



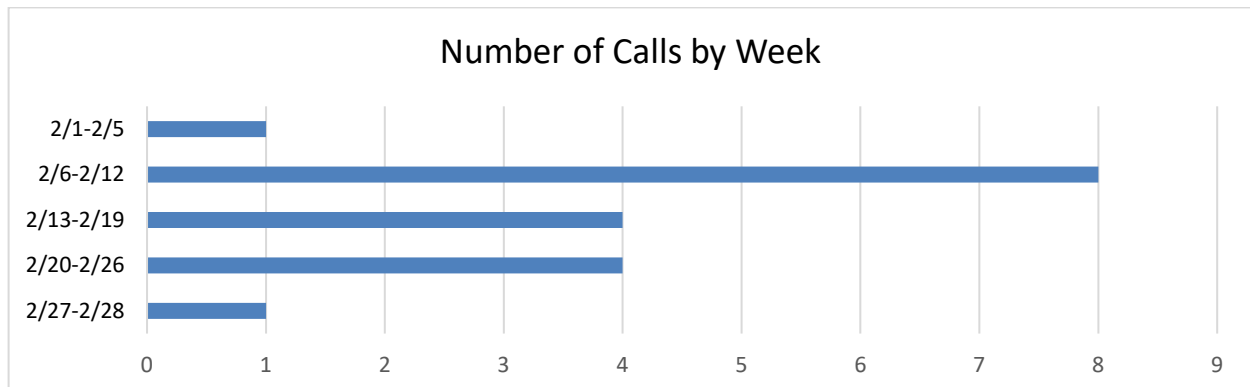
SHORT TERM VACATION RENTAL MONTHLY REPORT

FEBRUARY 1 – 28, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for February 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via MyCathedral, email and/or direct call.

26 complaints were received in February, of which 14 calls were received through the Hotline, 2 received through the Cathedral City Police Department, and 10 through MyCathedral. **10** of these calls were for permitted STVR properties, and the **8** were for suspected unpermitted STVR's. The remaining 8 calls were for non-STVR or STVR-related properties.

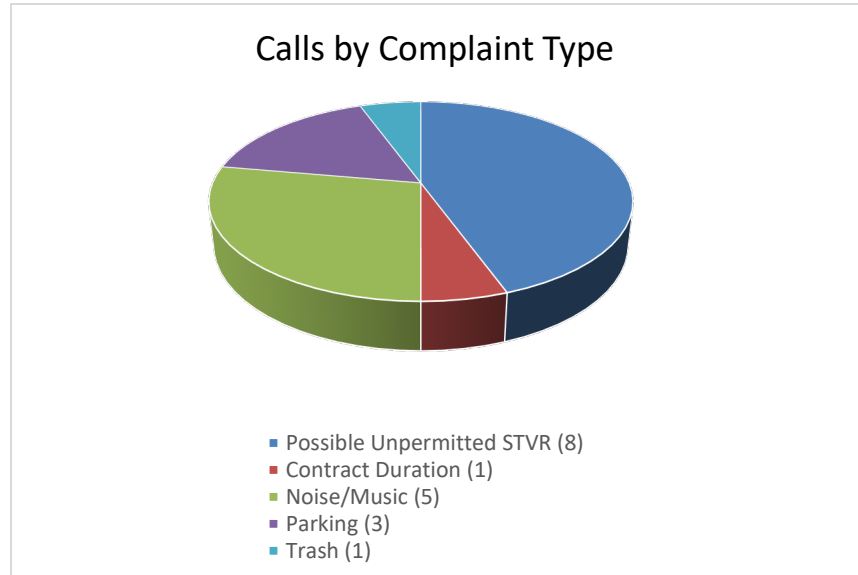
The remainder of this report will report on the 18 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the **18** STVR-related calls:



