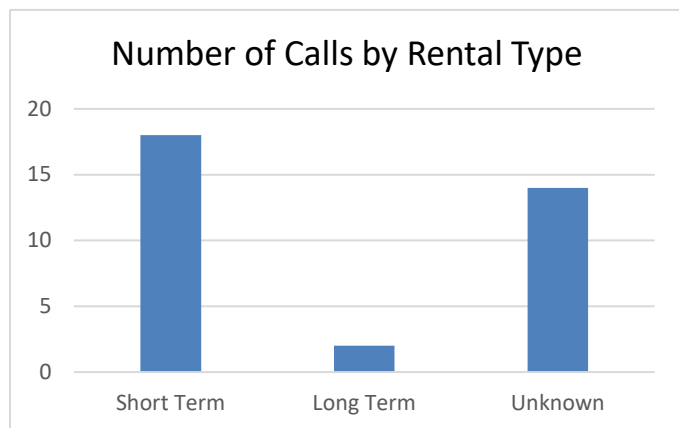
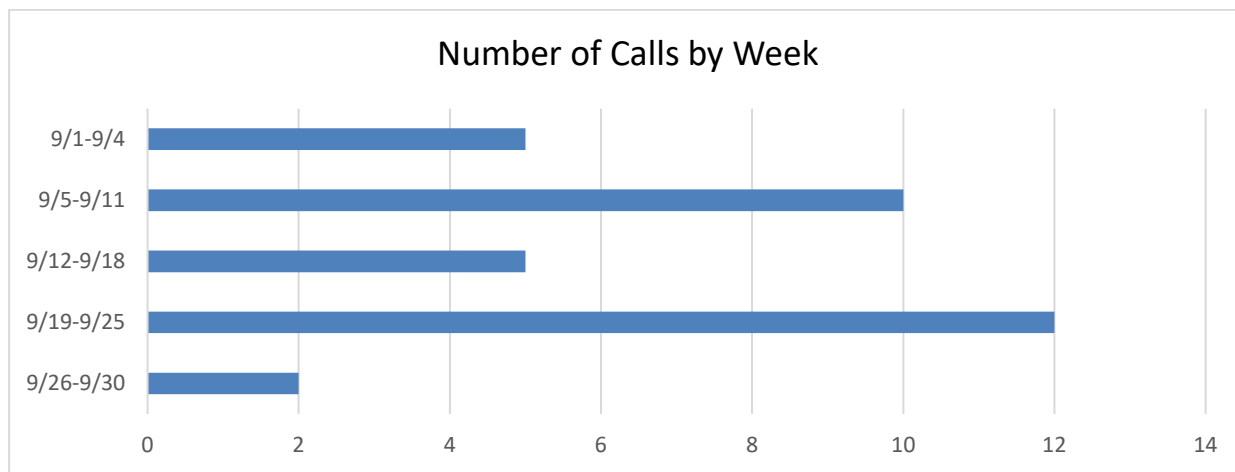




SHORT TERM VACATION RENTAL SEPTEMBER 2021 SEPTEMBER 1 - 30, 2021

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for September 2021 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via GoRequest, email and/or direct call.

Thirty-Four (34) STVR complaints were received in September, of which 13 calls were received through the Hotline, 14 were received through the Police Department, and 7 were received through GoRequest. The graph below shows the number of calls received for each week of the reporting period.

