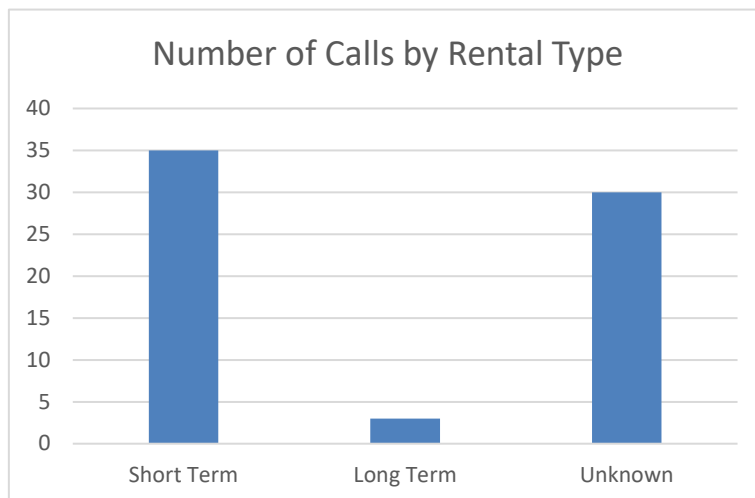
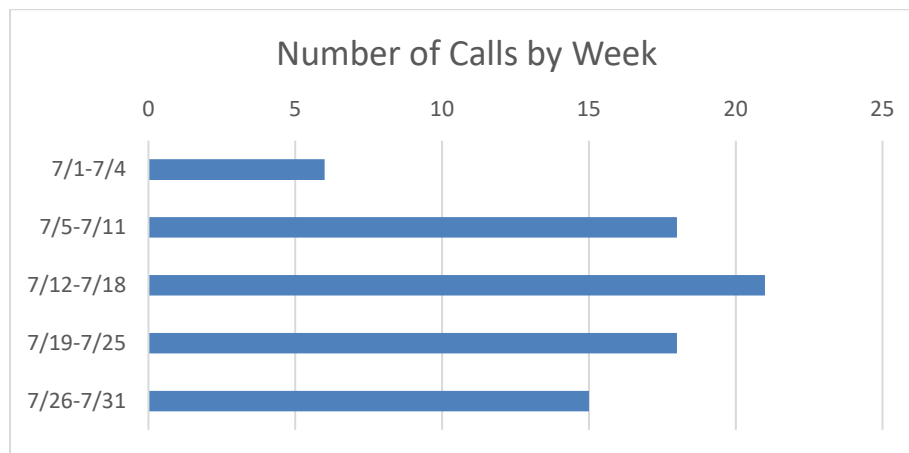




SHORT TERM VACATION RENTAL JUNE 2021 JULY 1 - 31, 2021

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for July 2021 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via GoRequest, email and/or direct call.

Sixty-Eight (68) STVR complaints were received in June, of which 22 calls were received through the Hotline, 15 were received through the Police Department, and 31 were received through GoRequest. The graph below shows the number of calls received for each week of the reporting period.

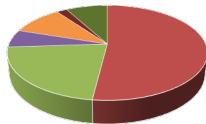


Of the 68 calls received, 35 were on licensed STVR properties, 3 was on a Long-Term rental property, 30 calls fell into neither category and are classified as Unknown (UNK).

Number of Complaints by Week and Complaint Type

Complaint Type	6/1/-6/6	6/7-6/13	6/14-6/20	6/21-6/27	6/28/-6/30	Total
Contract Minimum	0	0	0	0	0	0
Noise/Music	4	11	2	9	0	26
Possible Unpermitted STVR	2	0	5	2	2	11
Advertising Violation	1	0	0	2	0	3
Trash	0	0	0	0	0	0
Parking	2	0	0	3	0	5
Occupancy	0	0	0	0	0	0
Landscape	0	0	0	1	0	1
Other	2	1	0	1	0	4
Total	6	18	21	18	2	50

Calls by Complaint Type



■ Contract Minimum (0)	■ Noise/Music (26)
■ Possible Unpermitted STVR (11)	■ Advertising Violation (3)
■ Trash (0)	■ Parking (5)
■ Occupancy (0)	■ Landscape (1)
■ Other (4)	

The Table above breaks down calls by week and type, while the pie chart depicts Calls by Complaint Type for the month.