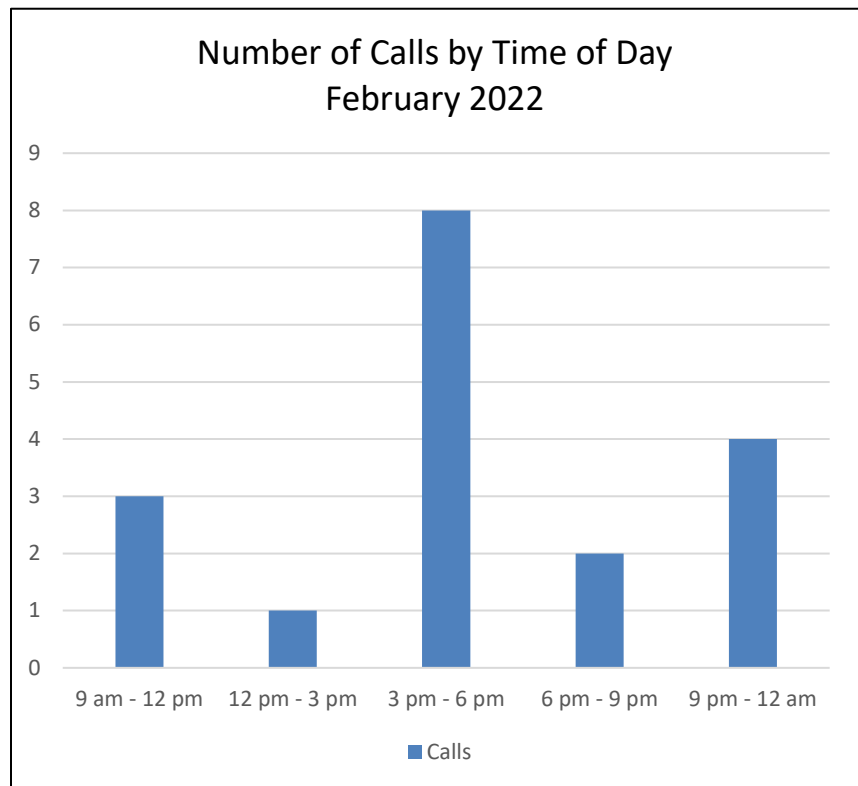
The Table below breaks down the 18 calls by week and type:

Date	Possible Unpermitted STVR	Trash	Noise/Music	Parking	Contract Duration	Total
2/1-2/5	1	0	0	0	0	1
2/6-2/12	6	0	2	0	0	8
2/13-2/19	0	1	1	2	0	4
2/20-2/26	1	0	1	1	1	4
2/27-2/28	0	0	1	0	0	1
Total	8	1	5	3	1	18

The Pie Chart depicts the 18 calls by Complaint Type for the month of February:



The graph to the right illustrates the 18 calls received, compartmentalized per 3-hour increment:



For the reporting period, 3 citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
2/2/2022	Wednesday	9:37 PM	6922 Willow	Non-STVR	Disturbance	Kids Playing To Close To My Car. They Were Looking Inside My Car.	An STVR Officer responded to the complaint. Incomplete address provided to hotline, but Officer conducted a patrol check of the area. No kids, no playing, or noise located.	N	N/A	HL
2/5/2022	Saturday	12:14 PM	68195 Empalmo Rd	Non-STVR	Possible unpermitted STVR	Renters are at the house, By the pool talking loudly. They are not the owners.The house is being rented out with a ban on short term rentals in Cathedral City. I was told that a citation had been issued and that an appeal was made. How is this possible for a continuing amount of different clients each weekend. There is no one at the house during the weekdays.Please can you advise me so that I can do the same.	A citation was issued to the property owner for operation of an unpermitted STVR on 12/30/2022. Based on previous complaints STVR Officer self initiated review of Airbnb advertisements and found short term advertising for the property.	N	N/A	MyCathedral #19606
2/8/2022	Tuesday	5:44 PM	68870 Durango Rd	Non-STVR	Possible unpermitted STVR	Suspected illegal vacation rental. Asian golf group checked in recently. Thanks	An STVR Officer responded to the complaint. Deckard was reviewed for advertising; online advertisement is for 30 day rentals. Additionally, there are no reviews at this time. Patrol check was conducted to log vehicle activity; same vehicle noted as two weeks ago. No evidence of STVR activity. Code Compliance notified that Business License needs to be obtained for long-term rentals.	N	N/A	MyCathedral #19561
2/9/2022	Wednesday	3:40 PM	30750 Avenida Del Yermo	Non-STVR	Possible unpermitted STVR	Appears to be Short-Term Rental.	The STVR Officer responded to the complaint. Reviewed Deckard and no live advertisement for property. Conducted a patrol check of property and logged vehicle activity. At this time no evidence of property operating as a Short-Term Vacation Rental.	N	N/A	MyCathedral #19657
2/10/2022	Thursday	6:00 PM	32505 Candlewood #16	Non-STVR	Possible unpermitted STVR	Property is possibly being rented as a Short-Term Vacation Rental.	The STVR Officer conducted thorough research on the location. Could not determine property location or find an active advertisement.	N	N/A	MyCathedral #19682
2/11/2022	Friday	10:31 PM	68820 30th Ave	STVR	Music	There Is Loud Music And Loud Noise That Has Been Going On Day. It's Escalating During Evening Hours And It Is Very Disruptive. Please Call Back On Monday And I Do Not Want The Officer On My Property.	STVR Officer responded to the location. No noise or amplified music.	N	N/A	HL
2/12/2022	Saturday	11:19 AM	38025 Paradise Way	STVR	Noise	I Am Calling In Regards To The Short Term Rental Having A Large Party Going On Right Now And The Noise Is Very Excessive. There Is Very Loud Music And Sounds Like Alot Of People In The Home From My Home	STVR Officer responded to the complaint, and did not witness any violations. Made contact with occupants and advised on the city municipal codes and violations.	N	N/A	HL