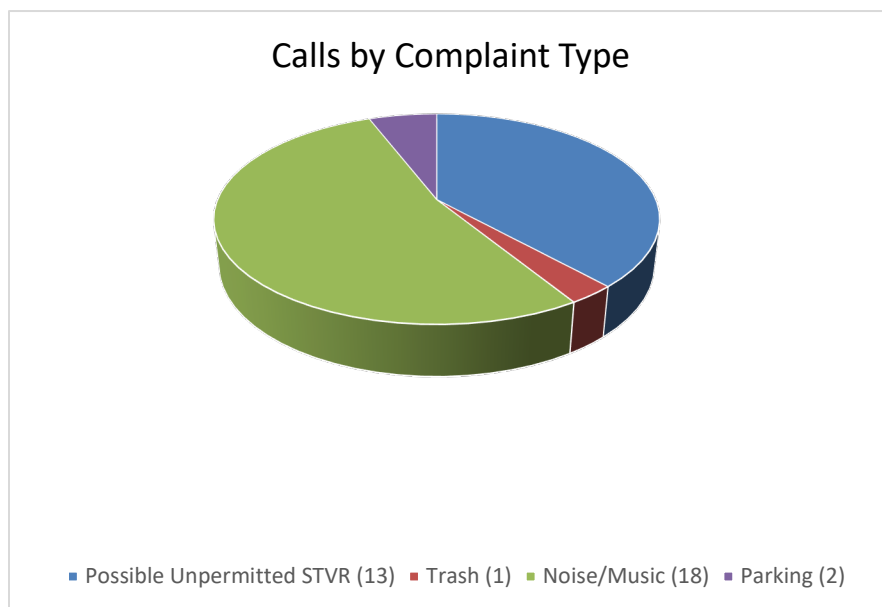


Of the 34 calls received, 18 were on licensed STVR properties, 2 were on a Long-Term rental property, 14 calls fell into neither category and are classified as Unknown (UNK).

Number of Complaints by Week and Complaint Type

| Complaint Type | 9/1-9/4 | 9/5-9/11 | 9/12-9/18 | 9/19-9/25 | 9/26-9/30 | Total |
|---------------------------|----------|-----------|-----------|-----------|-----------|-----------|
| Noise/Music | 1 | 8 | 1 | 8 | 0 | 18 |
| Possible Unpermitted STVR | 4 | 2 | 4 | 2 | 1 | 13 |
| Trash | 0 | 0 | 0 | 1 | 0 | 1 |
| Parking | 0 | 0 | 0 | 1 | 1 | 2 |
| Total | 5 | 10 | 5 | 12 | 2 | 34 |

Of the 13 Possible Unpermitted STVR complaints, 2 were substantiated and the property owners were cited as a result.



The Table above breaks down calls by week and type, while the pie chart depicts Calls by Complaint Type for the month.

Within the month there were several multiple or duplicate complaints on the same property. 6 complaints received for Possible Unpermitted STVR's were for the same property.

For the reporting period, eleven (11) citations were issued as a result of the complaints received.

STVR CALLS: SEPTEMBER 2021

| DATE | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|----------|----------|-------------------------|---------------|---------------------------|--|--|----------------------|-------------|------------|
| 9/1/2021 | 11:09 AM | 36229 Dali Rd | UNK | Possible unpermitted STVR | I'm Calling About The Home Next Door And The Traffic Of The Home. I Have 4 Months Worth Of Licenses Plates. My H.O.A Has Been In Contact With You And I'm Calling To Provide More Information. | The STVR Officer responded to the location. No cars or activity witnessed at location. | N | N/A | HL |
| 9/1/2021 | 1:22 PM | 67687 Duchess Way #102 | UNK | Possible unpermitted STVR | Possible unlicensed STVR | The STVR responded to the complaint and is investigating. Cannot confirm violation. | N | N/A | GoR #18145 |
| 9/4/2021 | 4:33 PM | 68615 Tachevah Rd | UNK | Possible unpermitted STVR | Loud music and vehicle blocking the sidewalk. | The STVR Officer responded and was unable to locate any noise from the property line. Made contact with occupants and requested they move their vehicle. | N | N/A | CCPD |
| 9/4/2021 | 6:03 PM | 68615 Tachevah Rd | UNK | Possible unpermitted STVR | Loud music and vehicle blocking the sidewalk. | The STVR Officer responded; made contact with occupants and advised on noise levels. | N | N/A | CCPD |
| 9/4/2021 | 11:24 PM | 29615 Avenida Maravilla | STVR | Music | Loud music playing. | The STVR Officer responded to the location. Upon arrival he could hear music playing; made contact with occupant and advised of the complaint and regulations. Citation #CO01501 | Y | \$1,000.00 | CCPD |
| 9/5/2021 | 8:44 PM | 68615 Tachevah Rd | UNK | Noise | Noise Complaint | The STVR Officer responded to the location. Upon arrival Reporting Party stated that the noise ceased. Verified with decibel reader; no violation. | N | N/A | CCPD |

