

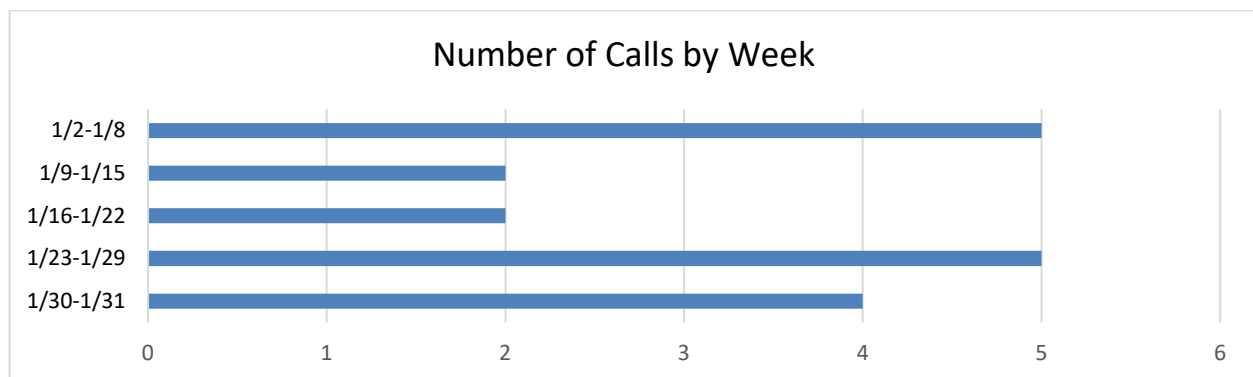


## SHORT TERM VACATION RENTAL MONTHLY REPORT

### JANUARY 1 – 31, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for January 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via MyCathedral, email and/or direct call.

18 complaints were received in January, of which 6 calls were received through the Hotline and 12 were received through MyCathedral. **7** of these calls were for permitted STVR properties, and the remaining 11 were for suspected STVR's, of which only **1** was substantiated. The graph below shows the number of calls received for each week of the reporting period for the **18** STVR-related calls:

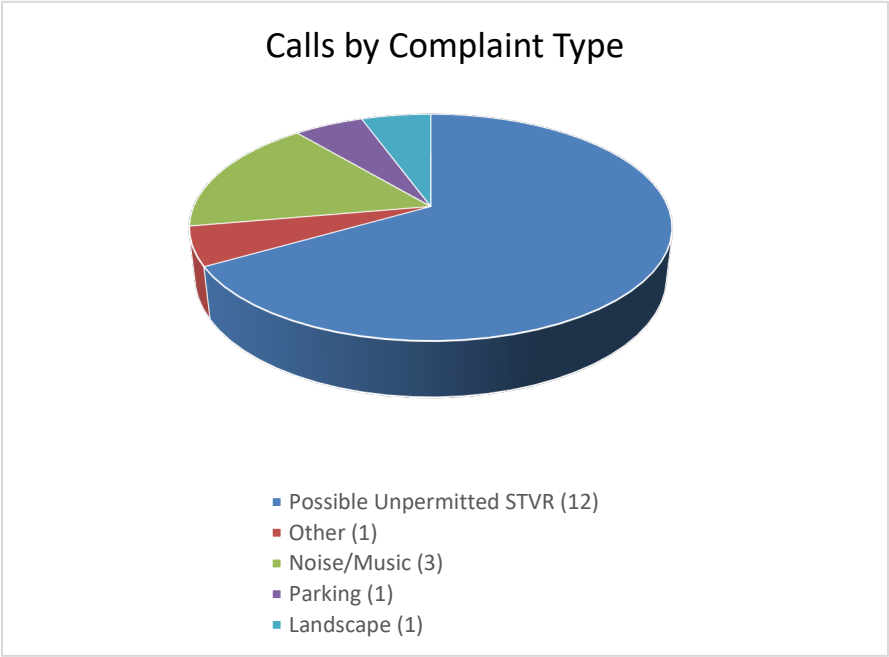


The Table below breaks down the 18 calls by week and type:

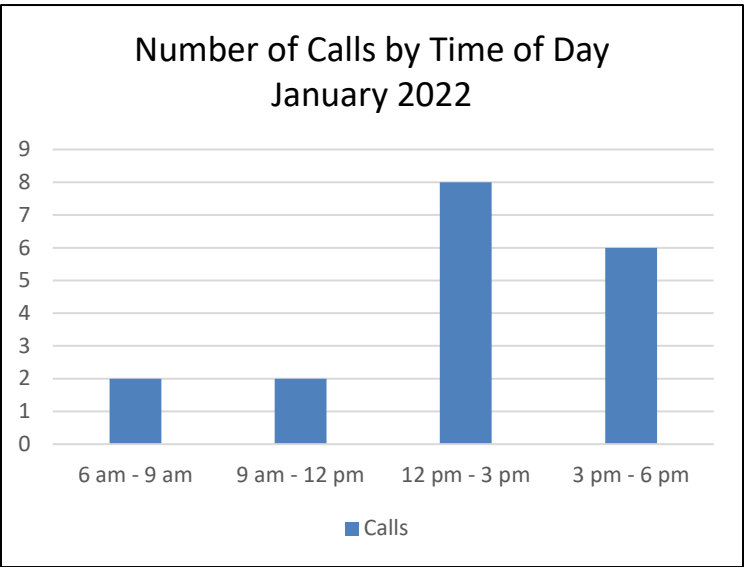
| Date         | Possible Unpermitted STVR | Landscape | Noise/Music | Parking  | Other    | Total     |
|--------------|---------------------------|-----------|-------------|----------|----------|-----------|
| 1/2-1/8      | 3                         | 1         | 1           | 0        | 0        | 5         |
| 1/9-1/15     | 0                         | 0         | 0           | 1        | 1        | 2         |
| 1/16-1/22    | 2                         | 0         | 0           | 0        | 0        | 2         |
| 1/23-1/29    | 5                         | 0         | 0           | 0        | 0        | 5         |
| 1/30-1/31    | 2                         | 0         | 2           | 0        | 0        | 4         |
| <b>Total</b> | <b>12</b>                 | <b>1</b>  | <b>3</b>    | <b>1</b> | <b>1</b> | <b>18</b> |

The Pie Chart depicts the 18 calls by Complaint Type for the month of January:

Within the month there were several multiple or duplicate complaints on the same property. 1 property received 4 Possible Unpermitted STVR complaints, none of which were substantiated.



The graph to the right illustrates the 18 calls received, compartmentalized per 3-hour increment:



For the reporting period, 1 citation was issued as a result of the complaints received.

