



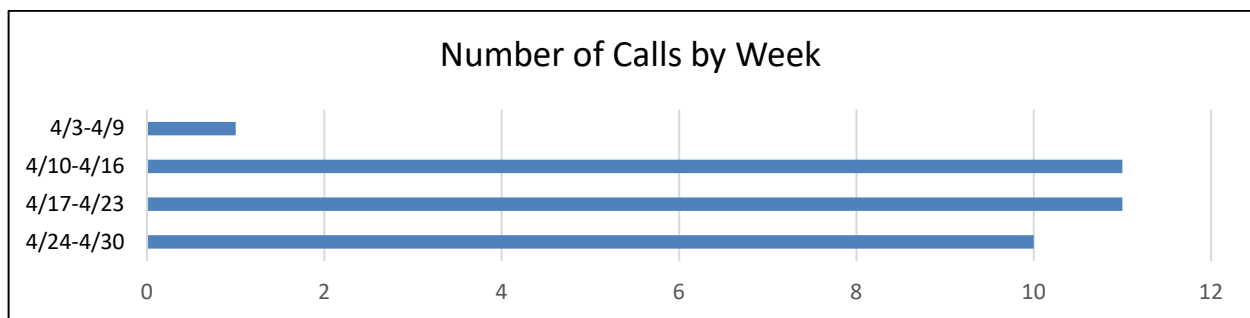
SHORT TERM VACATION RENTAL MONTHLY REPORT

APRIL 1 – 30, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for April 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

53 complaints were received in April, of which 39 calls were received through the Hotline, 6 received through the Cathedral City Police Department, and 8 through the MyCathedralCity App. 21 of these calls were for permitted STVR properties, and 12 were for suspected unpermitted STVR's. The remaining 20 calls were for non-STVR or STVR-related properties.

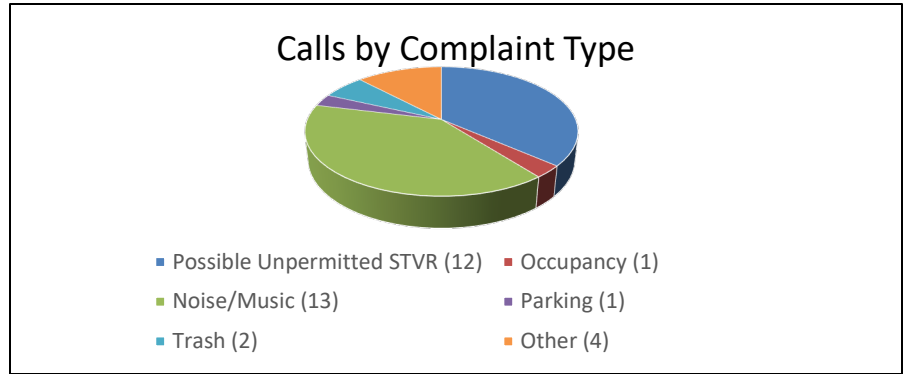
There was an increase in complaints from the previous months, primarily attributable to the music festivals. The remainder of this report will report on the 33 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 33 STVR-related calls:



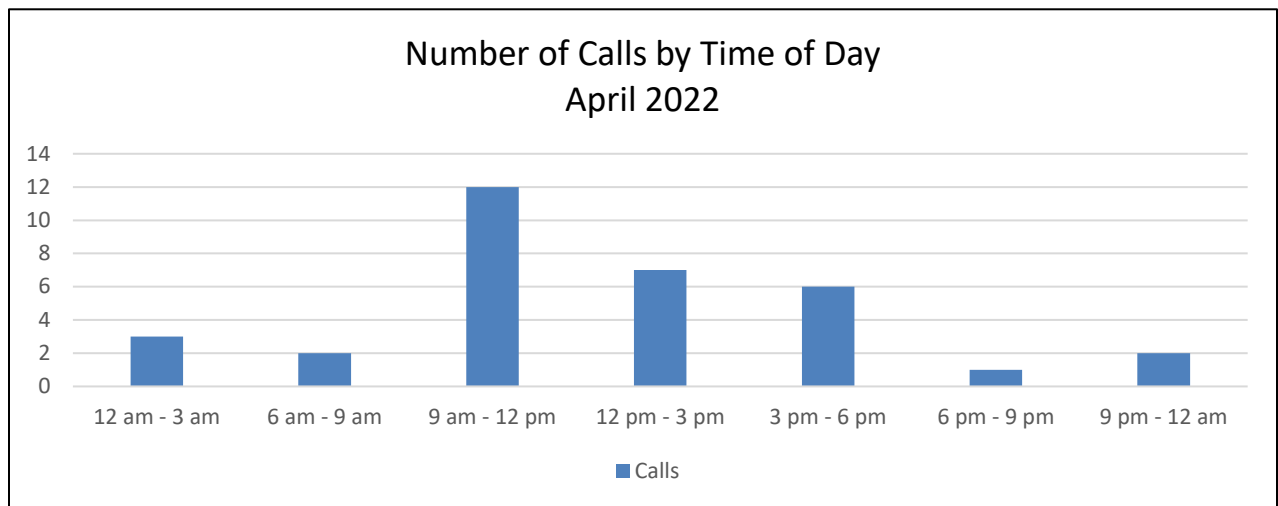
The Table below breaks down the 33 calls by week and type:

Date	Trash	Possible Unpermitted STVR	Noise/Music	Occupancy	Parking	Other	Total
4/3-4/9	0	0	1	0	0	0	1
4/10-4/16	0	6	5	0	0	0	11
4/17-4/23	1	2	5	0	1	2	11
4/24-4/30	1	4	2	1	0	2	10
Total	2	12	13	1	1	4	33

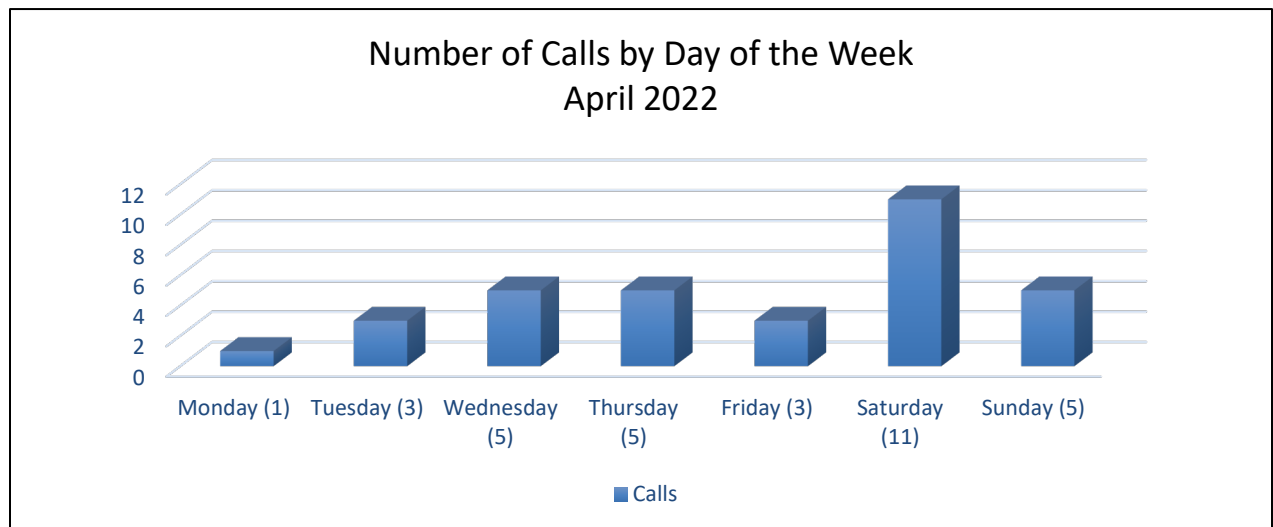
The Pie Chart to the right depicts the 33 calls by Complaint Type for the month of April:



The graph below illustrates the 33 calls received, depicted in 3-hour increments:



The graph below shows the weekdays the 33 calls were received on:



For the reporting period, 4 citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	Resolution	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
4/2/2022	Saturday	6:40 AM	32190 Canyon Vista	Non-STVR	Noise	There Are Rooster And Chicken In The Neighbors Home. The Are Very Load All Day. They Start Very Early Morning. I Work Nights. I Am Unable To Sleep When I Get Home From Work	CCPD provided call to Code Compliance for investigation.	N	N/A	HL
4/2/2022	Saturday	8:47 PM	68420 Perlita	Non-STVR	Music	Complaint, There Is Loud Music, Mariachi Since 7pm. They Are Having A Party And It Is Not Dieing Down	The Code Officer responded to the location and located the noise after speaking to Reporting Party. The Code Officer made contact with property owners and requested they turn off the music due to noise regulations.	N	N/A	HL
4/3/2022	Sunday	3:25 AM	32370 Shifting Sand Trl	Non-STVR	Noise	Im Calling To Complain About A Noise Complaint. Its Sounds Like Someone Is Having A Party With Loud Boom Base Playing Music Over And Over. Please Send Someone Out Asap	CCPD responded to location and were unable to locate music.	N	N/A	HL
4/3/2022	Sunday	12:49 AM	68820 30th Ave	Non-STVR	Noise/Music	Loud Music, Screaming, Disturbing The Peace , Very Loud And Intrusive - I Would Like The Owner To Be Cited Because They Keep Violating The Orders- Please Call Back On Monday With A Resolution - We Do Not Want Anyone On Our Property	The Code Officer responded to the location; the Property Owner was in residence. This property is no longer registered as an STVR.	N	N/A	HL
4/3/2022	Sunday	12:56 AM	38811 Charlesworth Dr	STVR	Noise	There Is About 6-8 Drunk People Outside And They Have Been Drinking All Night, Someone Is Out There Shushing Them., So They Quiet Down For A Bit Then They Build Back Up. Yesterday They Had Electric Guitars Plugged Up Outside With Bass. The Yelling Has Woken Me Up Out Of Sleep A Couple Of Times.	CCPD responded to the call and was unable to locate any music at the location.	N	N/A	HL
4/4/2022	Monday	10:10 PM	68425 Avenida Marvilla	Non-STVR	Music	It is a house on MaraVilla and Vega. The music they are playing is extremely loud, sounds like a party.	Reporting party did not provide a street number. CCPD responded to the area and did not locate the music. The Code Officer later conducted a patrol check and located the source coming from 68425 Avenida Marvilla. Homeowners were advised of the music and noise.	N	N/A	HL
4/5/2022	Tuesday	10:27 PM	39655 Elna Way	Non-STVR	Noise	The Issue Is The Noise From Down The Hill From Me, Trying To Sleep, Windows Are Open, Bunch Of Kids In The Back Yard Area Making Noise Sounds Like They Are In Our Back Yard, Drunk, Unacceptable.	The Code Officer responded to the location, but did not hear any noise coming from the reported location. After speaking to the Reporting Party, the Officer was able to identify the actual property the noise was coming from. The Officer contacted the occupants and advised them of the noise and music. Property is not an STVR. (Address reported as 39565 Elna Way.)	N	N/A	HL
4/5/2022	Tuesday	11:23 PM	39655 Elna Way	Non-STVR	Noise	There Is A Party In Back Yard, Lights, Loud Laughter. It Is Late & It Too Loud & Noisy	See resolution above	N	N/A	HL

