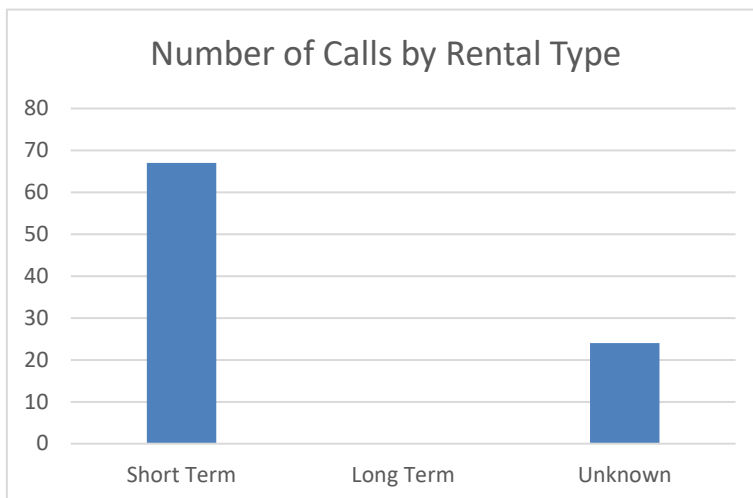
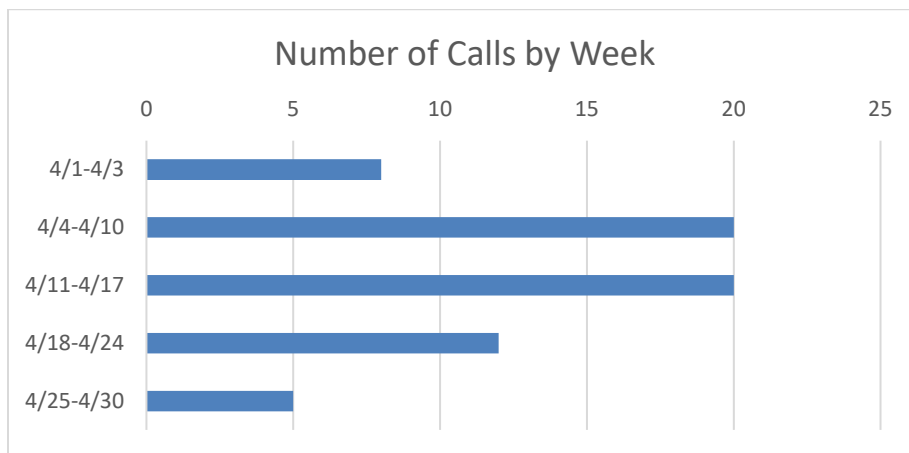




SHORT TERM VACATION RENTAL MARCH 2021 APRIL 1 - 30, 2021

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for April 2021 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via GoRequest, email and/or direct call.

Sixty-five (65) STVR complaints were received in April, of which 38 calls were received through the Hotline, 15 were received through the Police Department, and 12 were received through GoRequest. The graph below shows the number of calls received for each week of the reporting period.

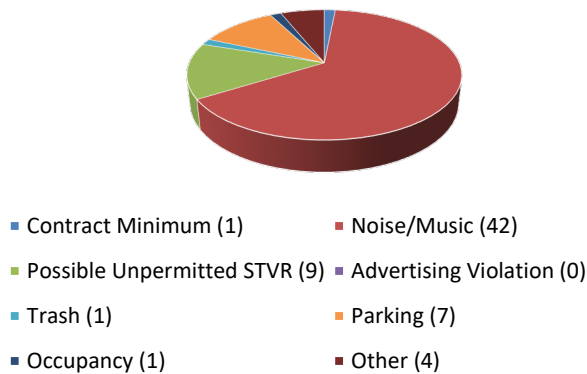


Of the 65 calls received, 41 were on licensed STVR properties, 0 were on a Long-Term rental property, 24 calls fell into neither category and are classified as Unknown (UNK).