Within the month there were several multiple or duplicate complaints on the same property.

The four (4) complaints classified as “Other” include calls to the Hotline regarding bee removal, citation questions, and a Property Owner needing assistance at their property.

For the reporting period, eight (8) citations were issued as a result of the complaints received.

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/2/2021	10:43 PM	68433 Descanso Cr	STVR	Noise/Occupancy	They Are Talking Very Loudly Outside. Please Keep My Information Confidential. They Have More Than 8 People At The House Including An Animal.	STVR Officer arrived at the location. While outside of the property, heard subjects on the south side of the property in the backyard. however, noise level was too low for the DB reader to measure. Made contact with occupants, they admitted to using the pool after 10 PM. Citation #CO01097	Y	\$1,000.00	HL
7/2/2021	11:57 AM	69741 Rochester Rd	STVR	Noise	Loud And Screaming In Back Yard Around The Pool	Patrol Sergeant responded with STVR unit. Property is not an STVR and no noise violation. Noise from public access was not enough to meet any CCMC violation criteria. Spoke with the Property Owner who had recently purchased the house as his second residence and this was there first time at the location. No violation occurred. No warning issued.	N	N/A	HL
7/3/2021	1:06 PM	68665 Risueno Rd	STVR	Trash	Trash cans in front driveway.	Error on the part of the initial Compliance Officer, who failed to notify the Property Owner that the bins needed to be put away, leaving them subject to a second citation. As a result, initial citation was voided due to delay and the original Reporting Party was contacted by the Compliance Officer by phone for an explanation.	N	N/A	GoR #17485
7/3/2021	3:29 PM	67735 Elizabeth Rd	STVR	Parking	Parking on sidewalk	STVR Officer confirmed vehicle was parked on sidewalk. Parking citation issued.	Y	N/A	CCPD
7/4/2021	1:23 AM	68874 Concepcion Rd	UNK	Trash	The Neighbors Have Been Screaming Since 12am. The House Is Directly Behind My House. I Don't Have Their Address.	STVR Officer responded, disturbance located at the property on Concepcion, appears to be an illegal STVR. Follow-up case 2021-0874 opened, see original case 2021-0838. Citation #CO01241	Y	\$5,000.00	HL

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/4/2021	9:48 AM	68665 Risueno Rd	STVR	Trash	Trash cans are still in front yard on opposite side of driveway. New vehicles in driveway since yesterday morning so cleaning crew was there. Common problem with this stvr. Please investigate why cans are still in front yard. I think a citation was issued yesterday for same violation. Thank you	Local Contact responded back and corrected the issue. They were unaware of the citation issued on 7/3, improper notification on the part of Compliance Team.	N	N/A	GoR #17487
7/5/2021	12:54 AM	67735 Elizabeth Rd	STVR	Noise	They Have Been Shooting Off Fireworks Nonstop All Night. They Are So Loud That They Are Setting Off Car Alarms	STVR Officer responded to the location. No evidence of shooting fireworks. Made contact with occupant and they were advised.	N	N	HL
7/5/2021	12:54 AM	67735 Elizabeth Rd	STVR	Noise	They Have Been Shooting Off Fireworks Nonstop All Night. They Are So Loud That They Are Setting Off Car Alarms	See resolution above	N	N	CCPD
7/6/2021	6:45 AM	67735 Elizabeth Rd	STVR	Noise	<p>This STVR shot off multiple fireworks on 7/4. Attempted to call hotline, but no one picked up the phone. Thankfully many called to complain. I eventually called 911 at 12:40 am because it was like watching the fireworks at Disneyland and they would not stop. This STVR should not be allowed to rent their home ever again - they have been a problem for more than 3 years and enough complaints have been reported.</p> <p>The neighborhood now has more business vehicles parked on the street on nights and weekends, blocked sidewalks and damaged vehicles on the streets because neighbors and guests don't want to block their drives or take up a parking space when they have too many vehicles or park their business vehicles and employee vehicles at a business parking lot.</p>	<p>The STVR Officer responded to the Reporting Party. The complaint was investigated on 7/4/21 and no fireworks were located.</p> <p>The business vehicle parking is in relation to 67717 Elizabeth and was addressed by the traffic bureau in a separate request.</p>	N	N/A	GoR #17497
7/6/2021	10:35 PM	67735 Elizabeth Rd	STVR	Noise	Noise complaint	STVR Officer responded to the property and was unable to hear any noise or people in the pool. Decibel reader didn't pick up any noise other than the pool pump in the back.	N	N	CCPD

