



UPDATE FROM THE STVR PROGRAM

TO: STVR OWNERS, MANAGERS & REPRESENTATIVES

FROM: STVR PROGRAM

SUBJECT: STVR UPDATE – REGULATIONS AND ENFORCEMENT

DATE: EMAIL SENT 11/12/20

Good afternoon STVR Owners and/or Managers,

Please be advised that the City has put in place a robust STVR Compliance Team. This Team will manage the administration and enforcement of the STVR Program.

STVR Compliance Officers managed through the Cathedral City Police Department will be on duty 7 days a week, 24 hours a day to respond to all STVR complaints and enforce STVR regulations, and when warranted, issue citations. STVR Compliance Officers will be responsible for calling the Local Contact, so please remind your Local Contact to answer all incoming calls and to respond within 45 minutes, when contacted.

The City will be enforcing all provisions of Section 3.24.011 Vacation Rental Units ([click here](#)) of the Cathedral City Municipal Code. To assist you in re-familiarizing yourself with the regulations, please refer to the attached file that highlights key provisions of the STVR code, and also provides information on increased STVR permit fees (Resolution 2020-51), increased penalties and fines for violations (Resolution 2020-52) and complaint protocol for responding to STVR complaints (Resolution 2020-44). The Resolutions are also attached.

In addition, the annual health and safety inspection will be conducted by the STVR Compliance Officers. Scheduling of inspections will be coordinated through STVR Administrative Assistant Mikayla Mendoza (mmendoza@cathedralcity.gov, 760-770-0332). Please note that in order to maintain a valid STVR permit the inspection must be completed and passed, before the permit's expiration date.

If you have any questions, please feel free to contact Amanda McWilliams, STVR Administrative Analyst II, at amcwilliams@cathedralcity.gov or 760-770-0324.