Number of Complaints by Week and Complaint Type

Complaint Type	4/1-4/3	4/4-4/10	4/11-4/17	4/18-4/24	4/25-4/30	Total
Contract Minimum	0	1	0	0	0	1
Noise/Music	5	13	16	7	1	42
Possible Unpermitted STVR	2	2	0	2	3	9
Advertising Violation	0	0	0	0	0	0
Trash	0	0	1	0	0	1
Parking	1	2	1	2	1	7
Occupancy	0	1	0	0	0	1
Other	0	1	2	1	0	4
Total	8	20	20	12	5	65

Calls by Complaint Type



The Table above breaks down calls by week and type, while the pie chart depicts Calls by Complaint Type for the month.

Within the month there were several multiple or duplicate complaints on the same property.

The four (4) complaints classified as “Other” include calls to the Hotline concerning a disturbance at a property, unsanitary condition of a pool, and a request to cancel a complaint.

For the reporting period, twelve (12) citations were issued as a result of the complaints received.

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/1/2021	6:07 PM	68820 Concepcion Rd	STVR	Music	Code Section 5.96.050e, Amplified Music Being Played Outside, Wants Officer To Come To Her House So She Can Let Him In The Backyard So He Can Here, Also Possible Over The Occupancy Limit	STVR Officer responded to the complaint, upon arrival he could clearly hear music from the front of the property. Guest Acknowledgment and Information form was not available. STVR Officer attempted calling the Local Contact listed at 21:32 hours. Local Contact did not respond within thirty (30) minute timeframe. Citation #CO01154	Y	\$2,000.00	HL
4/2/2021	3:03 PM	31495 Avenida Miravella	UNK	Possible unpermitted STVR	I am reporting a possible illegal STVR, located at 31495 Avenida Maravilla. They have different vehicles parked on the south side of the property all the time. And have parties every single weekend with different vehicles at the location.	STVR Officer responded to complaint, attempted to make contact but front gate was locked. Found second entrance on the southside facing Baristo. Officer spoke with three males; one stated he was the Property Owner. They were in residence for a birthday; property was not a short term vacation rental.	N	N/A	GoR #16595
4/2/2021	9:24 PM	No Address Provided	UNK	Noise	Noise Complaint: No Address Provided	Reporting Party stated a STVR located on Concepcion was the source, but did not provide address. Nearest STVR is located at 68320 Concepcion, but that location had no activity. STVR Officer patrolled from Avenida Maravilla to Avenida La Paz, then double backed to just north of the Reporting Party in the 68200 block of Concepcion, he was unable to locate the source of the disturbance.	N	N/A	CCPD
4/2/2021	10:22 PM	68261 Durango Rd	STVR	Noise	This vacation rental is becoming a problem AGAIN now that the weather is getting warmer. There loud party going on right now, yelling and screaming smell of marijuana is soooo strong. This vacation rental needs to be shut down it's always been a problem. They don't screen their renters. Or give them the rules of the city! Please do something about this !!!!	STVR Officer responded, there were two vehicles in the driveway. The Officer walked the perimeter of the property, no activity. Contacted occupants, clear view into residence, two adults and a teenager, no loud party inside. No marijuana smell or any signs of illicit activity. Occupants advised on newly ratified STVR regulations. No violations observed.	N	N/A	GoR #16599

