



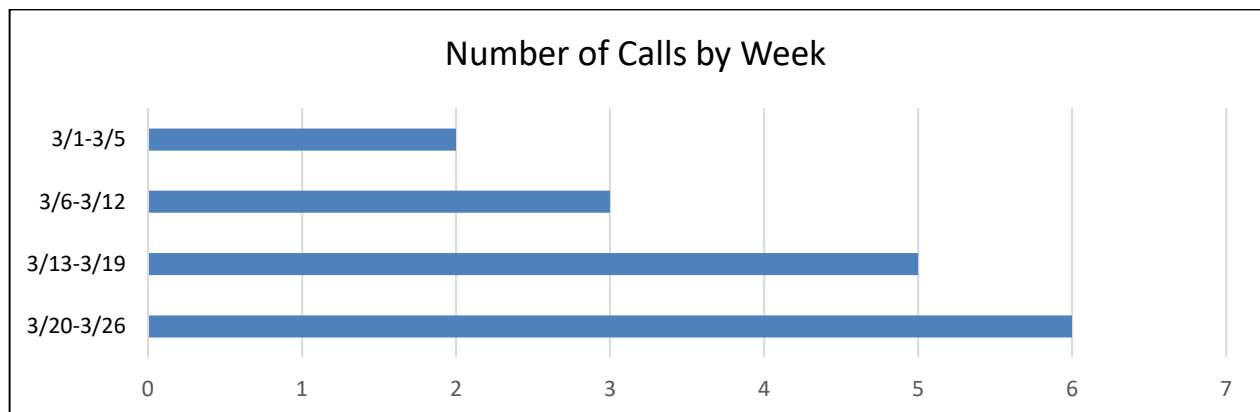
SHORT TERM VACATION RENTAL MONTHLY REPORT

MARCH 1 – 31, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for March 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

21 complaints were received in March, of which 9 calls were received through the Hotline, 1 received through the Cathedral City Police Department, and 11 through the MyCathedral App. 4 of these calls were for permitted STVR properties, and 12 were for suspected unpermitted STVR's. The remaining 5 calls were for non-STVR or STVR-related properties.

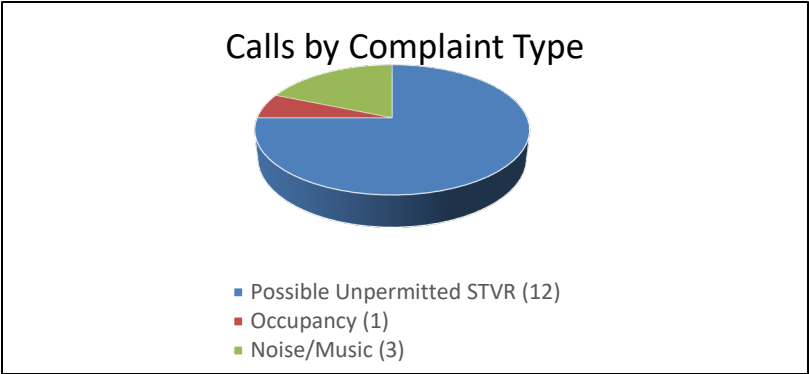
The remainder of this report will report on the 16 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 16 STVR-related calls:



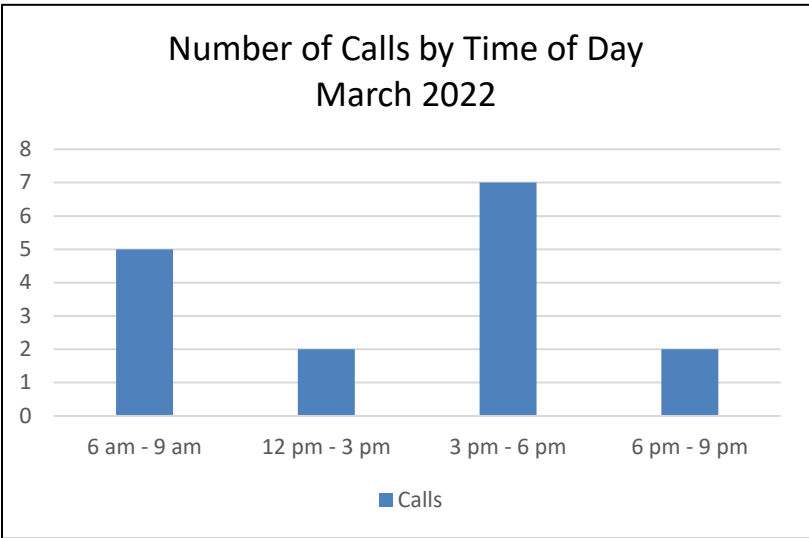
The Table below breaks down the 16 calls by week and type:

Date	Possible Unpermitted STVR	Noise/Music	Occupancy	Total
3/1-3/5	2	0	0	2
3/6-3/12	3	0	0	3
3/13-3/19	3	2	0	5
3/20-3/26	4	1	1	6
Total	12	3	1	16