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/7/2021	9:46 AM	68799 Hermosillo Rd	STVR	Other	I Want To Know How My Neighbor Got A Rental Because There Was A Moratorium On Rentals. Every time We Have A New Group They Are Load And Obnoxious	STVR Officer called Reporting Party and advised there is not a moratorium on renewing STVR's. Property is registration is a current.	N	N	HL
7/9/2021	9:12 AM	68315 Pasada Rd	UNK	Other	Citation Number 12921, I Was Issued This On 05/31, I Have No Idea Why I Received This, And I'm Honestly Taken Back. I Need To Speak With Someone For More Information	This citation was withdrawn; property was determined to be a Long-Term rental.	N	N	HL
7/9/2021	9:18 AM	68315 Pasada Rd	UNK	Other	Our Neighbor Keeps Calling The Police On Me And My Family For Using The Pool, I Just Received A \$7,500 Fine, I Need To Speak With Someone As Soon As Possible. We've Received Multiple Noise Complaints Apparently	See resolution above	N	N	HL
7/9/2021	6:58 PM	68799 Hermosillo Rd	STVR	Noise	Noise complaint	STVR Officer responded to the property. No noise upon arrival, complaint was unfounded. During investigation it was discovered that Property Owner was in violation of 5.96.050 (F)(5) - Guest Acknowledgment Agreement. Citation # CO01902 - later voided per issuing officer	Y	\$1,000.00	CCPD
7/9/2021	7:18 PM	68830 Vega Rd & 68320 Modalo Rd	UNK	Possible unpermitted STVR	House behind me and next door to me are using their homes as short term rentals. One house is brand new construction and the other house was just purchased. 68330 Vega road is one is 68320 Modalo road. Both have strange people that are not home owners every weekend having pound music and parties.	STVR Officer investigated complaint, no case opened at this time, no additional evidence of STVR.	N	N	GoR #17555
7/9/2021	8:33 PM	68880 Concepcion Rd	STVR	Music	Loud music complaint.	The STVR Officer responded to the complaint. Upon arrival, music was heard coming from the property. A decibel reading was taken and contact was made with the occupant. Guest Acknowledgement was signed, but guest admitted to not reading it. Citation #CO01901	N	\$1,000.00	CCPD

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/10/2021	12:27 AM	68195 Concepcion Rd	UNK	Possible unpermitted STVR	House Next Door, Illegal Rental Having Very Loud Party. Woke Me Out Of Sleep	STVR Officer responded to the complaint. Occupants (relatives of owner) advised regarding noise, no additional indication of STVR activity.	N	N	HL
7/10/2021	12:36 PM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	Possible unpermitted STVR and loud noise/music.	STVR Officer responded to the complaint, met occupants in front of location. Advised it was family members house. Property Owner was not onsite. Advised of CCMC noise regulations. Citation #CO01959	Y	\$25,000.00	CCPD
7/10/2021	3:15 PM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	Possible unpermitted STVR and loud noise/music.	STVR Officer responded to location, noise/music not located. Occupants advised on noise regulations.	N	N/A	CCPD
7/10/2021	6:48 PM	68880 Concepcion Rd	STVR	Music	Loud Music	STVR Officer responded to the complaint and did not hear any music upon arrival. Complaint unfounded.	N	N	CCPD
7/10/2021	8:48 PM	68730 Panorama Rd	LT	Possible unpermitted STVR	They Are Throwing Off Fire Works Every Thirty Minutes About 100 Feet High. This Is A Short Term Rental Home. There Are Lot Of Trees Around And Pets Are Being Disturbed. There Are Multiple Cars And The Police Have Just Arrived.	STVR Officer responded to the complaint. No evidence to show fireworks are coming from this location.	N	N	HL
7/10/2021	9:16 PM	68725 Panorama Rd	STVR	Noise	They Continue To Shoot Off Fireworks. My Dog Is Upset.	STVR Officer responded to the complaint. No evidence to show fireworks are coming from this location.	N	N	HL
7/11/2021	7:17 AM	68863 Risuenio Rd	UNK	Possible unpermitted STVR	New weekend new cars. Suspected illegal stvr. Please keep investigating. Thank you.	STVR Officer responded, a patrol check was conducted and vehicle information logged. Investigation is being conducted. No active listings on Air B&B or VRBO websites	N	N/A	GoR #17564