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/3/2021	11:27 AM	68805 Panorama Rd	STVR	Parking	There Is An Illegally Parked Car In The Driveway, It Is A Gray Mercedes. Every Weekend The Driveway Is Filled With Cars There Is Also A Lot Of People In The Back Yard Making A Lot Of Noise. I Cannot Sit On My Porch Or Back Yard. I Have To Sit In My House With The Windows Closed.	STVR Officer arrived at the location, upon arrival he did not hear any noise or music. Made contact with occupants, who stated they were the cousins of the Property Owner and were there for Spring Break.	N	N/A	HL
4/3/2021	2:29 PM	69799 Northhampton Ave	STVR	Music	They Are Playing Music Too Loud	STVR Officers responded and heard music and noise beyond the property line. They made contact with occupants and asked if they were aware of the regulations. Occupants stated that they were not aware of the noise regulations, but no loud noises past 10pm. STVR Officer contacted the Property Owner and confirmed that the occupants were notified of the regulations prior to a citation being issued. No cite issued, Property Owner provided texted directives given to the occupants, STVR officer unable to verify either way the validity of statements of either the Property Owner or the occupants and opted to not cite either as a result.	N	N/A	HL
4/3/2021	7:31 PM	68615 Tachevah Dr	UNK	Possible unpermitted STVR	Documenting more cars.	STVR Officer responded, made contact with the Property Owner at residence. Their contact information will be forwarded to STVR Supervisor regarding their questions/concerns on appeals hearings for past citations.	N	N/A	GoR #16604
4/3/2021	11:40 PM	67735 Elizabeth Rd	STVR	Noise	11:00 pm 67775 Elizabeth road People in hot tub talking really loud. I couldn't take it anymore. Told them to be quiet. It was past 10 pm They claim not to know the rules of the STVR rental. Very sad that owners are not doing anything about giving the new rules.	STVR Officer responded, there were two addresses listed in request. Both locations dark, no interior lights on at property. Vehicle parked in the driveway of 67775 Elizabeth. No voices or noise heard. Attempted contact at front door. No answer. Other address: 67775 Elizabeth Rd	N	N/A	GoR #16606

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/4/2021	4:37 PM	67905 Carroll Dr	STVR	Contract Minimum	STVR is not following rules/regulations in accordance with Ordinance 842. Guests are staying for periods shorter than the 4 days / 3 nights required under the ordinance. For instance, recent visitors checked in on 4/2 and checked out on 4/4.	The 4 day / 3 night minimum duration is being implemented 30 days after the new ordinance went into effect. Property is not in violation.	N	N/A	GoR #16612
4/5/2021	10:38 PM	69799 Northhampton Ave	STVR	Music	They Are Playing Bass Music Really Loud Outside.	STVR Officer responded to location, no loud music or noise located.	N	N/A	HL
4/6/2021	7:36 AM	68320 Concepcion Rd	STVR	Parking	Black Ford SUV Blocking The Sidewalk	CCPD responded to the complaint and asked the occupant to move their car.	N	N/A	HL
4/6/2021	12:19 PM	39380 Murietta Cir	UNK	Noise	STVR Complaint	STVR Officer responded, upon arrival he did not locate any noise coming from the residence. It was determined occupants were not short-term vacation renters.	N	N/A	CCPD
4/6/2021	1:04 PM	69799 Northhampton Ave	STVR	Music	I Can Hear Music Coming From The Rental Property Inside My Home	STVR Officer responded, no noise upon arrival. Made contact with occupants and advised them of a noise complaint.	N	N/A	HL
4/7/2021	1:57 AM	69799 Northhampton Ave	STVR	Music	Loud Bass Music From Patio; Not Allowed To Have Music At Any Time - Also Yelling And Screaming	Patrol responded, issued CCPD warning cite to occupant.	N	N/A	HL
4/7/2021	10:07 AM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	More cars	STVR Officer investigated, there were two vehicles in driveway from out of the area. No noise or music heard from location. No contact attempted.	N	N/A	GoR# 16653
4/7/2021	3:13 PM	69799 Northhampton Ave	STVR	Music	Loud Bass Music From Patio; Not Allowed To Have Music At Any Time - Also Yelling And Screaming	Citation issued to occupant for CCMC 5.96.050(E) Noise violation. Citation #01156	Y	\$1,000.00	CCPD
4/7/2021	5:28 PM	68391 Alcita Rd	UNK	Possible unpermitted STVR	Unregistered short-term vacation; different vacationers at this property every week.	STVR Officer researched advertising link provided. Property is rented over 30 days.	N	N/A	GoR# 16655

