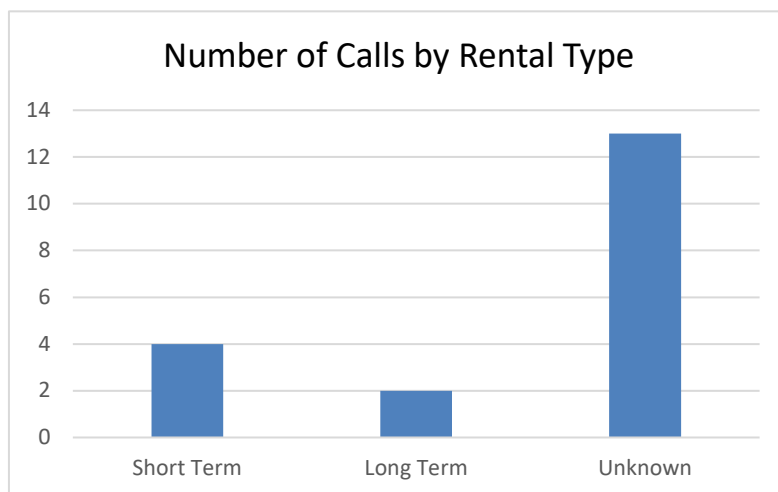
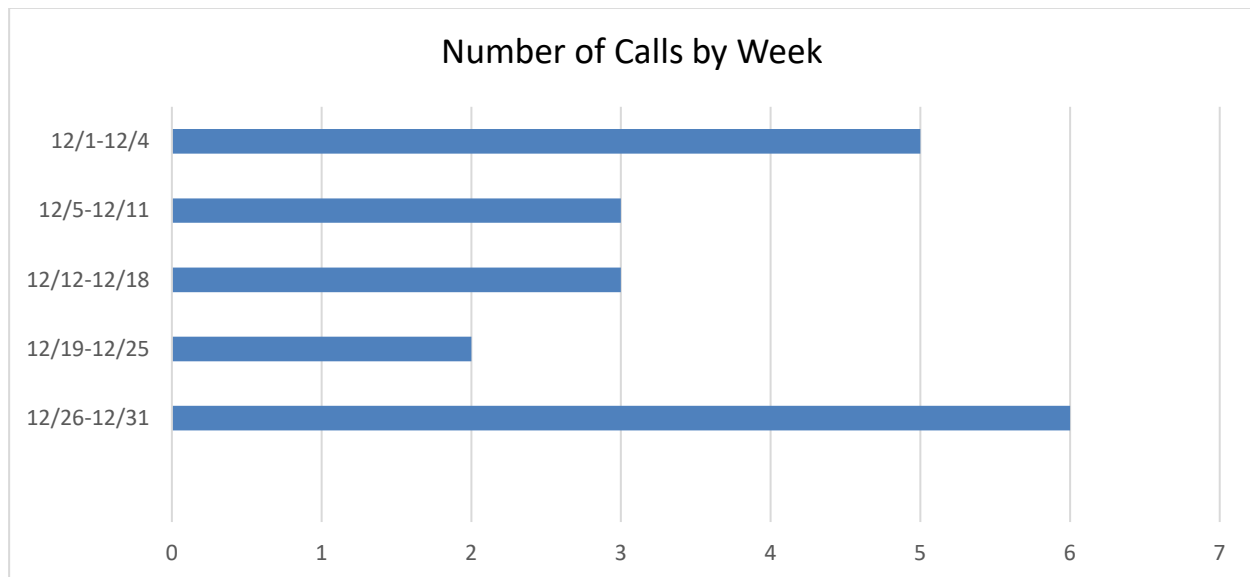




SHORT TERM VACATION RENTAL DECEMBER 2021 DECEMBER 1 - 31, 2021

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for December 2021 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via GoRequest, email and/or direct call.

Nineteen (19) STVR complaints were received in December, of which 9 calls were received through the Hotline, 6 were received through the Police Department, and 4 were received through GoRequest. The graph below shows the number of calls received for each week of the reporting period.