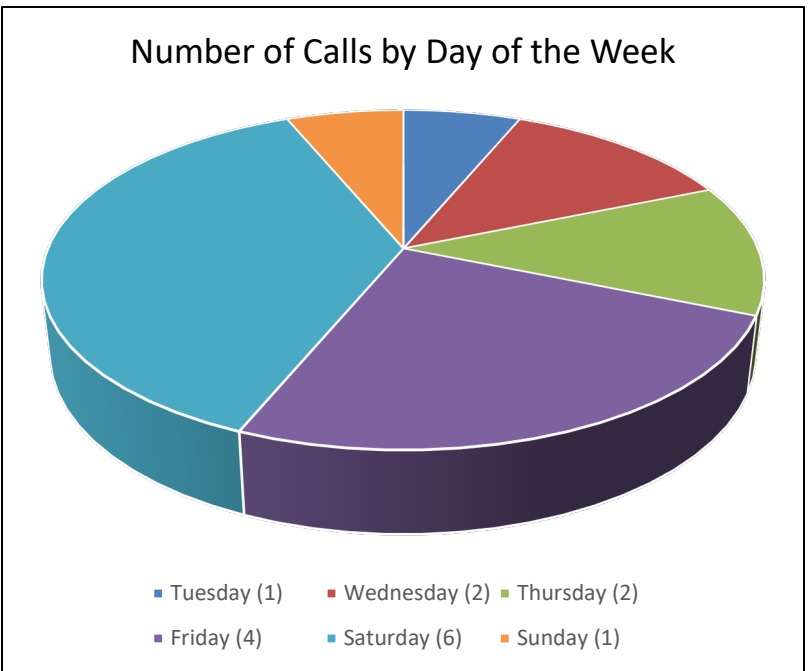
The Pie Chart to the right depicts the 16 calls by Complaint Type for the month of March:



The graph to the right illustrates the 16 calls received, depicted in 3-hour increments:



The graph to the right shows the days of the week the 16 calls were received on:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
3/4/2022	Friday	6:04 AM	27445 Hombria	Non-STVR	Possible unpermitted STVR	What is going on with the unsupervised neighborhood residential hotel? people come and go and the owner still stages the driveway to make it look like someone is living there ... but it's still a vacation rental	The Code Officer responded to the complaint. A patrol check was conducted and although one vehicle seen, no occupants or noise/music heard.	N	N/A	MCC #19892
3/4/2022	Friday	5:44 PM	68195 Empalmo Rd	Non-STVR	Possible unpermitted STVR	Property being used as a SHORT term rental. Children screaming playing around pool. Loud music last night. 5.45 pm Saturday still noisy. Last weekend was the same. NOT and isolated offence. PLEASE confirm that the owner has stopped renting the house out after their first citation.	The Code Officer responded to the complaint and noticed no noise or amplified music upon arrival. The Code Officer then made contact with an occupant who advised that they would be there for about a month and that his grandchildren were in the pool earlier.	N	N/A	MCC #19920
3/9/2022	Wednesday	3:47 PM	35563 Paseo Circolo	LT	Possible unpermitted STVR	On separate occasions, homeowners have reported this address to the Association Management Company that there are short term rentals at this address. Looking at the STR Map, there is no license or record on file. We wanted to bring this to your attention, so that the City Laws are enforced.	The Code Officer responded to the complaint. There is no active advertising on Deckard Technologies; the property has an active long-term license.	N	N/A	MCC #19966
3/10/2022	Thursday	8:15 AM	69614 Northhampton Ave	Non-STVR	Possible unpermitted STVR	This property is a live STVR advertisement identified on Rentalscape. It also shows that the property may be booked for April 14-18 and April 27-May 2. Please coordinate so that the property is checked for rental activity during those dates.	The Code Officer reviewed advertisement on Deckard and no reviews of location were found. The Code Officer drove by location and attempted to make contact but no one was at the location.	N	N/A	MCC #19972
3/12/2022	Saturday	12:22 PM	27875 Avenida Maravilla	Non-STVR	Possible unpermitted STVR	Has Already Been Called In . There Is A Group Of People In The Backyard Of The Property Now And They Are Not Renters. They've Been Reported Several Times.	The Code Officer arrived at location and made contact with occupants. They stated the property is being rented for 6 weeks.	N	N/A	HL
3/13/2022	Sunday	3:45 PM	68615 Tachevah Rd	Non-STVR	Possible unpermitted STVR	68615 Tachevah. back at again non stop new cars, new renters, bbq at midnight, loud music, loud pool play all hours of the day. called several times about noise, noone came. so loud I can't hear my own tv INSIDE my house.	A Code Officer conducted a patrol check of the location; upon arrival, the Code Officer did not witness any violations. The Property Owner was seen leaving upon arrival.	N	N/A	MCC #20002
3/19/2022	Saturday	6:34 AM	Property unknown	Non-STVR	Noise	This a STVR Property reporting a barking dog in the area for approximately two (2) hours.	The Code Officer conducted a patrol check of the area and no dog was heard.	N	N/A	HL
3/19/2022	Saturday	3:12 PM	68615 Tachevah Rd	Non-STVR	Possible unpermitted STVR	Unpermitted STVR - photo attached	The Code Officer responded to the locaton. No noise was heard outside of property and no online advertisements were located.	N	N/A	MCC #20076
3/19/2022	Saturday	3:13 PM	68615 Tachevah Rd	Non-STVR	Possible unpermitted STVR	it appears they are at it again - different cars there for the weekend.	See resolution above.	N	N/A	MCC #20077