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4/5/2022	Tuesday	10:30 PM	68235 Peladora rd	Non-STVR	Music	Music	The Code Officer arrived at the location and heard music upon arrival. The Officer contacted the property owner and advised them of the noise ordinance.	N	N/A	CCPD
4/9/2022	Saturday	7:43 PM	28670 Avenida Marquesa	Non-STVR	Music	Live amplified music	The Code Officer responded to the location and assisted Patrol. A written warning was issued to the Property Owner.	N	N/A	HL
4/10/2022	Sunday	1:38 PM	68200 Grandview Ave	Non-STVR	Noise	Illegal rental having a party. About 30 cars parked there.	The Code Officer arrived at the location; only four cars were seen, and no noise was heard. The Officer made contact with the property owner, who stated that he was having a get together with his neighbors.	N	N/A	HL
4/12/2022	Tuesday	8:45 AM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	More STVR activity	The Code Officers responded to the location and made contact with occupant who stated she is the Property Owner's cousin.	N	N/A	MCC #20321
4/12/2022	Tuesday	2:01 PM	69437 Muirfield Way	STVR	Noise	The Pool Person Comes Between 6:30 And 6:45am. I Thought 7:00am Was The Earliest. He Wakes Up My Dog And He Starts Barking. I Have Called Before. He Comes On Tuesday And Friday	The Code Officer spoke to the Reporting Party regarding the complaint. After reviewing the ordinance, it was determined that there was no violation.	N	N/A	HL
4/13/2022	Wednesday	8:06 AM	32852 Shifting Sands Trail	Non-STVR	Possible Unpermitted STVR	Property being advertised for Short Term Rentals	The Code Analyst made contact with person listed on advertisement. The Analyst confirmed the property is being advertised for short term rental. Citation # CO01530	Y	\$5,000.00	MCC #20327
4/13/2022	Wednesday	2:15 PM	29886 Whispering Palms Trail	Non-STVR	Possible Unpermitted STVR	Property Sold Weeks Ago. It Is Being Rented Out. Can Someone Go By And Check The Residence So Everyone Stays In Compliance.	The Code Officer responded to the location and made contact with the occupants. Occupants stated that it was their cousin's property and they were not renting.	N	N/A	HL
4/13/2022	Wednesday	2:36 PM	68775 Risueno Rd	STVR	Music	The Tenants On The Other Side Of The Wall From Him. They Are Playing The Music Too Loud, Hearing Alot Of Boom Boom Boom And Songs.	The Code Officer responded to the location; upon arrival, they did not hear any music or noise. No vehicles were seen at the property.	N	N/A	HL
4/14/2022	Thursday	1:58 AM	27645 Hombria Dr	Non-STVR	Noise	They're Outside At 2am Noise Complaint	CCPD responded and heard no noise outside. Homeowner stated they were outside earlier and will remain inside.	N	N/A	HL
4/14/2022	Thursday	11:25 AM	68775 Risueno Rd	STVR	Music	I Called Yesterday The Ticket Number 2204131433166538 I Have Not Received A Call Back. And The Music Is Still Very Loud	The Code Officer responded to the location and determined the complaint was not for this address but for the property behind the subject property. No noise was heard at either property.	N	N/A	HL

