



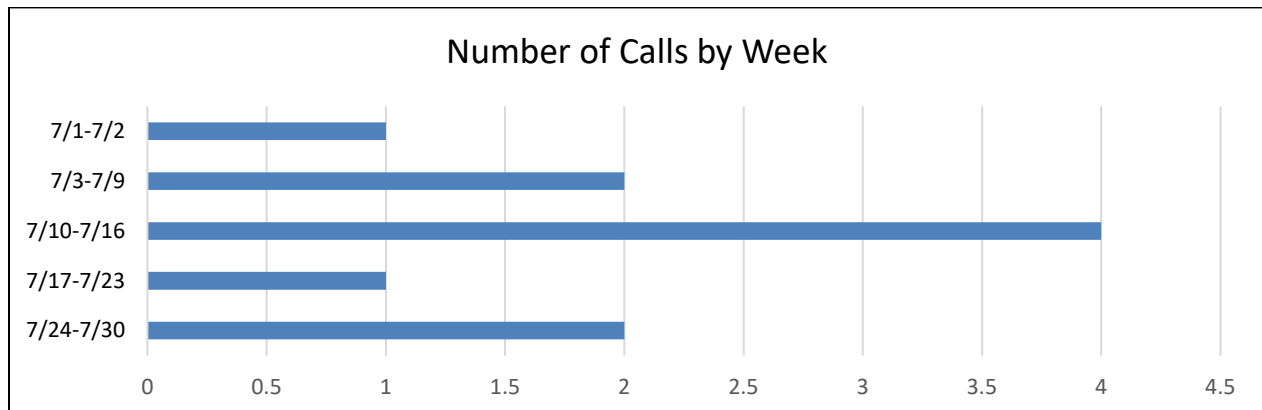
## SHORT TERM VACATION RENTAL MONTHLY REPORT

### JULY 1 – 31, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for July 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

25 complaints were received in July, of which 23 calls were received through the Hotline, 1 received through the Cathedral City Police Department, and 1 through the MyCathedralCity App. 6 of these calls were for permitted STVR properties, and 4 were for suspected unpermitted STVR's. The remaining 15 calls were for non-STVR or STVR-related properties.

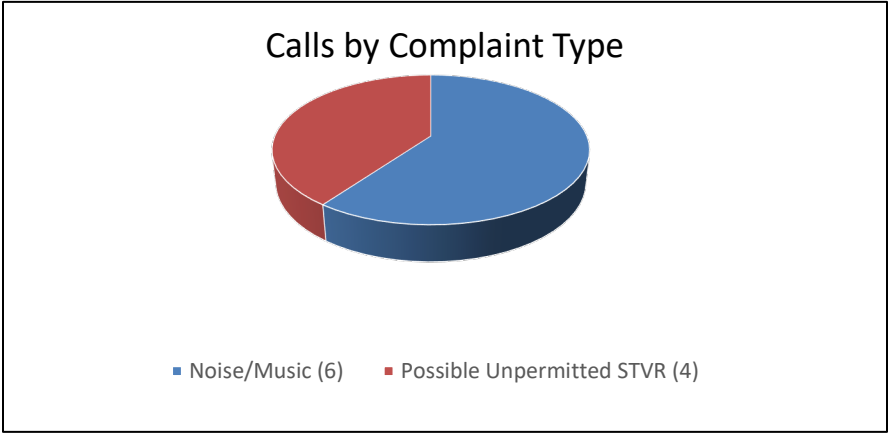
The remainder of this report will report on the 10 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 10 STVR-related calls:



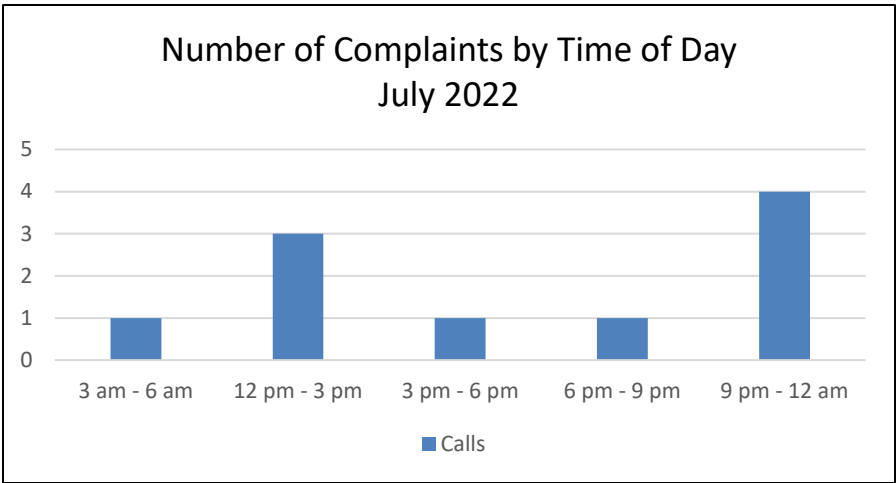
The Table below breaks down the 10 calls by week and type:

Date	Possible Unpermitted STVR	Noise/Music	Total
7/1-7/2	1	0	1
7/3-7/9	0	2	2
7/10-7/16	1	3	4
7/17-7/23	0	1	1
7/24-7/30	2	0	2
<b>Total</b>	<b>4</b>	<b>6</b>	<b>10</b>

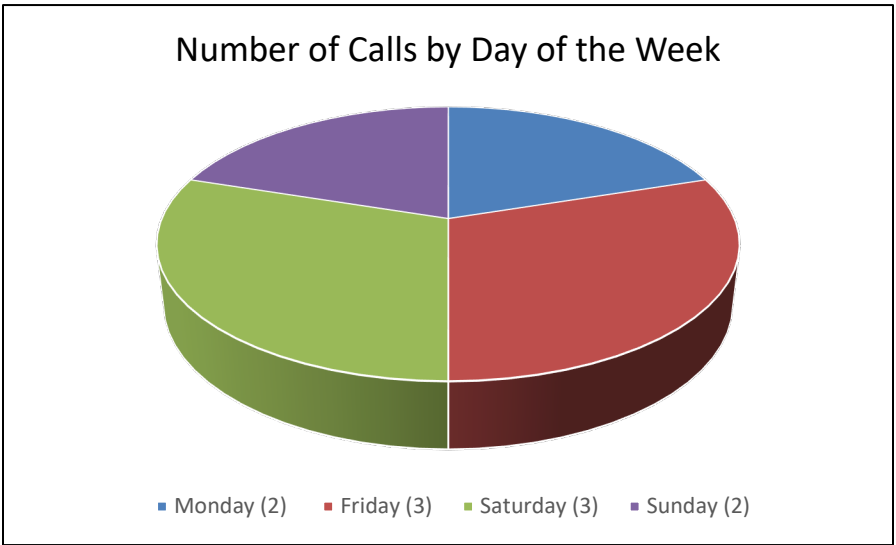
The Pie Chart depicts the 10 calls by Complaint Type for the month of July:



The graph to the right illustrates the 10 calls received, depicted in 3-hour increments:



The pie chart to the right shows the weekdays the 10 calls were received on for the month of July:



For the reporting period, 1 citation was issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/1/2022	Friday	5:19 PM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	I don't recognize any of these vehicles or plates. possible another relative or STVR	The Code Officers responded to the location and documented the vehicles at the property. The Officers also made contact with the occupants who stated that it was their cousin's property.	N	N/A	MCC #21351
7/1/2022	Friday	8:07 AM	68250 Verano Rd	LT	Landscape	Water line has been leaking for a few days now.	Code Compliance opened a case. The leak was corrected by the property owner.	N	N/A	HL
7/1/2022	Friday	5:42 PM	68195 Concepcion Rd	Non-STVR	Noise	Calling about 68195 Concepcion Rd; they are having a party. It is very loud.	The Code Compliance Officer responded to the location and made contact with the occupants, who stated that the Property Owner is their aunt and that they would not be at the property much longer.	N	N/A	HL
7/3/2022	Sunday	12:55 PM	67367 Zuni Ct	STVR	Music	I Am Calling Because The Residents At This Address Is Playing Very Loud Music At The Pool.	The response information for this complaint is not available.	N	N/A	HL
7/3/2022	Sunday	9:47 AM	38250 Chuperosa Ln	LT	Noise	10 Cars Arrived Yesterday With A T V's. They Are Still There. Driving 2 Giant A T V's Around The Street. Leaving Trash On The Street. Too Many People .Screaming In The Back Yard.	The Code Compliance Officer responded to the location and upon arrival, the Officer noted that there were eight vehicles and two trailers. The Officer made contact with one of the occupants who stated that they rented it through AirBnb. The Officer advised them of the noise complaint.	N	N/A	HL
7/3/2022	Sunday	10:57 AM	38250 Chuperosa Ln	LT	Parking	11 Cars Parked In Driveway And Around House Also Sand Dune Buggies Are Parked At House. Someone In Buggy Was Trying To Drive It Into The Wash. There Are Too Many Vehicle Parked At House. Just Want To Confirm This Person Is Licensed.	The Code Compliance Officer returned along with a CCPD Officer who advised the occupants that it was illegal to ride an ATV on the street. Upon returning to the office, the Code Compliance Officer checked for any active advertising for the property and discovered advertising that indicated STVR activity. A citation was issued for an unpermitted STVR in the amount of \$15,000 due to this being the third citation for the property.  Ultimately, the Property Owner provided a copy of the long term rental contract and the citation was dismissed.  <b>Citation #13241</b>	Y	\$15,000.00	HL
7/3/2022	Sunday	10:59 PM	68799 Hermosillo St	Non-STVR	Music	Loud Music Complaint: They Were Really Playing Loud Music. After 10pm They Started And Have Been Turning It On And Off Really Loud.	The Code Compliance Officer responded to the location and could not hear any music coming from the premises.	N	N/A	HL
7/9/2022	Saturday	11:12 PM	28250 Horizon Road	STVR	Noise	I Have Work Tomorrow. Need Someone To Check The Neighbors. The Noise Level Is Constantly Increasing. I Would Like To Remain Anonymous.	The Code Compliance Officer responded to the location and the Property Owner was at the residence. The Officer advised the Owner of the noise complaint and stayed until the music was turned off.	N	N/A	HL
7/11/2022	Monday	10:59 PM	68320 Concepcion	STVR	Noise	Pool Party Next Door With Lots Of Screaming. Sounds Like Little Kids. RP does not want a call back with resolution.	The Code Compliance Officer responded to the property and did not hear any music. Per follow up call by the reporting party (below), the call was canceled because the music was turned off.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/11/2022	Monday	11:16 PM	68320 Concepcion	STVR	Noise	Just Called About Pool Party After Hours. Cancel Request, They Finally Went Inside, Do Not Need Someone To Come Out. RP does not want a call back with resolution	See resolution above.	N	N/A	HL