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
3/19/2022	Saturday	5:09 PM	68400 Hermosillo	STVR	Noise/Music	I Am Going By Catheridal City Ordnance And Its Say The Noise Can Not Pass Property Lines Even If They Are Owners The Code 11.96 The Music Is Blasting I Can Even Hear In My House!!!	The Code Officer arrived at the location and did not hear any music or noise. The Code Officer then made contact with the occupants, the property owners. They were advised to be mindful of the neighbors and to keep the music level down.	N	N/A	HL
3/19/2022	Saturday	7:01 PM	68400 Hermosillo	STVR	Noise/Music	Noise Disturbance. Screaming, Amplified Music. Do Not Give My Number To Owner Of House	CCPD responded to the location and a written warning was issued to the Property Owner.	N	N/A	HL
3/22/2022	Tuesday	8:55 AM	27875 Avenida Maravilla	Non-STVR	Possible unpermitted STVR	2 Weekends Ago It Appeared All Guys They Were Partying Through Out The Day For 2 Days. The Music Was All Day Long Throughout The Day.	The Code Analyst called Reporting Party and determined this was not an active compliant.	N	N/A	HL
3/23/2022	Wednesday	7:59 AM	68160 Peladora Rd	Non-STVR	Possible unpermitted STVR	I would say it's being rented out. Car in the driveway for the past two days	Code Officers responded and a patrol check was done at the location. Upon arrival, the gardeners were at the property. They advised the Code Officers that the property is not acting as a rental and had been sold. No occupants were at property; however, the Code Officers also spoke with a neighbor who stated he hadn't seen any STVR activity and confirmed that the property was under new ownership.	N	N/A	MCC #20130
3/24/2022	Thursday	3:31 PM	67775 Quijo Rd	STVR	Occupancy	excessive occupancy ... 10 so far ... parking wherever they want ...	Code Officers responded to the location and observed no violations upon arrival. Four vehicles were observed to be parked properly at the location. No occupants were seen or heard at the location. The contract summary verified that the property had guests staying there for the weekend.	N	N/A	MCC #20164
3/24/2022	Thursday	10:24 PM	68615 Panorama Rd	Non-STVR	Music	There Is Loud Music Being Played Which All Day That Is The Cause And I Am Trying To Go To Sleep.	CCPD responded to the location and a written warning was given to keep the noise at a minimum. The STVR permit was closed and no active advertisments for the property were found.	N	N/A	HL
3/24/2022	Thursday	10:33 PM	68615 Panorama Rd	Non-STVR	Music	There Is A Very Loud Party Going On. They Are Screaming And Have Loud Music. Please Come Address This So I Can Sleep.	See resolution above.	N	N/A	HL
3/25/2022	Friday	8:14 AM	29616 W Trancas	Non-STVR	Possible unpermitted STVR	I Spoke With the STVR Analyst. They Don't Have A Permit To Run As A Short Term Rental They Are In The Process But I Keep Seeing Different Of People Each Weekend And After They Leave House Cleaners Come I Was Told By Her If I Saw It Again To Report It And A New Group Is Here .	The Code Officer responded to the location and made contact with the occupants. The Code Officer determined the occupants were friends of the Property Owner who were onsite helping set up the property to become a short-term rental. The application is currently in process.	N	N/A	HL
3/25/2022	Friday	6:12 PM	68615 Tachevah Rd	Non-STVR	Possible unpermitted STVR	Another weekend group has checked in	The Code Officer did a patrol check of the location and documented relevant information. No online advertisement was found.	N	N/A	MCC #20172

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
3/26/2022	Saturday	12:16 PM	67775 Quijo Rd	STVR	Noise	NOISY NOISY NOISY!	The Code Officer responded and the occupants were contacted. While on scene, the Code Officer did not hear any music or witness any municipal code violations. The Code Officer reminded the occupants of the noise ordinance.	N	N/A	MCC #20183
3/27/2022	Sunday	6:47 PM	68615 Tachevah Rd	Non-STVR	Music	Complaint of loud music coming from location	The Code Officer responded to the location and did not hear any music upon arrival. The Code Officer contacted the occupants and advised them of the music complaint. Occupants stated they did not have any music playing and were in the backyard. Occupants were advised on noise and music violations and city municipal codes.	N	N/A	CCPD
3/28/2022	Monday	11:34 PM	31225 San Vicente Ave	Non-STVR	Parking	There Are A Lot Of Cars That Keep Coming And Going. There Are 6 Cars In The Driveway And One In The Street. There Is Supposed To Be A Curfew From 10pm-8am.	The Code Officer responded to the location. The Reporting Party knows that this is not a short-term rental, but a long-term rental. This is an ongoing civil dispute with neighbor.	N	N/A	HL