| DATE | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|----------|----------|---------------------|---------------|---------------------------|---|--|----------------------|-------------|------------|
| 9/5/2021 | 10:59 PM | 68965 Hermosillo Rd | STVR | Noise/Music | Loud Music And People Are Loud And Drunk This Happens Every Weekend | The STVR Officer responded to the location; upon arrival he could hear noise that sounded like it was coming from a speaker at the property line. After making contact with the primary guest it was determined that the property was over the allowed occupancy. Citation #CO01502 | Y | \$2,000.00 | CCPD |
| 9/5/2021 | 10:59 PM | 68965 Hermosillo Rd | STVR | Noise/Music | Loud Music And People Are Loud And Drunk This Happens Every Weekend | See resolution above. Citation #CO01502 | Y | S/A | HL |
| 9/5/2021 | 4:58 PM | 68863 Risueno Rd | UNK | Possible unpermitted STVR | Suspected illegal Stvr. 5-6 cars. Please investigate. Thank you | Per STVR Compliance, information added to ongoing open investigation. | N | N/A | GoR #18195 |
| 9/6/2021 | 10:49 AM | 68545 Risueno Rd | UNK | Possible unpermitted STVR | Hello. This property was formerly a stvr. The current owner has posted on Facebook that the property is Risueno Oasis. There are 4-5 vehicles there this weekend. please investigate. | The STVR Officer reviewed the advertisement provided. The VRBO advertisement specifically stated a 31 day minimum for bookings. It has been determined that different vehicles coming and going from the property is not enough to justify a citation. A live advertisement that showcases bookings for less than 30 days would be required. | N | N/A | GoR #18198 |
| 9/6/2021 | 3:30 PM | 67775 Elizabeth Rd | STVR | Noise/Music | Loud Screaming And Loud Music. For The Past 2 Hours It Has Been Going On. | Owner in residence and advised of noise complaint. | N | N/A | HL |
| 9/6/2021 | 5:09 PM | 67775 Elizabeth Rd | STVR | Noise/Music | I Hear Loud Music And Screaming. This Is My Second Call, I Called Around 3pm But There Was No Resolution. A lot Of Rambunctious Behavior In The Backyard We Can Hear The Noise Over Our Tv. | Owner in residence and advised of noise complaint. | N | N/A | HL |

STVR CALLS: SEPTEMBER 2021

| DATE | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|-----------|----------|------------------------|---------------|---------------------------|---|---|----------------------|-------------|------------|
| 9/11/2021 | 9:30 AM | 68820 30th Avenue | STVR | Noise | Calling To Make A Complaint And Violation For The Home Directly Behind Address me. The Home Is Located On 30th Ave. I Don't Anyone Out Come On To My Property Just Would Like Phone Call And Issue Resolved | STVR Officer responded to the location. Upon arrival he did not locate any noise to support a citation. Made contact with occupant and determined that he was not 25 years of age. Citation will be issued. Citation #CO01837 | Y | \$1,000.00 | HL |
| 9/11/2021 | 9:41 AM | 68820 30th Avenue | STVR | Noise/Music | Noise and music Complaint | See resolution above. | Y | S/A | HL |
| 9/11/2021 | 10:02 PM | 68820 30th Avenue | STVR | Noise/Music | Noise and music Complaint | See resolution above. | Y | S/A | HL |
| 9/12/2021 | 11:17 AM | 67790 Quijo Rd | STVR | Possible unpermitted STVR | Double Parking | The STVR Officer responded to the complaint and it was unfounded. Advised Reporting Party to call hotline to report violations for a more timely response. | N | N/A | GoR #18268 |
| 9/15/2021 | 11:30 AM | 68390 Tortuga Rd | LT | Possible unpermitted STVR | Unlicensed STVR | The STVR Officer review material provided by Reporting Party. Determined Property Owner was advertising for 30 days or less. Citation# CO01888 | Y | \$5,000.00 | GoR #18328 |
| 9/16/2021 | 1:41 PM | 67687 Duchess Way #103 | UNK | Possible unpermitted STVR | Illegal advertisement for 67687 Duchess #103 - found this one while looking for another one, sorry! | The STVR Officer reviewed material provided by Reporting Party. Determined Property Owner was advertising for 30 days or less. Citation# CO01840 | Y | \$5,000.00 | GoR #18340 |
| 9/18/2021 | 2:58 PM | 69799 Northhampton | STVR | Noise | Noise complaint | STVR Officer dispatched to the location. No noise heard on arrival. Made contact and parties were advised. | N | N/A | CCPD |
| 9/18/2021 | 3:47 AM | 68615 Tachevah Rd | UNK | Possible unpermitted STVR | Noise Complaint | STVR Officer dispatched to the location. No noise heard on arrival. Made contact and parties were advised. | N | N/A | CCPD |