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4/14/2022	Thursday	11:40 AM	68775 Risueno Rd	STVR	Music	I Called Yesterday The Ticket Number 2204131433166538 I Have Not Received A Call Back. And The Music Is Still Very Loud	See resolution above.	N	N/A	HL
4/14/2022	Thursday	4:08 PM	27875 Avenida Maravilla	Non-STVR	Possible Unpermitted STVR	People Are Staying At This Location Are Not Staying There Six Weeks. There Is Never Anyone At This Location Monday Thru Thursday Was Reported In 2-26-2022 , 3-12-2022 And Sometime In January	The Code Officer responded to the location and made contact with the occupants. Occupants stated that they were family friends and they were not renting the property.	N	N/A	HL
4/15/2022	Friday	10:04 AM	68400 Hermosillo Rd	STVR	Music	Renters Just Came In And Have Already Started Playing Loud Music, I Can Hear It From My Yard. I Had Told Them When They Came In They Could Not Play Music	The Code Officer responded to the location and heard no music after patrolling the area; the decibel reader was used and only picked up a total of 48 decibels. Contact was made with the Property Owner, who advised it could possibly be the property behind theirs, to the east.	N	N/A	HL
4/16/2022	Saturday	10:04 AM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	More STVR activity. New cars.	The Code Officer responded to location and documented information. The Officer cross-referenced information and noted prior vehicles seen at location.	N	N/A	MCC #20356
4/16/2022	Saturday	11:26 PM	69882 Willow	Non-STVR	Music	Playing Loud Music For The Past 5 Hours. I Do Not Want Anyone Entering My Unit	Per Dispatch, numerous complaints were called into dispatch regarding the music. The Code Officer tried to call Reporting Party multiple times and left a voicemail. There was no contact made with occupants and no advertisements found on Deckard.	N	N/A	HL
4/16/2022	Saturday	5:10 PM	68725 Tachevah Dr	LT	Possible Unpermitted STVR	That Address Is Not Licensed For Short-Term Rental. A Huge Suburban Just Pulled Up, A Driver Got Out & Opened The Back Door And A Group Of 5 Or 6 People Got Out With Their Suitcases	The Code Officer responded and could not make contact at front door. The Officer spoke to a neighbor, who stated the current occupants at the property have been there for 2+ months. The property has a Long-Term advertisement and Business License for a long-term rental.	N	N/A	HL
4/18/2022	Monday	8:10 PM	30131 Muirfield Way	Non-STVR	Music	Complaint of loud music. Reporting Party also stated something about getting a letter in the mail stating a property on Muirfield is a STVR, no further information.	The Code Officer responded to the location. It was determined that the property was not an STVR. The Property Owner advised on the noise.	N	N/A	CCPD
4/18/2022	Monday	9:15 PM	68775 Calle Zorita	Non-STVR	Noise	Complaint of couple arguing in "rental next door".	The Code Officer arrived with CCPD; it was determined that is was not an STVR.	N	N/A	CCPD

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4/19/2022	Tuesday	12:33 AM	38755 Vista Dr	STVR	Noise	People Out Very Loud After Midnight	The Code Officer responded to the complaint. Upon arrival, the Code Officer could not make contact due to a locked driveway gate. The Officer called the Local Contact and they did not respond within the thirty (30) minute timeframe. Citation #CO02303	Y	\$1,000.00	HL
4/19/2022	Tuesday	10:50 PM	30478 Winter Dr	Non-STVR	Noise	Noise complaint. Reporting Party stated property is STVR.	The Code Officer responded to the location and made contact with relative of Property Owner, who stated they were not renting. The Property Owner closed the STVR permit on 12/1/21.	N	N/A	CCPD
4/21/2022	Thursday	11:37 AM	38025 Paradise Wy	STVR	Other	STVR PERMIT #15334 expires on 5/14/22 but the rental has current short term rentals booked throughout the remainder of 2022. Further, Airbnb site is still accepting reservation bookings throughout 2022 and beyond for short term rental at this property.	Per the Administrative Analyst, the property owner is operating legally and will be given the opportunity to renew the license to operate until the end of the year.	N	N/A	MCC #20396
4/22/2022	Friday	10:42 AM	68725 Panorama Rd	STVR	Trash	This Is A Registered Short Term Rental. So They Have Housekeeping Or Maintenaunce. So Our Trash Pickup Day Is Wednesday. But They Put The Full Recycle Can Out On Thursday So Its Going To Be Out There Until Next Wednesday. It Is Blustery And The Trash Is Being Moved Around The Neighbourhood By The Wind It Looks Bad.	The Code Officer responded to the location and did not see any trash cans at the property.	N	N/A	HL
4/22/2022	Friday	3:38 PM	68320 Tortuga Rd	STVR	Parking	The Cars Are Parked In Front Of The Fire Hydrant. They Are Parked In The Red.	The Code Officer responded to the location; there was no vehicle violation. The Code Officer spoke to the occupant and reminded them about parking regulations.	N	N/A	HL
4/23/2022	Saturday	10:17 AM	68438 Rodeo Rd	Non-STVR	Possible Unpermitted STVR	5 Or 6 Cars Parked Out Front. Neighbor Is Not Permitted.	The Code Officer spoke to the occupants and the homeowner; no money is being given for staying at the location. The occupants are from their local church and had permission to be there.	N	N/A	HL
4/23/2022	Saturday	10:43 AM	31475 Avenida Alvera	STVR	Music	There Are Cracking The Stereo.	The Code Officer responded to the location, no noise or music were heard upon arrival.	N	N/A	HL
4/23/2022	Saturday	12:48 PM	67790 Quijo Rd	STVR	Noise	EXCESSIVE NOISE!	The Code Officers responded to the location and confirmed noise was coming from the back yard. Contact was made with the occupant and a citation was issued. Citation #CO01528	Y	\$1,000.00	MCC #20416