7/15/2022	Friday	6:30 PM	68805 Panorama	LT	Possible Unpermitted STVR	There Is An Illegal Rental Next Door They're Advertised On Yelloways. It's Very Noisy. No One Lives There Accept The Weekends. There Are Different People And Cars. I Have Years Of Photos. I've Reported It Multiple Times. This House Is For Sale And No One Goes To Look At It. They Have No Permit For Short Term Rentals RP requesting call back with resolution.	This property is a long term rental. At this time, the property is unable to be substantiated as an STVR.	N	N/A	HL
7/16/2022	Saturday	4:21 AM	67627 Cielo Ct	STVR	Noise	Woken Up Several Times. They Are Partying Right Now. Not Happy	CCPD responded to the call and addressed the noise issue.	N	N/A	HL
7/23/2022	Saturday	1:16 PM	67355 Ovante Rd	STVR	Music	The Renters That Are In The House Now Are Playing Loud Music All Day.	Code Compliance responded to the property and did not hear any music.	N	N/A	HL
7/24/2022	Sunday	12:15 PM	36229 Dali Dr	Non-STVR	Possible Unpermitted STVR/Music	Music going on all weekend. Reporting Party adamant it is an unpermitted STVR.	CCPD responded and did not hear any music. Code Compliance also responded and made contact with the occupants, who stated they are friends of the owner.	N	N/A	CCPD
7/29/2022	Friday	9:10 PM	68805 Panorama Rd	Non-STVR	Possible Unpermitted STVR/Noise	This Is An Illegal Rental They Have Been Out There Making A Lot Of Noise Since Noon.	Code Compliance responded to the property and did not hear any music.	N	N/A	HL
7/29/2022	Friday	9:18 PM	68615 Panorama Rd	Non-STVR	Music	Playing The Stereo Way To Loud It Has Been Going On For Hours	Code Compliance responded to the property and heard noise and children playing in the back yard. The occupants were advised of City's noise regulations.	N	N/A	HL
7/29/2022	Friday	9:20 PM	68615 Panorama Rd	Non-STVR	Music	There Is A Super Loud Noises Coming From This Address That Is Distrubing The Peace	See resolution above.	N	N/A	HL
7/29/2022	Friday	9:38 PM	68615 Panorama Rd	Non-STVR	Music	There Is An Air B&b That Is Playing Music So Loud That I Can't Sleep At All. My Bedroom Door Is Right By The Loudest Part Of The Music Playing. This Has Been In On Going Issue	See resolution above.	N	N/A	HL
7/29/2022	Friday	10:30 PM	68615 Panorama Rd	Non-STVR	Music	Called Before Regarding This Air B & B That Has Been Playing Very Loud Music Since 7pm This Evening Until Now. I Can Hear The Loud Music In My Bedroom. I Am A Nurse And Have Been Working For Hours And Can't Sleep Because Of Them.	See resolution above.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/29/2022	Friday	10:41 PM	68615 Panorama Rd	Non-STVR	Music	Second Call Reporting The Address. They Are Still Being Exceptionally Loud And Having A Party. Wanting To Know If Anyone Has Been There To See Them.	See resolution above.	N	N/A	HL
7/30/2022	Saturday	12:07 AM	31241 Avenida Ximino	LT	Music	Noise Complaint. Playing Loud Music	CCPD responded to the property and no music was heard. The Patrol Officer made contact with Property Owner and advised them of the noise complaint.	N	N/A	HL
7/30/2022	Saturday	1:36 PM	Bahada X Francis	Non-STVR	Music	There Is A House At The Corner Listed That Is Playing Extremely Loud Music Until Late At Night, And Started Again This Morning Around 10. I Am Able To Hear It At Full Volume Inside My House.	Exact location was not provided and property could not be located.	N	N/A	HL
7/30/2022	Saturday	5:58 PM	68615 Panorama Rd	Non-STVR	Music	I Am Calling About The 68615 Panorama Road And Their Load Music Something Needs To Be Done	Code Compliance responded to the property and made contact with the occupants who were advised of the noise regulations.	N	N/A	HL
7/30/2022	Saturday	7:22 PM	68615 Panorama Rd	Non-STVR	Music	The Party Is Still Going On From Last Night. We Can't Think Over The Loud Music. We Asked Them To Turn The Music Down And They Did For About 10 Minutes.	See resolution above.	N	N/A	HL
7/30/2022	Saturday	9:48 PM	68615 Panorama Rd	Non-STVR	Music	We Have Been Calling For Days Regarding This House. The Are Being Very Loud And We Have Been Calling And Nothing Is Being Resolved. Please Call Back. Thanks.	See resolution above.	N	N/A	HL