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/7/2021	5:58 PM	69799 Northhampton Ave	STVR	Other	Jumping off roof into pool	STVR Officer responded to the location. Upon arrival, occupants were located getting inside of their vehicle. Officer was advised they were leaving to the casino. No violation was founded upon arrival.	N	N/A	CCPD
4/9/2021	10:40 AM	3881 East Camino San Miguel	UNK	Music	Playing Loud Noise Through The Speakers	This property is not located in Cathedral City. Palm Springs address.	N	N/A	HL
4/9/2021	10:43 AM	68965 Hermosillo Rd	STVR	Music	Re Complaining Of Loud Music Noise.	STVR Officer responded, no music heard on arrival, occupants checking out but advised the music was from the neighbor to the west.	N	N/A	HL
4/9/2021	5:33 PM	67800 Quijo Rd	UNK	Occupancy	and it is only Friday....thanks!	STVR Officer responded, attempted contact at door, voices heard but no answer. No activity seen in back pool area. No over occupancy issues observed. No loud music or party heard inside. No violation at this time.	N	N/A	GoR #16692
4/9/2021	10:17 PM	68538 J Street	UNK	Music/Noise	They Are At The Pool With Music And Talking Loudly	No noise or music located.	N	N/A	HL
4/9/2021	10:24 PM	68571 J Street	STVR	Noise	I Called Earlier About The Same Issue. The Folks That Came In Are Noisy, They Are In The Spa And Pool Area And That Area Is Supposed To Be Closed Now.	STVR Officer responded, no music or outside activity. Made contact with occupants and advised them of regulations. No violation observed.	N	N/A	HL
4/9/2021	10:31 PM	68538 J Street	UNK	Noise	Property Is Longer Making Any Noise. Please Cancel Call I'm Going To Bed.	Different address from above call, but appeared to be related. Officer made contact based on previous report.	N	N/A	HL
4/9/2021	11:36 PM	68430 Risueno Rd	UNK	Noise	Noise Complaint	STVR Officer responded, occupant claimed to be Property Owner's family. He was advised and will be shutting it down. Voices heard in backyard, no music, no screaming, only two male adults seen inside.	N	N/A	CCPD

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/10/2021	7:00 AM	67735 Elizabeth Rd	STVR	Parking	Complaint of vehicle blocking sidewalk.	STVR Officer responded, upon arrival two vehicles were extended over the sidewalk from the driveway. Officer made contact with the occupants and asked them to move their vehicles to avoid a citation.	N	N/A	CCPD
4/10/2021	3:41 PM	68571 J Street	STVR	Music	2nd Call This Week. The Music Is Very Loud. You Can Check The Decibels On My Property.	STVR Officers arrived at the property and verified the complaint. Officer made contact with the occupant and issued a citation. Renter was educated about CCMC 5.96 and advised on increasing fine amounts with next citation. Citation #CO01204	Y	\$1,000.00	HL
4/10/2021	11:25 PM	68550 Terrace Rd	STVR	Music/Noise	I Am Calling In A Noise Violation. Music And Loud Talking. I Tried To Ask Them To Be Quiet. But They Couldn't Hear Me. They Are Inside Now But It's Still Loud.	STVR Officer responded, no outside music upon arrival. Made contact with the occupants, two adult females and one male answered the door with one young child. Occupants advised. No violation observed at time of call.	N	N/A	HL
4/11/2021	12:11 AM	68550 Terrace Rd	STVR	Music/Noise	I Called 45 Minutes Ago And The Issue Still Is Not Resolved Yet & They Got Louder	STVR Officer responded to the complaint. Upon arrival, no music heard from the back yard at the side gate. Officer made contact with occupants. No amenities (pool) were in use, no violation observed.	N	N/A	HL
4/11/2021	9:48 PM	30478 Winter Dr	STVR	Noise	STVR Noise Complaint: No additional details provide by Reporting Party	STVR Officer responded to the complaint, no music or voices heard upon arrival. Attempted contact at the front door, no response. No one seen through the windows.	N	N/A	CCPD
4/12/2021	10:20 AM	68511 Obregon Ct	STVR	Other	This Home Was Raided In January. Was Shutdown Removed,431 Pot Plants, The Pool Is Green And Stinks	Code Compliance handled the complaint. Violation abated.	N	N/A	HL