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/11/2021	4:50 PM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	Parking / Trash complaint	STVR Officer responded to the complaint. Vehicle that was blocking driveway was moved and trash cans that were overflowing were emptied. Property Owner contacted, but uncooperative over the phone. Claiming legal action against the City for harassment.	N	N/A	CCPD
7/12/2021	12:08 PM	68110 Marina Rd	STVR	Advertising	Suspected STVR advertising violations	An STVR Officer reviewed the information provided. It was determined that an advertisement was in violation of CCMC 5.96.050. Citation #CO01242	Y	\$2,500.00	GoR #17579
7/12/2021	5:30 PM	320 Via Napoli	UNK	Possible unpermitted STVR	This house is currently occupied by short term vacation rental people. Our HOA prohibits STVRs and the owner of the home no longer has a valid STVR contract with the city. You can check our policy on this by contacting Kazell Pugh at The Management Trust at 760-776-5111.	STVR Officer responded to the complaint, no one at location. Referred to administration regarding CC&R concerns.	N	N/A	GoR #17588
7/12/2021	9:46 PM	68745 Tachevah Rd	STVR	Noise/Music	There Has Been Screaming And Playing Loud Music For The Last Hour Or More. I Can Hear Their Music Over My Tv.	STVR Officer responded to the location, and was unable to hear any music. Occupants were advised on noise and use of outdoor amenities.	N	N/A	HL
7/12/2021	10:37 PM	68745 Tachevah Rd	STVR	Noise/Music	Following Up On A Noise Complaint I Called About 45 Minutes Ago. Renters Next Door Are Screaming And Playing Loud Music.	See resolution above	N	N/A	HL
7/13/2021	7:23 AM	320 Via Napoli	UNK	Noise	Guests in pool making noise we have been told that their permits have lapsed.	The STVR Officer responded shortly after receiving the complaint and conducted a patrol check of the area. The rear wall around the pool area was walked and rear gate checked. No one found inside the pool area, blinds shut, doors shut. No vehicles found parked at location.	N	N/A	GoR #17589

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/13/2021	11:54 PM	68877 Risueno Rd	UNK	Possible unpermitted STVR	Hello. Please add this house to your suspected illegal stvr list. The vehicle in this photo is associated with the house and is parked in this location for days at a time in violation of city codes. Please ticket the vehicle if it is not moved. Neighbors believe the home owners keep this vehicle parked on street so they can say the one of the owners is at the house. Please monitor weekends since there are news cars most weekends. Thank you.	The STVR Officer responded and made contact with the Property Owner. The vehicle belongs to the next door neighbor. Vehicle was marked for a 72 hour parking notice reference CCMC 12.28.040(B). Follow up in 72 hours (3 days time).	N	N/A	GoR #17593
7/13/2021	10:35 PM	320 Via Napoli	UNK	Possible unpermitted STVR	Once again, there are people in the pool of a supposedly vacant residence that is not authorized to be a STVR. 320 Via Napoli, at 10:30 pm. The HOA pro it's these rentals and the owner no longer has a valid contract with the city.	STVR Officer responded to the complaint. Attempted to make contact with the occupants but no answer.	N	N/A	GoR #17595
7/15/2021	7:52 AM	68863 Risuenio Rd	UNK	Possible unpermitted STVR	New week and new cars. Please keep digging on this suspected stvr. Thanks for your hard work.	Located their advertisement and investigation being conducted. Administrative citation is in the process of being issued.	Y	\$5,000.00	GoR #17605
7/15/2021	7:57 AM	68935 Durango Rd	STVR	Trash	Hello. Trash can in front yard. Thank you.	STVR Officer responded to the complaint. Located and confirmed violation at the residence. Citation #CO01961	Y	\$1,000.00	GoR #17606
7/15/2021	10:08 AM	28822 Desert Princess Dr	STVR	Advertising	Advertising violation	The STVR Officer reviewed the information provided. It was determined the advertisement is in violation of CCMC 5.96.050. Citation #CO01870	Y	\$1,000.00	GoR #17607
7/16/2021	8:31 AM	67617 S Natoma Dr	STVR	Advertising	Advertising violation	The STVR Officer reviewed the information provided. It was determined the advertisement is in violation of CCMC 5.96.050. Citation #CO01871	Y	\$1,000.00	GoR #17620