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2/12/2022	Saturday	5:31 PM	68195 Empalmo Rd	Non-STVR	Possible unpermitted STVR	There are loads of cars parked outside the house. There is a lot of noise coming from the back of the property . My neighbors and myself are requesting that your department deal with the noise each weekend. The property is being used as a SHORT TERM Rental. Please can someone go to the property and tell them to stop the noise. Why is your department not stopping this ? Do I have to call the POLICE. ?	The STVR Officer responded to the request. Property Owner was at the location and was advised of the complaint. Expressed frustration over the complaints received and feels like they are being harrassed.	N	N/A	MyCathedral #19706
2/12/2022	Saturday	5:21 PM	68390 Tortuga Rd	L/T	Possible unpermitted STVR	There Is An Unpermitted Residence With Short Term Renters In There. We Saw Them Unloading. This Is An Ongoing Problem With This Address. I Would Like To Remain Anonymous, They Gave Out A Number Of A Complaint Giver Before & There Were Death Threats.	The STVR Officers responded to the location and made contact with occupants. Verified the property was not rented as a short-term rental. Property has an active long-term rental business license.	N	N/A	HL
2/12/2022	Saturday	5:39 PM	Espada Rd	Non-STVR	Possible unpermitted STVR	Noise and lots of cars parked outside. We live opposite and know that owner is using the house for weekend rentals. Please investigate	An STVR Officer conducted a patrol check of the area. No noise heard and no specific location was given to pinpoint area to look. No contact information for complainant.	N	N/A	MyCathedral #19708
2/13/2022	Sunday	10:26 PM	68820 30th Ave	STVR	Noise	Loud Noise Coming From The Residence. They Are Yelling Loudly. Call Me Back On Monday. I Do Not Want Anyone On My Property. This Is An Ongoing Problem With This Resident. Is The Owner Going To Get Fined? I Would Like To Know If Any Fines Will Be Issued When Called.	The STVR Officer responded to the location. Made contact with the occupants and they informed they are not an STVR and have been living at the residence for the past 2 years.	N	N/A	HL
2/15/2022	Tuesday	10:29 AM	67735 Elizabeth Rd	STVR	Parking	Renters are parking a large truck and huge trailer on one side of the street and their jeep on the other side, rendering Elizabeth to a one lane street. They say the city told them it was ok as long as it moved every few days. They have motorcycles that are loud. The city told them it was ok as long as they were gone by the time law enforcement came.	The STVR Officer responded to the location. Vehicle was located and the trailer was issued a vehicle citation.	Y	\$65.00	MyCathedral #19626
2/15/2022	Tuesday	4:14 PM	67735 Elizabeth Rd	STVR	Parking	Renters are parking a large truck and huge trailer on one side of the street and their jeep on the other side, rendering Elizabeth to a one lane street. They say the city told them it was ok as long as it moved every few days. They have motorcycles that are loud. The city told them it was ok as long as they were gone by the time law enforcement came.	See Resolution above	N	N/A	MyCathedral #19631
2/15/2022	Tuesday	4:14 PM	67775 Elizabeth Rd	STVR	Trash	Today is Fri. Garbage day is Wed.	STVR responded to the location on 2/15/22; there was no trash visible at the location.	N	N/A	MyCathedral #19684
2/19/2022	Saturday	3:47 PM	68305 Tortuga Rd	Non-STVR	Parking	There Is A Vehicle Parked Illegally On The Sidewalk. I Want To Remain Anonymous	The STVR Officer resposned to the complaint . Occupants stated it was their family's property. Parking issue was resolved. No evidence of STVR. No live advertisement found on Deckard.	N	N/A	HL

