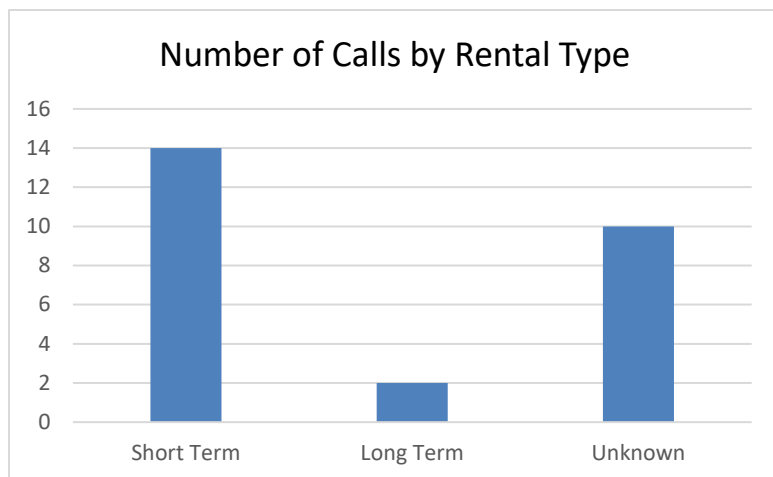
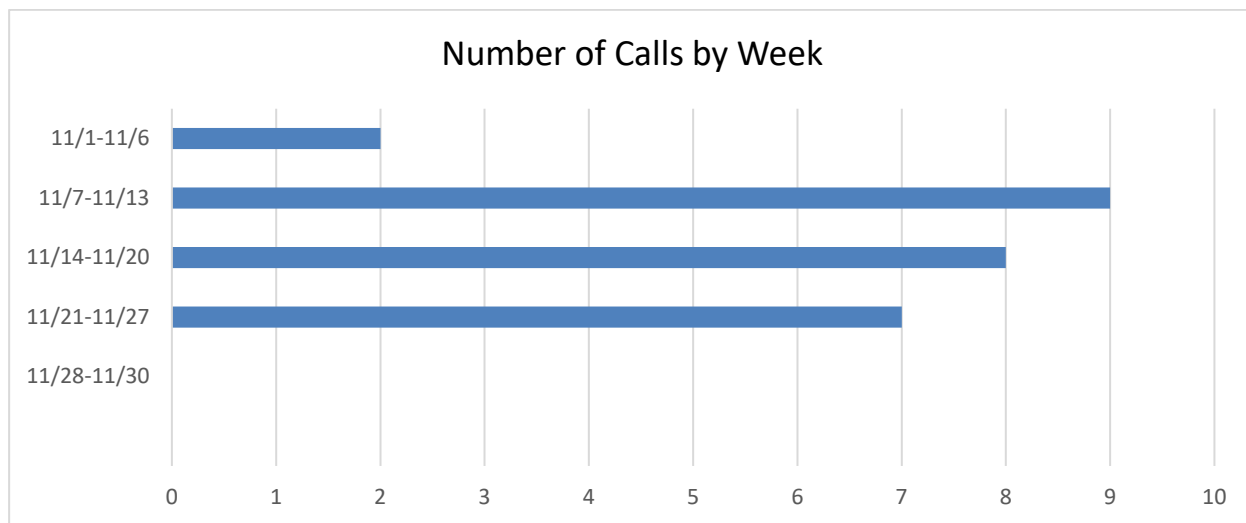




SHORT TERM VACATION RENTAL NOVEMBER 2021 NOVEMBER 1 – 30, 2021

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for November 2021 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via GoRequest, email and/or direct call.

Twenty-six (26) STVR complaints were received in November, of which 13 calls were received through the Hotline, 5 were received through the Police Department, and 8 were received through GoRequest. The graph below shows the number of calls received for each week of the reporting period.