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/16/2021	11:29 AM	68863 Risueno Rd	UNK	Possible unpermitted STVR	Looks like mid week group is checking out right now. Cleaning crew likely next and then a new group this afternoon will arrive. They do this most weeks. Standard pattern for a stvr. Thanks again for your hard work.	Citation is still pending additional neceCssary support from the officer. Case is still open (2021-1031, now merged with PD event 2108-2146, and requires additional investigation). Citation #CO01869	Y	\$5,000.00	GoR #17622
7/16/2021	9:11 PM	68935 Durango Rd	STVR	Other	I See A Few Cars From The City Parked In Front Of My Home. I Want To Know What Is Going On.	Citation #CO01098 issued to occupant Citation #CO01964 issued to Property Owner	Y	\$2,000.00	HL
7/16/2021	9:22 PM	68880 Concepcion Rd	STVR	Noise/Music	Loud Music Being Played Outside And People Are Loud	STVR Officer responded to the complaint, and confirmed music at the location. Citation #CO01903	Y	\$1,000.00	HL
7/16/2021	9:57 PM	68880 Concepcion Rd	STVR	Noise/Music	I Called About A Half Hour Ago. Loud Music Very Bumping Speakers, Yelling & Screaming They Are In The Pool. I Can Feel The Music Vibration Inside Of My Home. I Was Told The Owner Paperwork Expired 7/9/21. I Spoke To Annie.	See resolution above	Y	S/A	HL
7/17/2021	12:31 AM	68805 Panorama Rd	LT	Noise/Music	Complaint of loud music and noise	STVR Officer responded to the location; attempted to make contact at front door but no answer. No noise or music witnessed.	N	N/A	CCPD

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/17/2021	7:24 AM	68275 Verano Rd	STVR	Advertising	Advertising violation	The STVR Officer reviewed the information provided. It was determined the advertisement is in violation of CCMC 5.96.050. Citation #CO01987	Y	\$2,500.00	GoR #17628
7/17/2021	7:57 AM	68080 Risueno Rd	STVR	Other	Suspicious circumstances	Per shift log, Reference CCPD case 2107-4001 for further details.	N	N/A	CCPD
7/17/2021	11:57 AM	69799 Northhampton	STVR	Noise	Noise complaint	STVR Officer responded to the location. Upon arrival, he did not hear any music coming from the residence. The Officer made contact with the occupant and advised of complaint and noise/music regulations.	N	N/A	CCPD
7/17/2021	4:33 PM	68805 Panorama Rd	LT	Music	Music complaint	STVR Officer responded to the location, and made contact with occupant. Advised them to keep music and noise down .	N	N/A	CCPD
7/18/2021	4:33 AM	27055 Avenida Quintana	STVR	Noise/Music	Noise and music complaint	CCPD Patrol responded to the location and witnessed a noise violations at the property. Occupants playing loud music and were in the pool. Citation #CO01966	Y	\$2,000.00	CCPD
7/19/2021	12:37 PM	68855 Durango Rd	STVR	Advertising	This rental offers TV on the outdoor patio and it seems there is a radio or Bluetooth speakers as well. While the rental listing notes that "Outdoor music is strictly prohibited.	Closed, no ad violation	N	N/A	GoR #17648
7/20/2021	1:50 PM	68795 Panorama Rd	UNK	Possible unpermitted STVR	I'm curious as to how this three bedroom, two bath home at 68805 Panorama Road Cathedral City is being listed on yelloways/Airbnb as a six bedroom, three and a half bath vacation rental! I'm sure if it was converted it was not permitted!	Closed, referred to Code Compliance for possible permit violations	N	N/A	GoR #17671