| DATE      | DAY      | TIME    | PROPERTY ADDRESS    | COMPLAINT TYPE | COMPLAINT TYPE            | COMPLAINT  | RESOLUTION  | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE             |
|-----------|----------|---------|---------------------|----------------|---------------------------|--|---|----------------------|-------------|--------------------|
| 1/2/2022  | Sunday   | 1:41 PM | 68195 Empalmo Rd    | Non-STVR       | Possible unpermitted STVR | This property was reported by me some weeks ago for loud music playing. Law enforcement called by. It is not registered as a Short term Rental !! Each weekend different Clients are at the property. Today Sunday 2nd January 22. Clients swearing around the pool. I might be missing something, but I thought Short term Rentals are banned. Please can you verify this? If they are banned and this owner who lives in Los Angeles is not fined, there is something wrong with the lack of your departments ability to control this. | STVR Officer responded to the property on 1/5/22. No vehicles at the location and no activity witnessed.  | N                    | N/A         | MyCathedral #19244 |
| 1/3/2022  | Monday   | 4:15 PM | 68515 Verano Rd     | STVR           | Landscape                 | My Address Is Behind The Above Address Sprinkler Water Leaking Into My Yard And My Wall Is Now Black And Moldy.  | The CCFD was dispatched to investigate. No leak detected. STVR compliance did not respond.  | N                    | N/A         | HL                 |
| 1/6/2022  | Thursday | 3:52 PM | 68195 Empalmo Rd    | Non-STVR       | Possible unpermitted STVR | As per recent citation and response by Anthony Perez New Clients arrived today!! 1/6/22  | STVR Officer responded to the request. Spoke with occupants regarding the property and if they were renting. No evidence of STVR.   | N                    | N/A         | MyCathedral #19279 |
| 1/6/2022  | Thursday | 4:14 PM | 68195 Empalmo Rd    | Non-STVR       | Possible unpermitted STVR | REQUEST #19244 Recently Closed PD EV # 2201-0318.<br><br>It would seem that your actions have not deterred owner as New Noisy Clients arrived today Jan 6  | See Resolution above  | N                    | N/A         | MyCathedral #19283 |
| 1/7/2022  | Friday   | 1:23 PM | 68965 Hermosillo    | STVR           | Music                     | Noise Complaint. The Location Has Loud & Foul Language Rap Music Going On. It's Been An Hour; I Know It's Going To Be Going On All Weekend. Please Call Me Back To Let Me Know It's Been Taken Care Of. Kids Live Next Door To That House As Well. It's Disconcerting. I Thought We Voted This Out So How Is It Still Happening.   | The STVR Officer responded; no vehicles or occupants seen at the location. Blinds are slightly open to show the inside, and property appears vacant at this time.   | N                    | N/A         | HL                 |
| 1/11/2022 | Tuesday  | 8:34 AM | 67775 Elizabeth Rd  | STVR           | Other                     | Shaking my head here. Please don't consider this action as a simple glitch or simple error. They are playing games with the City. They are most likely getting away with as many rentals as they can without being caught.   | STVR Officer spoke with the homeowner. Dates that are blacked out are previous bookings which they are in the process of canceling, Advised there are only long term rentals staying there.   | N                    | N/A         | MyCathedral #19315 |
| 1/15/2022 | Saturday | 7:34 AM | 68320 Concepcion Rd | STVR           | Parking                   | They Are Blocking The Sidewalk. There Are 4 Vehicles In The Driveway And 2 Of Them Are Completely Blocking The Sidewalk. It Is Common.   | STVR Officer made contact with occupants outside of the residence; requested they move the vehicle in order to not block sidewalk. Occupants were educated on the STVR and local parking regulations. No citation issued as compliance was gained upon request. | N                    | N/A         | HL                 |