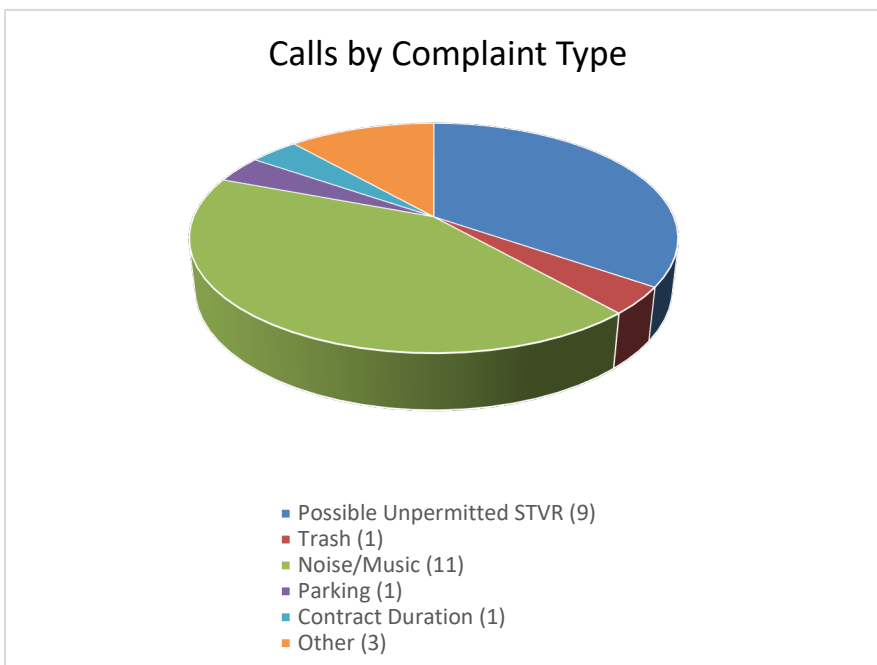


Of the 26 calls received, 14 were on licensed STVR properties, 2 were on a Long-Term rental property, 10 calls fell into neither category and are classified as Unknown (UNK).

Number of Complaints by Week and Complaint Type

Complaint Type	11/1-11/6	11/7-11/13	11/14-11/20	11/21-11/27	11/28-11/30	Total
Contract Duration	0	0	1	0	0	1
Noise/Music	0	4	6	1	0	11
Possible Unpermitted STVR	2	3	0	4	0	9
Trash	0	0	1	0	0	1
Parking	0	1	0	0	0	1
Other	0	1	0	2	0	3
Total	2	9	8	7	0	26

Of the 9 Possible Unpermitted STVR complaints, 1 was substantiated and a citation was subsequently issued.



The Table above breaks down calls by week and type, while the pie chart depicts Calls by Complaint Type for the month.

Within the month there were several multiple or duplicate complaints on the same property. 1 property received 4 complaints throughout the month.

The three (3) complaints classified as “Other” include eggs being thrown, a BB gun being fired, and a fire alarm. For the reporting period, three (3) citations were issued as a result of the complaints received.