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/21/2021	8:06 PM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	Noise Complaint at unlicensed STVR	STVR Officer responded to the location, no noise located. Made contact with occupants regarding the complaint. Occupants at the property admitted to paying the homeowner to stay at the location. Citation #CO01244	Y	\$15,000.00	CCPD
7/22/2021	11:27 AM	68571 Sharpless	STVR	Trash	Trash bins for STVR left on street since Tuesday	STVR Officer responded to the complaint; determined property was in violation. Citation #CO01975	Y	\$1,000.00	GoR #17707
7/24/2021	1:07 PM	68805 Panorama Rd	UNK	Possible unpermitted STVR	This property 68805 Panorama Road is once again rented out for the weekend with eight cars parked around and associated with the property, and with young children and adults playing in the pool all day and being very loud until 1:00 in the morning ! I have had to call for noise nuisance (Friday) and now I will have to deal with it all day today and tomorrow! Please investigate	STVR Officer responded to the property and heard no music or noise. Occupants notified of complaint.	N	N/A	GoR #17764
7/25/2021	12:51 PM	68261 Durango Rd	STVR	Noise	They're Out In Their Back Yard Being Loud And We Can't Sleep. The Curfew Is 10:00	An STVR Officer responded to the location. No noise or music upon arrival. Could not make contact with occupants; Local contact did not respond within thirty (30) minutes. It was also determined that the guest stay did not meet the contract duration. Citation #CO01986	Y	\$2,000.00	HL
7/25/2021	7:10 AM	68185 Durango Rd	UNK	Possible unpermitted STVR	There Is A Short Term Rental That I Am Almost Certain They Don't Have A Permit. Every Fri - Sun There A Multiple Cars Arriving.	Patrol responded 2107-5829, plates run, email sent (unclear to whom)	N	N/A	HL
7/25/2021	6:23 PM	68433 Descanso Cr	STVR	Noise/Music	Loud Noise W/Booming. They Are Not Suppose To Be. I Do Not Want Them To Know We Called I Was Already Vandalized.	STVR Officer responded to the location. Upon arrival the Officer did not hear any music or noise. However, during the investigation the noise/music started again. Guest acknowledgement was present and signed. Citation #CO01245	Y	\$1,000.00	HL

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/26/2021	11:40 AM	27445 Hombria Dr	UNK	L/T	Possible un-permitted short-term rental, original reporting party says there are new people/cleaning crew in the resd on a weekly basis	Request closed and cross-referenced to open case 2021-0662. Citation #CO02000	Y	\$5,000.00	GoR #17773
7/26/2021	12:24 PM	68765 Minerva Rd	UNK	Possible unpermitted STVR	Reporting Party reports a variety of cars, and guests at this location on the weekends primarily (including this past weekend) Possible unpermitted STVR	No violation at the time of contact, referred for follow-up.	N	N/A	GoR #17774
7/27/2021	9:25 AM	69897 Northhampton Ave	STVR	Advertising	Advertising violation	The STVR Officer reviewed the information provided. It was determined the advertisement is in violation of CCMC 5.96.050. Citation #CO01835	Y	\$2,500.00	GoR #17780
7/27/2021	10:25 AM	28400 Taos Ct	UNK	Possible unpermitted STVR	Operating AND advertising a STVR without a permit.	Unable to verify the address provided by the Reporting Party, additional confirmation required.	N	N/A	GoR #17781
7/28/2021	7:25 AM	68863 Risueno Rd	STVR	Possible unpermitted STVR	New cars at location.	STVR Officer noted plates, request remains open for follow-up.	N	N/A	GoR #17789
7/30/2021	12:44 AM	68820 Concepcion Rd	STVR	Noise/Music	Under Our Code Use Of Out Door Creating Noise, And Very Loud Music - I Have To Work Tomorrow And I Will Let You In My Back Yard To Record This	STVR Officer responded to location, no music heard upon arrival. Party was advised.	N	N/A	HL
7/30/2021	10:43 PM	68185 Durango Rd	UNK	Music	They Are An Illegal Short Term Vacation Rental. They Also Are Playing Their Music Very Loudly	STVR Officer responded to the location and made contact with the occupants. Occupant stated it is a family home. No violation.	N	N/A	HL