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|-----------|-----------|----------|-------------------------|----------------|---------------------------|--|---|----------------------|-------------|--------------------|
| 1/19/2022 | Wednesday | 3:49 PM  | 27875 Avenida Maravilla | Non-STVR       | Possible unpermitted STVR | Complainant stated that for the last few months different vehicles have been at the location just over the weekend. Please investigate.  | The STVR Officer reviewed Deckard and located advertising, conducted patrol check and confirmed property location. Citation issued for unpermitted STVR.<br><b>Citation# CO01614</b>  | Y                    | \$5,000.00  | MyCathedral #19385 |
| 1/22/2022 | Saturday  | 10:48 AM | 68195 Empalmo Rd        | Non-STVR       | Possible unpermitted STVR | I have reason to believe that the property is listed on a certain site other than VRBO and Airbnb. 10.30am Saturday morning noise from the pool area dog barking and people partying. One of my neighbors is so tired of the noise and the spoiling of their quiet weekends they have decided to sell their house.   | STVR Officer made contact with Property Owner on site. No evidence of rental activity.  | N                    | N/A         | MyCathedral #19407 |
| 1/23/2022 | Sunday    | 2:15 PM  | 27445 Hombria Dr        | Non-STVR       | Possible unpermitted STVR | Very obvious that a Tesla is left in the driveway when it is not rented, but when it is rented... Tesla is moved! Not a vey smart unsupervised neighborhood residential hotel owner ... this IS a stvr.  | STVR Officer attempted to make contact at the residence and was unsuccessful. Will continue to monitor location with patrol checks.   | N                    | N/A         | MyCathedral #19417 |
| 1/24/2022 | Monday    | 2:21 PM  | 27445 Hombria Dr        | Non-STVR       | Possible unpermitted STVR | Rented again today.  | The STVR Officer conducted a patrol check and documented vehicles. Made contact with cleaning crew.   | N                    | N/A         | MyCathedral #19428 |
| 1/24/2022 | Monday    | 3:03 PM  | 68300 Espada Rd         | Non-STVR       | Possible unpermitted STVR | unlisted Airbnb. no permit number in the Airbnb listing  | The STVR Officer reviewed Deckard and could not locate an advertisement for the noted property.   | N                    | N/A         | MyCathedral #19429 |
| 1/29/2022 | Saturday  | 11:07 AM | 67735 Elizabeth Rd      | Non-STVR       | Possible unpermitted STVR | STVR permit is under suspension. Are these "family or friends" vehicles, renting for 30 days or more, ... ???  | STVR Compliant unfounded; Property Owner in residence.  | N                    | N/A         | MyCathedral #19505 |
| 1/29/2022 | Saturday  | 12:48 PM | 67775 Elizabeth Rd      | Non-STVR       | Possible unpermitted STVR | STVR Permit is under suspension. These may be family or friends, renting longer than 30 days or ??? When taking pics of these autos, two people who were taking things out of the parked vehicles wanted to know why I was taking pics of their vehicles. First comment from the lady was they were renting for 30 days, then it was that her 80 year dad is inside, and wouldn't be making any noise. She didn't say he was renting it though. The lady said she lives her in CC. | STVR Officer made contact with occupants who have rented the location for a thirty day period. Property Owner has long-term license and already notified the City of the reservation.   | N                    | N/A         | MyCathedral #15907 |
| 1/30/2022 | Sunday    | 1:33 PM  | 68745 Tachevah Dr       | STVR           | Noise/Parking             | They're Having A Loud Party Going On There. There Are Lots Of Cars, And One Partially Blocking My Driveway. This Is A Violation.   | The STVR Officer made contact with the Property Management and advised of the complaint. Upon arrival, Property Manager had already contacted occupants, and was enroute. Occupants were advised of CCMC. No over occupancy seen in backyard, child's birthday party/BBQ. Low noise levels, music shut down prior to arrival. | N                    | N/A         | HL                 |

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|-----------|--------|---------|-------------------|----------------|---------------------------|--|---|----------------------|-------------|--------------------|
| 1/30/2022 | Sunday | 2:30 PM | 68745 Tachevah Dr | STVR           | Noise/Parking             | They're Having A Party. Over Occupancy Restrictions. Loud Music--They Are 4 Houses Down From Me. Lot's Of Cars & Some Are Blocking Driveways.  | Refer to Resolution above   | N                    | N/A         | HL                 |
| 1/31/2022 | Monday | 2:56 PM | 67740 S Trancas   | STVR           | Possible unpermitted STVR | At 67740 S. Trancas we a number of neighbors have seen different people coming and going on an nightly basis over the last 2 weekends. Is this a short term rental and are they required a 3 day minimum stay? | The STVR Analyst responded to Reporting Party and confirmed that it is a Short-Term Vacation Rental and subject to the minimum contract duration. | N                    | N/A         | MyCathedral #19524 |
| 1/31/2022 | Monday | 5:45 PM | 68870 Durango Rd  | Non-STVR       | Possible unpermitted STVR | Suspected Illegal Short Term Rental. Car From Out Of State And They Unloaded A Ton Of Golf Bags.   | STVR Officer responded to location and did not witness any activity. Reviewed Deckard for advertising; property is offered as a 30 day rental.    | N                    | N/A         | HL                 |