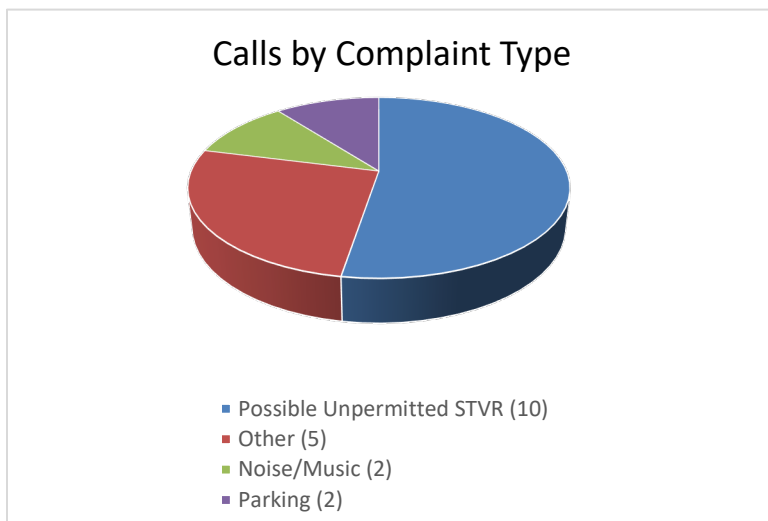


Of the 19 calls received, 4 were on licensed STVR properties, 2 were on a Long-Term rental property, 13 calls fell into neither category and are classified as Unknown (UNK).

Number of Complaints by Week and Complaint Type

Complaint Type	12/1-12/4	12/5-12/11	12/12-12/18	12/19-12/25	12/26-12/31	Total
Noise/Music	0	0	1	1	0	2
Possible Unpermitted STVR	1	3	1	0	5	10
Parking	2	0	0	0	0	2
Other	2	0	1	1	1	5
Total	5	3	3	2	6	19

Of the 10 Possible Unpermitted STVR Complaints, no citations were issued.



The Table above breaks down calls by week and type, while the pie chart depicts Calls by Complaint Type for the month.

Within the month there were several multiple or duplicate complaints on the same property. 2 properties received 7 of the complaints this month. None were substantiated.

The five (5) complaints classified as “Other” include calls regarding suspicious activity, animals, and a carbon monoxide alarm.

For the reporting period, no citations were issued as a result of the complaints received.

STVR CALLS: DECEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
12/3/2021	9:17 AM	67755 Quijo Rd	UNK	Other	They Have A Lot Of Cars Outside Of House. They Are Working On Them. They Have A Lot Of Animals. There Is Also A Motor Home And Homeless People Are Living In There.	This was not a STVR complaint. CCPD and Code Compliance responded to the complaint. A nearby vehicle was towed but may not have been related to the complaint.	N	N/A	HL
12/3/2021	9:19 AM	67745 Quijo Rd	UNK	Parking	Lot Of Cars Are Parking On Moms Property.	See resolution above.	N	N/A	HL
12/3/2021	9:22 AM	67750 Quijo Rd	UNK	Parking	Having Extra Cars Parked On Street. Always Working On Car Inside His Garage.	This was not a STVR complaint. This was forwarded to code compliance as a public nuisance complaint.	N	N/A	HL
12/3/2021	9:42 AM	67755 Quijo Rd	UNK	Other	They Have A Lot Of Cars Outside Of House. They Are Working On Them. They Have A Lot Of Animals. There Is Also A Motor Home And Homeless People Are Living In There	See resolution above.	N	N/A	HL
12/3/2021	7:45 AM	27445 Hombria Dr	UNK	Possible unpermitted STVR	neighborhood residential unsupervised hotel ...	STVR Officer responded to the location, three (3) vehicles at location. Added information to open case regarding unpermitted STVR.	N	N/A	GoR #19009
12/7/2021	1:20 PM	67845 Foothill	UNK	Possible unpermitted STVR	Reporting Party suspects property is operating as a short-term rental.	Property has long-term license. No evidence of operation or advertisement on Deckard.	N	N/A	CCPD
12/7/2021	2:25 PM	27445 Hombria Dr	UNK	Possible unpermitted STVR	we know you are watching but so are we ... unsupervised neighborhood residential hotel	STVR Compliance responded to the complaint; there is an open investigation on the property.	N	N/A	GoR #19044
12/8/2021	11:38 AM	29620 Avenida La Vista	LT	Possible unpermitted STVR	Next Door To Me Did Not Have A Permit Before. The Day Before Yesterday A Car Showed Up And They Have Been There Ever Since. He Is A Bit Of A Shyster.	STVR Officer responded to the location and noted vehicle license plate. Property has long-term license. Advertisement states 30 day minimum stay. No STVR activity.	N	N/A	HL
12/12/2021	7:15 AM	35200 Cathedral Canyon Dr #192	STVR	Noise	Noise Complaint Regarding The Dogs In Unit 192- Every Time They Hear A Door Shut They Stat Loudly Barking. All Hour	STVR Officer responded to location. Made contact with occupants who stated they were the Property Owners. Identity was verified. Will be occupying the location for a month. No violation.	N	N/A	HL