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/13/2021	11:09 AM	68590 Risueno Rd	STVR	Trash	Trash in public view	STVR Officer arrived at the property, trash bins were not seen at location. However, trash bins were witnessed at another location close to the residence. Negative on any violations.	N	N/A	CCPD
4/13/2021	6:35 PM	68615 Tachevah Dr	UNK	Noise	Noise Complaint	STVR Officer responded to the location. The Officer made contact with the occupants who were family members of Property Owner; advised them to keep noise and music down.	N	N/A	CCPD
4/16/2021	12:03 AM	68820 Concepcion Rd	STVR	Noise	I Am Reporting The Violation Of Noise Between 10pm & 8am. People Are Outside Talking & Being Loud	STRV Officer responded to location. Occupant had dog on premises and had to take it outside. Advise to bring him inside.	N	N/A	HL
4/16/2021	12:14 AM	68820 Concepcion Rd	STVR	Noise	Noise Complaint	See resolution above	N	N/A	CCPD
4/16/2021	6:58 PM	68320 Concepcion Rd	STVR	Parking	She Has A Full House And A Vehicle Is Backed In And Blocking The Street	Noise complaint addressed; vehicle complaint was secondary. No case notes regarding vehicle.	N	N/A	HL
4/16/2021	7:55 PM	69437 Muirfield Way	STVR	Music	Wanted To Let You Know Someone Is Playing Loud Music (He Thinks There's A Ordinance Stating No Loud Music At A Certain Time)	STVR Officer responded, upon arrival he could hear music while in his vehicle. He made contact with the occupants through the side gate; advised them of the citation and noise ordinance in the city. Citation #CO01158	Y	\$1,000.00	HL
4/16/2021	9:13 PM	68565 Senora Dr	STVR	Music	Complaint-I Have Loud Music And Partying In The Back Pool	The STVR Officer responded, upon arrival he could hear music blaring from the backyard and strobe lights from inside of the residence. He made contact with the occupant; advised of the ordinance and issued a citation. Citation #CO01159	Y	\$1,000.00	HL

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/16/2021	10:28 PM	37300 Melrose Ave	STVR	Music/Noise	Complaint For A lot Of Noise And Loud Music Behind His Home	STVR Officer responded to the location. Upon arrival, no noise or music coming from the residence. Occupants advised the neighbor directly behind them looked over the wall and yelled, and cursed at them multiple time to turn off the music. Occupants were advised.	N	N/A	HL
4/16/2021	7:11 PM	68320 Concepcion Rd	STVR	Noise	STVR Noise Complaint	The STVR Officer responded, upon arrival he could hear one person yelling in the backyard. Additionally, he could see people upstairs, and he could hear bass coming from inside of the residence. After multiple attempts he made contact with the occupant; advised of ordinance and issued a citation. Citation #CO01157	Y	\$1,000.00	CCPD
4/16/2021	10:45 PM	68320 Concepcion Rd	STVR	Noise	They Are Still Out There Shouting By The Pool. Really Loud Voices. The Pool Is To Be Shut Down By 8pm.	STVR Officer responded to the location. On arrival, obtaining consistent decibel reading was not possible due to high winds. The on duty Patrol Sergeant gave the directive to contact the Property Owner to have the occupants bring the gathering inside.	N	N/A	HL
4/16/2021	10:46 PM	68320 Concepcion Rd	STVR	Noise	The House Across Is A Rental Every Few Days There Are Loud Parties, Drinking And A Lot Of Noise Really Late Into The Morning, 3am And 4am	See Resolution Above	Y	S/A	HL
4/17/2021	7:29 PM	68355 Sky Way Dr	STVR	Music	They Have A Party And The Speaker System Very Loud By The Pool .All Over The Neighborhood Extremely	The STVR Officer responded to the complaint. Upon arrival he could hear music coming from the backyard prior to exiting the vehicle. The Officer made contact with the occupant. Advised of the city ordinance and that a citation was going to be issued. Citation# CO01160	Y	\$1,000.00	HL
4/17/2021	8:45 PM	68340 Verano Rd	STVR	Music	The Music Is Too Loud. It's By My Window. I Don't Care If You Call Back Or Not. I Just Want The Noise To Stop	Correct address for loud music-68405 Verano and citation was issued by officer. Not a Short-Term Rental.	N	N/A	HL