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4/23/2022	Saturday	12:53 PM	67790 Quijo Rd	STVR	Noise	This Is A Noise Complaint. I Can Hear It From The Street, It's My Neighbor. If They Don't Quiet Down In The Next 30 Minutes I Will Call The Police.	See resolution above.	Y	N/A	HL
4/23/2022	Saturday	1:01 PM	67790 Quijo Rd	STVR	Noise	Noise Complaint. Loud Music, Shouting & Yelling. It's Been Going On For Hours. I Called The Police And Noone Has Shown Up.	See resolution above.	Y	N/A	HL
4/23/2022	Saturday	10:54 PM	68450 Risueno Rd	Non-STVR	Music	They Have Been Playing Very Loud Music All Day Long And Yesterday They Played It Until Midnight And I Have A Baby	There were multiple calls of loud noise placed into Dispatch throughout night. CCPD responded and issued the Property Owner a ticket for noise. No advertisements found. No evidence of an STVR.	Y	N/A	HL
4/23/2022	Saturday	10:36 PM	68905 Lozano	Non-STVR	Music	Loud Music Constant For 2 Days. This Is Not The First Time Regarding This House.	The Code Officer made contact with relatives of Property Owner and they were advised on noise levels. No advertisements found. No evidence of an STVR.	N	N/A	HL
4/23/2022	Saturday	9:30 PM	27250 Abril Dr	STVR	Other	Occupant of STVR called CCPD dispatch stating she was locked out of the property.	The Code Officer called the Local Contact, and the occupants were let back into property.	N	N/A	CCPD
4/23/2022	Saturday	11:51 PM	68805 Panorama Rd	Non-STVR	Possible Unpermitted STVR	They Are Still Listing There Place On Air Bnb And Yellowways Vacation And There Showing For April 2022. They Still Have People There During The Weekend. Code Compliance Has Went Out They Have To Many Buildings That Are To Close And They Have Never Made Changes. I Think They Converted Some Things Without Permits.	The Code Officer responded to the location and spoke to the occupants. They stated they are relatives and advised no transactions/payments had been made for staying at the property.	N	N/A	HL
4/24/2022	Sunday	10:21 AM	68320 Tortuga Rd	STVR	Occupancy	It Is Over Occupied. There Are 5 Cars. There Are People Going In And Out, And A Car Partially Blocking The Side Walk.	The Code Officer went to the location and there was no vehicle violation. The Officer spoke to the occupant and reminded them of the vehicle regulations.	N	N/A	HL
4/24/2022	Sunday	11:39 AM	67367 Zuni Ct	STVR	Music	They Are Playing Very Loud Music Outside. This Is At The Desert Princess Country Club.	The Code Officer responded to the location; there was no noise or amplified music heard. The Officer spoke to the occupant and reminded him about the noise regulations.	N	N/A	HL
4/24/2022	Sunday	10:32 PM	27645 Hombria Dr	Non-STVR	Music	There Is Loud Party Music In The Area , It Is A Re-Occurring Problem, I Called In Before , But No One Reached Me Back , I Would Really Appreciate A Call Back Please	Code Compliance conducted a patrol check in the area on 04/28/2022 and no vehicles or occupants were there at the property.	N	N/A	HL
4/24/2022	Sunday	3:30 PM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	New cars again this weekend. I saw the cleaning crew there earlier this morning.	The Code Officer responded on 4/28/22 to address this complaint due to events taking place in the Coachella Valley over the weekend. There were no occupants or vehicles at the location.	N	N/A	MCC #20422