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2/19/2022	Saturday	4:03 PM	68305 Tortuga Rd	Non-STVR	Parking	It Is Not Registered As A Rental. They Are Parking In The Middle Of The Street. There Are A Lot Of Cars At This Address.	See Resolution above	N	N/A	HL
2/20/2022	Sunday	6:25 PM	67735 Elizabeth Rd	STVR	Parking	Trailer parked on street	The STVR Officer responded to the location. Trailer was already marked by another STVR Officer. Attempted to make contact with the owner and no answer at the door. No violation.	N	N/A	CCPD
2/21/2022	Monday	9:40 AM	68152 Modalo Rd	STVR	Contract Duration	Contract Duration	The STVR Officer reviewed the contracts provided to the contract summary portal. It was determined that there was a few guest stays that were less than the contract duration required. Citation #CO01030	Y	\$1,000.00	MyCathedral #19775
2/22/2022	Tuesday	1:17 PM	35200 Cathedral Canyon Dr #49	Non-STVR	Other	I Have A Friend Who Is Renting My Condo Out For November And December And The Documents Say Its Rented Out Til March 31st And There Is Only 1 Signature On Each Documents And There Is 5 Tenants Living There And I'm Returning To My Property April 1st.	Per STVR Compliance Officer, this is a Property Owner that is in a dispute with her tenants. Owner advised that it is a civil issue.	N	N/A	HL
2/25/2022	Friday	11:45 PM	69643 Willow Ln	STVR	Noise	Complaint of loud noise at the property called into CCPD Dispatch.	The STVR Officer responded to the complaint, upon arrival, guests were advised on noise levels. The property Owner was contacted and due to a language barrier and other contributing factors, required documents were not completed. Information will be forwarded to Admin for further development.	N	N/A	CCPD
2/26/2022	Saturday	7:27 PM	27875 Avenida Maravilla	Non-STVR	Possible unpermitted STVR	There Re More Tenants At This Illegal Rental	STVR Compliance responded to the property and made contact wtih the occupants. They stated they rented the property for the weekend for the softball tournament at Big League Dreams. Using Rentalscape the Officer located the advertisement that is still active, with new reviews. Citation #CO01032	Y	\$10,000.00	HL
2/27/2022	Sunday	10:12 PM	32675 Desert View	Non-STVR	Music	Calling About House Across The Street From Above Address. Music Is Really Loud, Speaker Box Is Pointed Towards My House, It Is Outside Almost On The Sidewalk. Do Not Want Compliance Officer To Come To My House.	Cathedral City Patrol responded; party was advised to turn down the music.	N	N/A	HL
2/27/2022	Sunday	10:23 PM	68605 Tortuga Rd	STVR	Noise	I Have A Noise Complaint. There Is A Lot Of Yelling And Screaming In The Backyard	Cathedral City Patrol responded; party was advised on the noise.	N	N/A	HL
2/28/2022	Monday	9:54 PM	31225 San Vincente	Non-STVR	Noise	I Live Across A Rental That Has Alot Of People Coming And Going Every Night They Are Being Very Loud And Parking By My Drive Way Partially And Playing With Paint Ball Guns Running Around.	CCPD responded and spoke to all persons and verified the property not be STVR. CCPD found no violations.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
2/28/2022	Monday	10:06 PM	31225 San Vincente	Non-STVR	Noise	Adding To The 1st Message. They Have A Dirtbike That They Ride Up And Down The Street And A Camaro That Peels Out And Racing Up And Down. The Police Won't Do Anything. This Goes On From 10pm-3am. They Have Paintball Guns And They Drive Up & Down The Road With The Car Lights Off Shooting The Paintball & Air Rifles.	See Resolution above	N	N/A	HL
2/28/2022	Monday	10:36 PM	31225 San Vincente	Non-STVR	Noise	I Have A Video To Show. The Renter Has People Coming & Going All Night Long, They Park All Over The Place. Earlier Tonight They Were Playing With Paintball Guns. Chasing Each Other Down The Street Without The Lights. Also, Riding Dirt Bikes. This Has Been Going On For A While.	See Resolution above	N	N/A	HL