



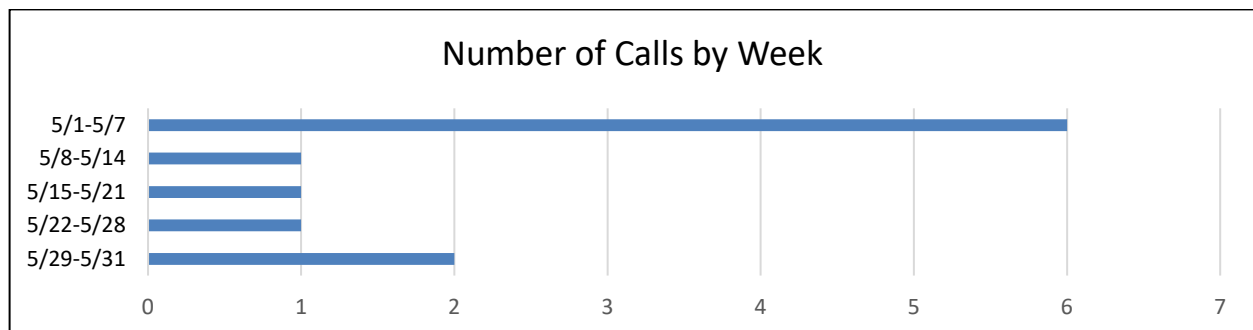
## SHORT TERM VACATION RENTAL MONTHLY REPORT

### MAY 1 – 31, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for May 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

14 complaints were received in May, of which 9 calls were received through the Hotline, 1 received through the Cathedral City Police Department, and 4 through the MyCathedralCity App. 8 of these calls were for permitted STVR properties, and 3 were for suspected unpermitted STVR's. The remaining 3 calls were for non-STVR or STVR-related properties.

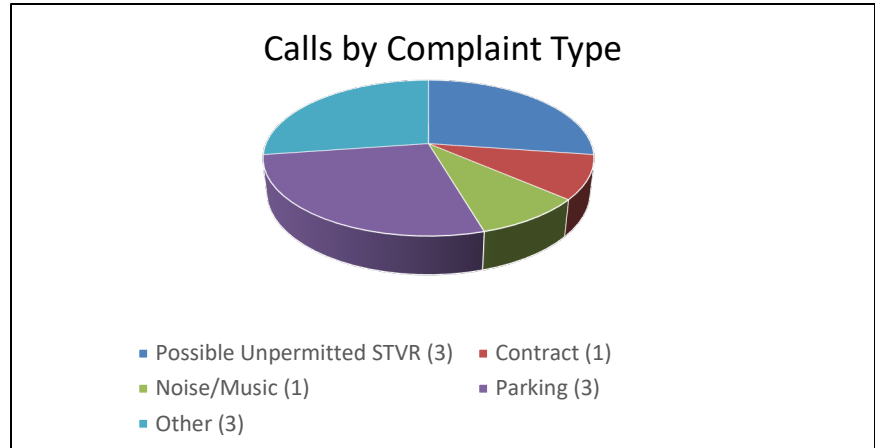
The remainder of this report will report on the 11 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 11 STVR-related calls:



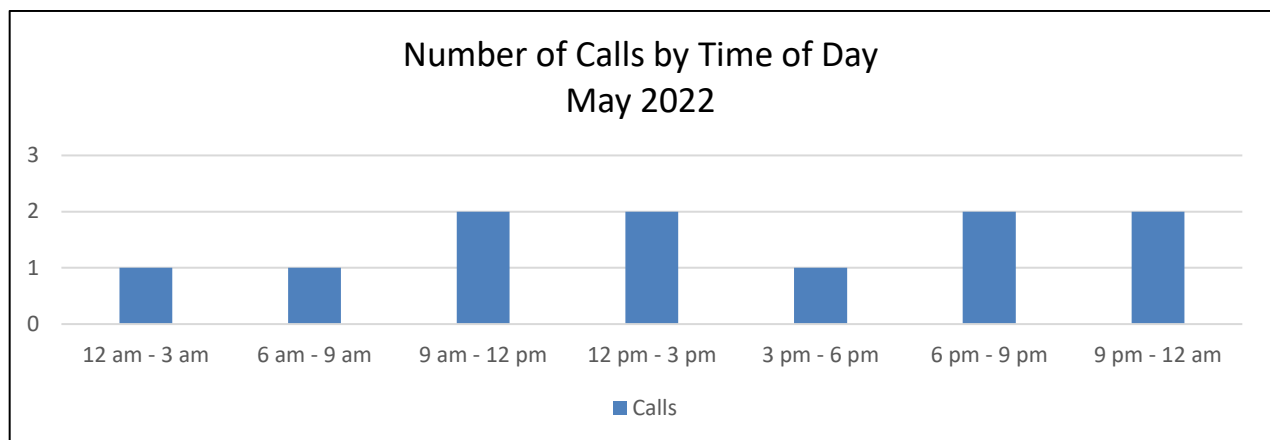
The Table below breaks down the 11 calls by week and type:

Date	Contract	Possible Unpermitted STVR	Noise/Music	Parking	Other	Total
5/1-5/7	0	2	1	3	0	6
5/8-5/14	0	1	0	0	0	1
5/15-5/21	1	0	0	0	0	1
5/22-5/28	0	0	0	0	1	1
5/29-5/31	0	0	0	0	2	2
Total	1	3	1	3	3	11

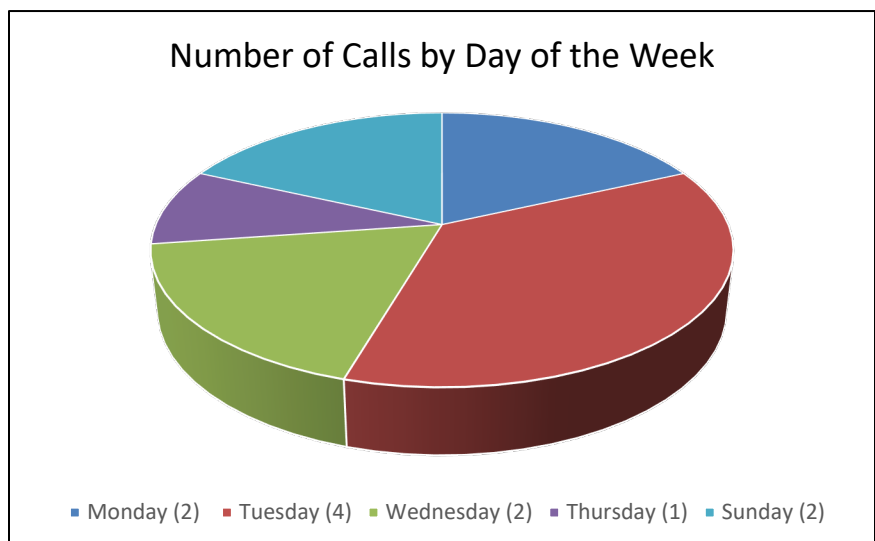
The Pie Chart depicts the 11 calls by Complaint Type for the month of May:



The graph below illustrates the 11 calls received, depicted in 3-hour increments:



The graph to the right shows the weekdays the 11 calls were received on:



For the reporting period, 1 citation was issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
5/1/2022	Sunday	12:09 PM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	More strange vehicles. This was on Saturday. I notice the cleaning lady is there now.	The Code Officer responded to the complaint. The vehicles are the same as the day prior. The occupants have been at the property before and are family members.	N	N	MCC #20538
5/2/2022	Monday	12:58 PM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	This group showed up shortly after the cleaning folks let.	The Code Officer responded to the property and there were no vehicles or occupants seen at the location. Property appears vacant.	N	N	MCC #20546
5/2/2022	Monday	10:09 PM	69674 McCallum Way	STVR	Noise	They are outside the pool, screaming and drunk. Dog barking. They have been doing this for over an hour.	The Code Officer responded to the location. Upon arriva,l no lights were observed to be on and no music/noise was heard.	N	N	HL
5/3/2022	Tuesday	9:23 PM	67790 Quijo Rd	STVR	Parking	There are seven cars parked in the street and one parked across the street.	The Code Officer responded to the location and only four vehicles were located at the residence. Two vehicles were located in the driveway and two on the side of the house; no violation observed.	N	N	MCC #20568
5/4/2022	Wednesday	7:15 PM	69980 Pomegranate Ln	STVR	Parking	I live across from an AirBnb and there is an RV parked on the street and cars coming in and out.	The Code Officer responded to the location. Upon arrival, the RV was leaving the property and there was only one car at the location. The Officer tried to make contact, but no one was at the residence.	N	N	HL
5/5/2022	Thursday	11:00 PM	68785 Minerva Rd	Non-STVR	Music	Very loud terrible karaoke in backyard.	CCPD responded to the location and was unable to locate any music or noise. The Code Officer did a patrol check later in the evening and confirmed no noise or music.	N	N	HL
5/5/2022	Thursday	7:37 PM	68320 Tortuga Rd	STVR	Parking	The renters are blocking the walkway with cars. I am having to walk in the road to get through.	The Code Officer responded to the location and no parking violation was observed. The Officer spoke to the occupant and reminded them of the parking regulations.	N	N	HL
5/8/2022	Sunday	9:21 AM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	Several new cars at the STVR this weekend.	The Code Officer responded to the location and documented information. No noise was heard and several of the vehicles have been at the property previously.	N	N	MCC #20613
5/15/2022	Sunday	2:02 PM	67698 Carey Rd	Non-STVR	Music	Music is extremely loud	This is the Cree Estate, not a Short-Term Rental. A Code Officer and CCPD responded to the complaint. Decibel reading was taken and noise was within allowable range.	N	N	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
5/17/2022	Tuesday	8:21 AM	29462 W Laguna Dr	STVR	Contract	The short-term rental is being rented for 2 days; it is supposed to be rented for four days/three nights.	Per CCMC 5.96.050 (O) STVR properties in common interest developments are not subject to minimum contract period in the regulations. Research showed that contracts are not being uploaded as required per regulations.  <b>Citation 13377</b>	Y	\$1,000.00	HL
5/25/2022	Wednesday	12:40 AM	31715 Avenida Alvera	STVR	Other	Dispatched to the property regarding someone who did not belong at the property having hopped the gate.	The Code Officer and CCPD responded to the location. The Officers conducted a check of the front and backyard and all was clear.	N	N	CCPD
5/26/2022	Thursday	11:35 PM	30675 Avenida Del Padre	Non-STVR	Music	It is 11:30 and they are playing bumping music.	The Code Officer responded to the location and made contact with the Property Owner. The family was celebrating a graduation, but turned the music down immediatley upon request.	N	N/A	HL
5/31/2022	Tuesday	11:48 AM	28105 Val Yermo Trail	STVR	Other	I Was There On The Weekend. No One Would Answer Me. The Lights Went Out. She Is Charging Me For Checking The Panel And The Pool Heater. I Didn't Use The Pool. There Was No Blinds. She Said I Broke Them The Blinds. The Pool Was Dirty. We Put Blankets On The Window. I Was Charged Extra For Early Check In. Hit By Umbrella	The Code Officer tried to make contact with Reporting Party but there was no answer or voicemail. This is a civil matter.	N	N	HL
5/31/2022	Tuesday	3:48 PM	28105 Val Yermo Trail	STVR	Other	She Said We Broke Her Alarm. The Pool Is Green Like A Swap. The Umbrella In The Pool Wasn't Secure And Hit My Pregnant Friend In The Head And The Pool Guy Seen That. The Owner Didn't Answer The Phone For 24 Hours. Then She Said She Wasn't The Owner, And Her Id Was There. She Charged Us For The Pool And We Couldn't Use	See resolution above.	N	N	HL