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/31/2021	7:44 AM	68863 Risueno Rd	UNK	Possible unpermitted STVR	New weekend new cars at suspected illegal stvr. Cars arrive yesterday as usual. Please investigate	Per STVR Compliance, cross-referenced to 2021-1031	N	N/A	GoR #17855
7/31/2021	8:31 AM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	New weekend and five new cars. Please investigate illegal stvr.	Possibly related to PD event 2107-7416, report of five cars in an empty dirt lot - unfounded, per responding patrol unit.	N	N/A	GoR #17857
7/31/2021	11:57 AM	37887 Melrose Dr	UNK	Possible unpermitted STVR	This house close to us has various rental cars every now and then. Some outdoor equipment is whirring and making a super loud noise and we are nervous it's going to explode. it's either their ac or pool equipment. Been on for over 24hours. They don't live there and no one is checking on the issue so nervous there may be a fire or explosion. Can someone please check on it ?	STVR Officer responded to the complaint. Property does not have a Long-Term or STVR license. No activity located on Deckard and no cars at the property. Complaint forwarded to Code Compliance for investigation regarding equipment.	N	N/A	GoR #17859
7/31/2021	2:27 PM	37887 Melrose Dr	UNK	Possible unpermitted STVR	There is a vacation rental next to us. something is making a super loud noise and we're worried it's going to explode or catch fire. It's been over 24 hours. No one has been there for a couple days since the last renter. Owner lives in another state and is unaware. can someone please check on it ? we're nervous for fire	See resolution above	N	N/A	GoR #17862
7/31/2021	4:31 PM	320 Via Napoli	UNK	Possible unpermitted STVR	This home is currently occupied by short-term vacation renters. The owner does not have a current contract with the city and Le Campanile prohibits short-term rentals. You can confirm this by calling Kazell Pugh at The Management Trust at 760-776-5100.	Per STVR Compliance, ref 2021-0927 for open investigation.	N	N/A	GoR #17865

STVR Calls : July 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/31/2021	7:26 PM	320 Via Napoli	UNK	Possible unpermitted STVR	It is my understanding that the STVR contract for this property expired in June 2021. The property appears rented this weekend 7/31.	Per STVR Compliance, ref 2021-0927 for open investigation.	N	N/A	GoR #17867
7/31/2021	8:53 PM	33750 Blue Sky Water Trl, Unit 1	UNK	Noise/Music	The Neighbors Have Their Car Parked In The Driveway With The Doors Open. They Are Blasting Music. We Call The Police, And The Police Co Not Come. They Are Sitting Out Front Drinking And Smoking Pot. If They Find Out Who Turns Them In, They Vandalize Their Home. This Has Gotten To Be Too Much	Per STVR Compliance, not an STVR, subjects contacted and advised.	N	N/A	HL
7/31/2021	11:48 PM	31475 Avenida Alvera	STVR	Music	Loud Music Should Not Be Played After 10pm. Not Sure Where Sound Is Coming From. I Am Unable To Sleep And Leaving Tomorrow. A 5 Year Old Is Sleeping. Do Not Want To Wake. Do Not Visit Nor Call Tonight(Meaning Now). Contact In The Morning. Renting For The Weekend With Family.	Per STVR Compliance, unable to locate an event entered in CAD; as the notes indicate the caller is not sure where the sound is coming from, there was never verification that the noise was coming from an STVR.	N	N/A	HL