STVR CALLS: NOVEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/1/2021	4:45 PM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	Noise complaint	STVR Officer responded and was unable to locate any noise coming from property.	N	N/A	CCPD
11/1/2021	11:28 PM	68615 Tachevah Rd	UNK	Possible unpermitted STVR	Three vehicles parked in driveway	STVR Officer responded to the location. All vehicles confirmed; no violation witnessed.	N	N/A	CCPD
11/7/2021	12:58 AM	68745 Tachevah Rd	STVR	Noise/Music	They Are Having A Party Next Door, Screaming At The Top Of Their Lungs And All The Flood Lights Are On	STVR Officer responded to the location; could not locate music/noise at the location.	N	N/A	HL
11/7/2021	4:35 PM	68745 Tachevah Rd	STVR	Noise/Music	Called Last Night At 12:30am For Screaming & Hollering & Ever Since This Morning They Are Still Screaming And Yelling And Loud Music. I Have To Go For A Drive Because Of The Noise. I Had My Fathers Funeral Last Night & We Have No Peace In My Own Yard & I Hear Them Yelling Curse Words.	STVR Officer responded to the location; music was heard. Made contact with occupant; advised of the complaint and issued a citation. Citation #CO01777	Y	N/A	HL
11/7/2021	5:22 PM	68745 Tachevah Rd	STVR	Noise/Music	This Is The 3rd Time I've Called In 48 Hours. Your Compliance Officers Are Standing Outside The Door And The Music Is Still Going. I Have To Get Some Sleep And I Want To Make Sure That Something Gets Done About This Soon. This Has Going On For The Past 2 Days. I'm Trying To Prevent This From Going On All Night Again.	STVR Officer called the Reporting Party, as the property had just cleared. A voicemail was left explaining that the occupants were packing up and leaving.	N	N/A	HL
11/9/2021	11:56 PM	68445 30th Ave	UNK	Disturbance	Fire Alarm	STVR Officer responded with CCFD and CCPD. Assisted other agencies in securing the property.	N	N/A	CCPD
11/11/2021	2:32 PM	68200 Vega Rd	LT	Possible unpermitted STVR	Uncertain if this is a legal short term rental. Somebody different just about every other weekend. (Fri to Sunday) They're making noise early and making noise late, well past 11 .pm	Violation confirmed. Citation #CO01525	Y	\$5,000.00	GoR #18846

STVR CALLS: NOVEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/12/2021	7:30 AM	27445 Hombria Dr	LT	Possible unpermitted STVR	this IS an unsupervised neighborhood residential hotel ...	STVR Officer responded to the location. No noise or occupants seen. Extra patrol checks will be conducted.	N	N/A	GoR #18847
11/12/2021	3:39 PM	69437 Muirfield Way	STVR	Parking	This Is A Vacation Rental & Owner Tells Renters To Park The Overflow Cars On Cypress At The Corner Where Mail Box Is. Post Office Won't Deliver Mail As The Cars Are Blocking The Community Mail Box.	STVR Officer responded to the complaint. Upon arrival cars were not parked in front of the mailbox. Occupants advised of regulations.	N	N/A	HL
11/13/2021	12:05 PM	68195 Empalmo Rd	UNK	Possible unpermitted STVR	For The Last 2 Weeks We Have Had Loud Music Playing Behind Us. People In The Pool Late At Night. I Want To Know If They Have A Short Term Member License. If Not You Can Shut It Down Straight Away. It Happens On The Weekend If You Want To Come.	STVR Officer went to location and made contact with Property Owner. Will be getting a long-term or short-term license for renting.	N	N/A	HL
11/13/2021	11:57 PM	68820 30th Ave	STVR	Music/Noise	Loud, Loud Music And Noise, Disturbing The Peace	STVR Officer responded to the location. No noise or music heard; made contact with occupants and advised of the complaint.	N	N/A	HL
11/14/2021	1:08 AM	68320 Concepcion Rd	STVR	Noise	They Are Loud In The Backyard With Loud Voices. They Woke Me Up. I Do Not Want To Be Disturbed	STVR Officer responded to the location. No noise heard, but took decibel reading from property line. Made contact with occupants and advised of the complaint.	N	N/A	HL
11/15/2021	12:45 AM	67905 Carroll Dr	STVR	Music/Noise	A Loud Party Going On In The Middle Of The Night Loud Music, People Laughing And Shouting Loudly Super Loud Echo Through The Neighborhood	STVR Officer responded to the complaint. Heard voices from Reporting Party's location. Made contact with Property Owner who was in residence.	N	N/A	HL
11/15/2021	12:56 PM	67905 Carroll Dr	STVR	Noise	Complaint Loud Noise & Party	See resolution above	N	N/A	HL
11/15/2021	1:05 AM	67905 Carroll Dr	STVR	Noise	Complaint. A Party Going On. Too Loud.	See resolution above	N	N/A	HL