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/17/2021	8:49 PM	68340 Verano Rd	STVR	Music	Lots Of People Talking And Yelling. The Music Has Been Blasting For The Past 3-4 Days. Seems To Be Some Sort Of Celebration. It Is A Large Crowd.	See Resolution Above	N	N/A	HL
4/17/2021	8:54 PM	68340 Verano Rd	STVR	Other	Cancel The Complaint My Husband Does Not Want Anyone Coming Here	No response required	N	N/A	HL
4/17/2021	9:17 PM	68745 Tachevah Dr	STVR	Noise	Noise Complaint	STVR Officer arrived at the residence and could hear children playing in the pool. He made contact with the occupants, who requested to speak to a Supervisor. Sgt Olsen responded, and spoke with the occupants.	N	N/A	CCPD
4/17/2021	10:20 PM	68320 Concepcion Rd	STVR	Music/Noise	There Is Excessive Noise, Loud Music And Loud Talking And Laughing, Coming From The Back Yard. I Can Hear It In My House, Even On The Other Side Of My House.	The STVR Officer responded to the complaint. Upon arrival he could hear people in the backyard talking while standing at the side gate. The Officer obtained 6 minutes of video footage of the decibel reading ranging from 50db-65db. Citation was issued. Citation #CO01161	Y	\$3,000.00	HL
4/18/2021	4:13 PM	37349 Palo Verde Dr	UNK	Possible unpermitted STVR	We've Lived Here For Years And Today It Has Been Crazy. There Is So Much Noise, We Couldn't Go Outside. They Need To Be Told To Shut It Down. It's Not Listed As A Vacation Rental. Kids And Parents Are Screaming And They Are Just Being Too Loud.	STVR Officer arrived and was able to determine this property was not an STVR. Occupants advised.	N	N/A	HL
4/20/2021	12:40 PM	67735 Elizabeth Rd	STVR	Parking	Cars parked on sidewalk	The STVR Officer responded to the complaint, and made contact with the occupants. He advised them about their vehicle and issued a CCMC cite for parking extends over the sidewalk. CCMC 17.74.040(A).	Y	N/A	GoR #16770

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/20/2021	11:12 AM	68863 Risueno Rd	UNK	Possible unpermitted STVR	This property has a regular turnover of new vehicles almost every week or weekend. It was occupied this past weekend and it appears new vehicles are there today. The pattern is very regular. Professional cleaning crew arrives after guests leave or the day of or day before of check in. Guests leave at a typical checkout time. This property has a long tract record of violations, suspected violations, and owners that are uncooperative or outright hostile to city staff and neighbors. Please initiate an investigation.	Information added to existing case CE 2021-0359	N	N/A	GoR #16781
4/22/2021	9:09 PM	67700 Ontina Rd	UNK	Other	Disturbance	The STVR Officer responded to a complaint from the Reporting Party that someone had knocked on their door, claiming they were there to rent an Air B&B. Words were exchanged, the subject left, and the party called Police Dispatch, and hung up before they could get any contact info. It's possible the subject was at the wrong address as there are two other STVR locations on that street. Unfounded at this time.	N	N/A	CCPD
4/23/2021	3:29 PM	67790 Quijo Rd	STVR	Parking	park wherever you want ...	The STVR Officer responded to the complaint. The vehicle was legally parked on the west side of the property. He spoke to the occupants and educated them on Cathedral City Municipal Codes that pertain to STVRs and parking.	N	N/A	GoR #16815
4/23/2021	8:55 PM	68690 East Palm Canyon Dr	UNK	Noise	The Casino's outdoor music is too loud	Commercial propety. This is not a Short-Term Vacation Rental call.	N	N/A	HL
4/23/2021	10:19 PM	30216 Avenida Ximino	STVR	Noise	Super loud noise since 10 PM. They are currently outside.	STVR Officer responded, upon arrival there was no noise. Occupant was contacted and advised.	N	N/A	HL
4/23/2021	10:32 PM	69902 Rochester Rd	UNK	Music	They Are Playing Super Loud Music. They Started Around 2145 And Its Shaking My Walls. Its Really Loud.	Not an STVR. Occupant was contacted and advised.	N	N/A	HL