STVR CALLS: DECEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
12/12/2021	9:25 PM	67735 Elizabeth Rd	STVR	Other	Suspicious Activity	STVR Officer assisted CCPD with suspicious activity call. Determined it was the housekeeper at the residence.	N	N/A	CCPD
12/17/2021	10:18 AM	34091 Calle Mora	LT	Possible unpermitted STVR	I Think The Property Is Being Used As An Air B & B. There Is A Person There Now That Said He Is There Because It's An Air B & B.	This is a long-term rental. Code Compliance advised that they do not have a business license. Code case opened.	N	N/A	HL
12/23/2021	10:37 AM	68863 Risueno Rd	STVR	Other	Co2 Are Going Off- I Called The Gas Company Too	STVR Compliance and CCPD responded to the location. Property Owner contacted and gave correct code to disarm the alarm.	N	N/A	HL
12/25/2021	2:17 PM	28670 Avenida Marquesa	UNK	Music	There Is Loud Music Playing. It Started Last Night Until About 2:00am. It Is Starting Again.	An STVR Officer responded to the location; no noise heard.	N	N/A	HL
12/27/2021	3:17 PM	68600 Concepcion Rd	STVR	Other	Contacted Property Owner wanting to discuss advertisement requirements.	STVR Officer reviewed advertisement and assisted with necessary corrections.	N	N/A	CCPD
12/27/2021	8:27 PM	68200 Vega	UNK	Possible unpermitted STVR	Operating a short-term rental	Citation issued by STVR officer. Upon review by the STVR supervisor, insufficient evidence to issue a citation. Citation dismissed.	N	N/A	CCPD
12/30/2021	3:32 PM	68805 Panorama Rd	UNK	Possible unpermitted STVR	I would like to know WHY this address, 68805 Panorama Road is still being available for STVR! this is an illegal rental unit and the city is aware of it! However, this is the second family unit renting this location since Christmas!!!	An STVR Officer responded to the complaint. Property has a long term license. Current occupants advised it was their cousins house and they are leaving the residence on Sunday Jan 2nd. Compliance team will be conducting patrol checks at location for short term rental activity.	N	N/A	GoR #19232
12/30/2021	7:30 PM	68805 Panorama Rd	UNK	Possible unpermitted STVR	Loud noise coming from location.	See resolution above.	N	N/A	CCPD
12/31/2021	11:14 AM	68863 Risueno Rd	UNK	Possible unpermitted STVR	suspected STVR. 3-4 cars. Please investigate.	An STVR Officer conducted a patrol check. Violation was not substantiated.	N	N/A	GoR #19236

STVR CALLS: DECEMBER 2021

DATE	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
12/31/2021	10:06 PM	68805 Panorama Rd	UNK	Possible unpermitted STVR	Loud subjects at residence.	The STVR Officer responded to the location; occupants advised they were screaming due to a child falling in the pool. No medical attention required.	N	N/A	CCPD