STVR CALLS: NOVEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/19/2021	11:07 PM	67740 Vista Chino Rd	UNK	Noise	Ongoing Situation This The 3rd Report In The Passed. Nothing Has Been Done. Reporting Noise, Music, People. Do I Have To Call The Police Or Do You Take Care Of This ? This Is By My Bedroom I Cant Sleep. When Will They Be Coming. They Can Hear This From The Road If They Go To Vista Chino	CCPD patrol unit responded to the location. Warning issued to occupants. Property is not an registered STVR.	N	N/A	HL
11/20/2021	10:39 AM	68320 Tortuga Rd	STVR	Music	Audible music from sidewalk in front of house. please investigate possible violation. thanks	STVR Officer responded to the complaint. Spoke with occupants of the property and the neighboring property to the east. No noise heard coming from the property, and the neighbor confirmed that they did not hear any noise either.	N	N/A	GoR #18915
11/20/2021	10:52 AM	68745 Tachevah Rd	STVR	Trash	Trash bins in front yard. Thank you.	STVR Officer responded to the location; no trash can in public view.	N	N/A	GoR #18917
11/20/2021	11:17 AM	68665 Risueno Rd	STVR	Contract Duration	Please investigate this property for renting for less than 3 day minimum. Renters checked out Saturday morning and cleaning crew arrived immediately after. Thank you for your hard work.	STVR Officer responded to the location and spoke to cleaning crew. Contract Summary was reviewed for compliance.	N	N/A	GoR #18918
11/24/2021	9:04 AM	68870 Durango Rd	UNK	Possible unpermitted STVR	suspected illegal STVR. Formerly permitted and now it appears to be rented. Renters have piled trash up on curb. Big mess. Good reason to stop and inquire about trash and rental. Thanks.	STVR Officer responded to the location. Spoke with occupants; stated they have been there for weeks. Property needs a long-term license.	N	N/A	GoR #18953
11/24/2021	12:46 PM	67130 Ovante	UNK	Possible unpermitted STVR	Possible unpermitted Short-Term Vacation Rental.	STVR Officer responded to the location; made contact with occupant. Occupant advised that it was a friend's house.	N	N/A	CCPD

STVR CALLS: NOVEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/24/2021	6:05 PM	27445 Hombria Dr	UNK	Possible unpermitted STVR	all checked in for the holidays	STVR Officer responded to the location. Occupant stated he was a friend of the Property Owner. Advertisement located in Deckard with active short-term dates. A citaiton was issued, per further review citaiton dismissed.	Y	N/A	GoR #18960
11/26/2021	10:36 AM	68863 Risueno Rd	UNK	Possible unpermitted STVR	Susprcted illegal STVR. 6 cars. Please investigate. thanks.	STVR Officer responded to the location; made contact with occupant who refused to provide identification. Stated they were family of the Property Owner.	N	N/A	GoR #18964
11/26/2021	11:25 AM	68364 30th Ave	UNK	Other	They Are Shooting A Bb Gun. The Pellets Rea Going Into The Neighbor's Back Yard. They Are Here Every Other Month. They May Be The Owners. When They Come They Drink And Shoot.	CCPD patrol unit and an STVR Officer responded to the location. Property owners were shooting targets in the back yard.	N	N/A	HL
11/26/2021	5:04 PM	69880 Pomegranate	STVR	Other	Complaint from STVR Occupants that neighbor is throwing eggs over fence.	STVR Officer responded to the location; spoke to occupants and they stated they already spoke to neighbor about their child throwing eggs at them over the fence.	N	N/A	CCPD
11/27/2021	11:00 PM	68880 Concepcion Rd	STVR	Music	There Is A Party That Playing Loud Music	STVR Officer responsed to the location and was unable to locate music.	N	N/A	HL