STVR CALLS: SEPTEMBER 2021

| DATE | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|-----------|----------|---------------------|---------------|---------------------------|--|---|----------------------|-------------|------------|
| 9/20/2021 | 6:39 PM | 68320 Concepcion Rd | STVR | Parking | There Is A Gray Honda Accord Parked On The Sidewalk Completely Blocking It Was Done Intentionally Because There Is A Parking Stall Near Me. | STVR Officer responded to the location and made contact with occupants. Occupants compliant and moved vehicle immediately. | N | N/A | HL |
| 9/21/2021 | 7:48 PM | 69237 Rosemount Rd | UNK | Trash/Noise | House parties are being done until late hours in the night here, garbage is being left out in the street, beer bottles, glass cups. Disturbing surrounding neighbors | The STVR Officer responded to the complaint; upon arrival no trash located. He spoke to occupant that was inside open garage. Occupants advised there was a large party east of the property. No violation. | N | N/A | GoR #18381 |
| 9/21/2021 | 8:57 PM | 68515 Risueno Rd | UNK | Noise | Pool Pump Is Making A Very Very Loud Noise, Needs To Be Turned Off. | The STVR Officer responded to the complaint; walked the perimeter of property and did not hear any noise. Location did not appear occupied; no contact made. | N | N/A | HL |
| 9/24/2021 | 8:14 PM | 68615 Tachevah Rd | UNK | Possible unpermitted STVR | Noise Complaint | The STVR Officer responded to the location. Took a decibel reading at property line; reading range was up to 50 db. Advised party of complaint. | N | N/A | CCPD |
| 9/24/2021 | 11:54 PM | 68745 Tachevah Rd | STVR | Noise | Neighbors Are Very Loud, Screaming In The Back Yard. All The Floodlights Are On. They Are Not Going To Be Quiet. They Are Right Next To My Bedroom. Hearing It All Through A Closed Window | The STVR Officer responded to the location. There was no noise or music upon arrival. Made contact with occupants and advised them of the complaint. | N | N/A | HL |
| 9/24/2021 | 12:25 PM | 68745 Tachevah Rd | STVR | Music | Loud Music | See resolution above | N | N/A | CCPD |
| 9/25/2021 | 1:47 AM | 68275 Verano Rd | STVR | Noise | Noise Complaint | The STVR Officer responded to the location and heard no noise upon arrival. He made contact with two subjects that were outside. Property Owners were in residence. | N | N/A | CCPD |
| 9/25/2021 | 10:59 AM | 68615 Tachevah Rd | UNK | Possible unpermitted STVR | Noise Complaint | The STVR Officer arrived to the location and did not hear any noise. He made contact with occupants and advised of the complaint. | N | N/A | CCPD |

STVR CALLS: SEPTEMBER 2021

| DATE | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|-----------|----------|---------------------|---------------|---------------------------|--|--|----------------------|-------------|--------|
| 9/25/2021 | 12:16 PM | 69799 Northhampton | STVR | Music | They Are Playing Music Outside. No Music Is Allowed To Be Played Any Time Of Day. I Would Like Someone To Go Over There And Have Him Stop. | The STVR Officer arrived at the location. There was a speaker playing music and was visible from the westside gate. Citation # CO01099 | Y | \$1,000.00 | HL |
| 9/25/2021 | 12:35 PM | 69799 Northhampton | STVR | Music | Music Complaint | See resolution above | Y | \$1,000.00 | CCPD |
| 9/25/2021 | 9:39 PM | 68200 Vega Rd | LT | Music | Music Complaint. Possible STVR. | The STVR Officer responded to the location; made contact with occupant and advised of the complaint. | N | N/A | CCPD |
| 9/25/2021 | 10:46 PM | 68275 Verano Rd | STVR | Music | Music Complaint | The STVR Officer responded to location. He took a decibel reading of 55+ at property line. Made contact with Property Owner and issued a citation under general noise ordinance. Citation #CO01892 | Y | \$100.00 | CCPD |
| 9/29/2021 | 7:14 AM | 68320 Concepcion Rd | STVR | Parking | They Have 3 Vehicles Blocking The Side Walk - Vehicles Making People Have To Go In Street To Get Around Cars | The STVR Officer responded to complaint. Confirmed vehicle was blocking sidewalk. He made contact with occupant, and requested they move the vehicle. | N | N/A | HL |
| 9/29/2021 | 12:57 PM | 31215 San Vincente | UNK | Possible unpermitted STVR | Short Term Rental In The Garage And A Second Apartment | The STVR Officer responded; he was unable to make contact with anyone at residence. No advertising found on Deckard. | N | N/A | HL |