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/24/2021	12:09 AM	69902 Rochester Rd	UNK	Music	Second call. Extremely loud music.	Not an STVR, possibly was coming from 69880 Rochester , music shut off prior to Patrol arriving.	N	N/A	HL
4/24/2021	4:43 AM	67225 Rango Rd	UNK	Music	People Have Been Singing And Playing Music All Night Long And This Is The Second Time They've Done That. I'm Not Sure If These People Are Renting Or Not.	Not an STVR, occupants contacted by STVR Compliance Officer and took it inside.	N	N/A	HL
4/24/2021	4:12 PM	68433 Descanso Cir	STVR	Music	I Can Hear The Music Next Door And Its Getting Louder And Louder, There's At Least 12 People Next Door With 5 Cars Outside,	STVR Officer responded to complaint. However, made an error not realizing this was an STVR property. Large amounts of noise coming from property. Occupants warned on noise since I believed property not to be a STVR. Correct Information was passed onto night shift.	N	N/A	HL
4/24/2021	7:12 PM	Address not provided	UNK	Music	Neighbors music heard at all hours disturbing everyone	Address not provided	N	N/A	GoR #16820
4/25/2021	12:46 AM	39281 Bel Air Dr	UNK	Music/Noise	I Am Reporting Loud Music, Screaming, Intoxication. It Has Been Going On For Quite A While. I Have Elderly Parents.	Not an STVR, Property Owner contacted and advised.	N	N/A	HL
4/25/2021	6:34 PM	68615 Tachevah Dr	UNK	Possible unpermitted STVR	Illegal STVR	STVR Officer responded with an initial 30 minute phone call with Reporting Party. Solid advertisement evidence provided by the Reporting Party led to new website source for research of unlicensed rentals. Citation #CO01130	Y	\$30,000.00	CCPD
4/26/2021	11:51 AM	68615 Tachevah Dr	UNK	Possible unpermitted STVR	Noise Complaint	STVR Officer responded, no music was heard from the property, was advised by the Reporting Party that when the STVR Officers come the music is usually turned off, but roughly 15 minutes later it will be back on.	N	N/A	CCPD
4/26/2021	2:49 PM	68433 Descanso Cir	UNK	Possible unpermitted STVR	This is the second call. They have already paid one violation; they are operating a VRBO. I want to know this is taken care of.	No call for service in CAD, no additional information	N	N/A	HL

STVR Calls - April 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	VIOLATION: Y/N	FINE AMOUNT	SOURCE
4/28/2021	4:28 PM	68433 Descanso Cir	STVR	Trash	They Got Tracks All Over The Street Some Liquid On The Side Walk, Its Going To Be Hard To Clean. There Are Beer Cans All Over. I'm Tired Of It. Do I Just Leave The Trash In My Front Yard For Now?	STVR Complaint Officer responded to the complaint. Upon arrival, he did not locate any trash coming specifically from the property. There was small pieces of trash that were blowing around due to the wind.	N	N/A	HL