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4/24/2022	Sunday	5:15 PM	29636 Sandy Ct	STVR	Other	A Few Hours Ago, There Was A Girl Who Was Almost Nude Was Laying In The Grass And In The Street And A Gentleman Who Looked Like A Professional Photographer Was Taking Pictures Of Her In The Street. They're Staying At The Short Term Rental.	The Code Officer contacted the Property Owner and informed them of guest activity.	N	N/A	HL
4/25/2022	Monday	12:50 AM	67735 Elizabeth Rd	STVR	Noise	Complaint of loud noise.	The Code Officer responded to the location; upon arrival, they made contact with the brother of the Property Owner. The occupants were advised on noise levels.	N	N/A	CCPD
4/27/2022	Wednesday	1:42 PM	69816 Pomegranate Ln	STVR	Other	There is a water leak on there side of the wall. The water is fowing under the brick wall on to my property. I looked over the wall and there is water running.	Code Officers responded to the location; the Landscaper was already onsite repairing the water leak.	N	N/A	HL
4/27/2022	Wednesday	6:10 PM	68805 Panorama Rd	LT	Possible Unpermitted STVR	I Have To Keep Calling. It Is An Illegal Rental And Last Weekend Had 3 Different Cars There Left Sunday, & Now Today 5 Different Cars And Several Kids & Are Making A Lot Of Noise. They Only Have A Long Term Lease Permit And Not A Short Term Permit. This Has Been Going On For 2 Years Now	The Code Officer patrolled the property and it was vacant. There were no signs of STVR activity or noise.	N	N/A	HL
4/28/2022	Thursday	3:12 PM	67657 Cielo Ct	STVR	Trash	The Garbage Is Outside And Has Not Been Picked Up In About Two Weeks. It Is Blowing Into Our Yard.	The Code Officer responded to the complaint; Property Management was already there upon arrival. Management stated that they have trash service and trash days are Thursdays.	N	N/A	HL
4/28/2022	Thursday	10:00 AM	Rio Del Sol Community	Non-STVR	Music	They Are Blasting Music Out Of A Truck As They Are Doing The Construction With Building Houses. I Did Go Out There A Few Weeks Ago And Told Them To Stop The Music And They Did But I Don't Want To Keep Going Out There. I Just Want Them To Stop Blasting Music Out The Truck.	The Hotline dispatcher called reporting party back to obtain address. Caller stated there was not one and issue seemed to be resolved.	N	N/A	HL
4/30/2022	Saturday	9:48 AM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	Suspected illegal STVR. cleaning vehicles arrived yesterday and new cars arrived later in day. Please investigate.	The Code Officer responded to the location. The Officer made contact with occupants and recognized individual from previous encounters. Occupants are family members of the Property Owner.	N	N/A	MCC #20518
4/30/2022	Saturday	11:16 AM	29886 Whispering Palms Trail	Non-STVR	Possible Unpermitted STVR	new cars again this weekend. Typical pattern for illegal STVR. New cars each weekend. Cleaning crew before new cars show up. Please put on your patrol checks and look for ads.	The Code Officers responded to the location and spoke to the occupants. It was determined that the property was rented as a short-term rental. Citation #CO01532	Y	\$5,000.00	MCC #20519

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4/30/2022	Saturday	11:56 PM	67974 Via Estrella	Non-STVR	Noise	They Are Being Very Loud And Obnoxious This Is A Gated Community Code Is #	The Code Officer responded to the complaint. No noise heard at property and no contact was made. No advertisements located on Deckard.	N	N/A	HL