



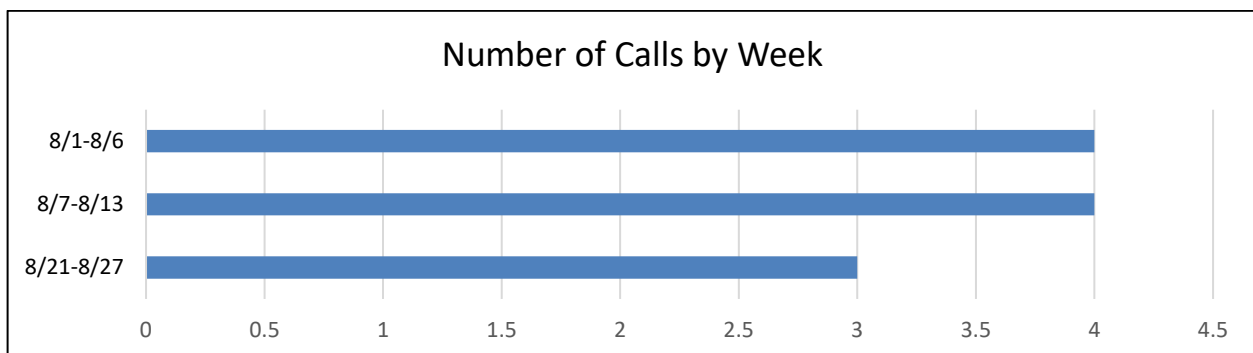
SHORT TERM VACATION RENTAL MONTHLY REPORT

AUGUST 1 – 31, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for August 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

19 complaints were received in August, of which 11 calls were received through the Hotline, 2 received through the Cathedral City Police Department, 1 through email, and 5 through the MyCathedralCity App. 6 of these calls were for permitted STVR properties, and 5 were for suspected unpermitted STVR's. The remaining 8 calls were for non-STVR or STVR-related properties.

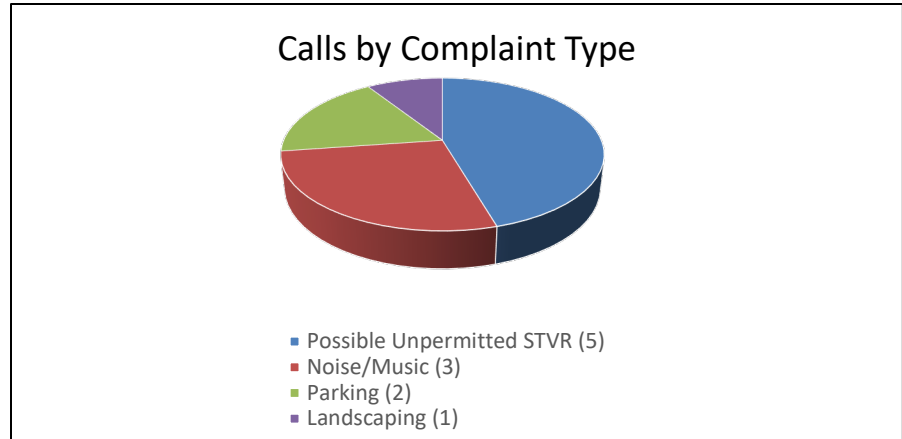
The remainder of this report will report on the 11 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 11 STVR-related calls:



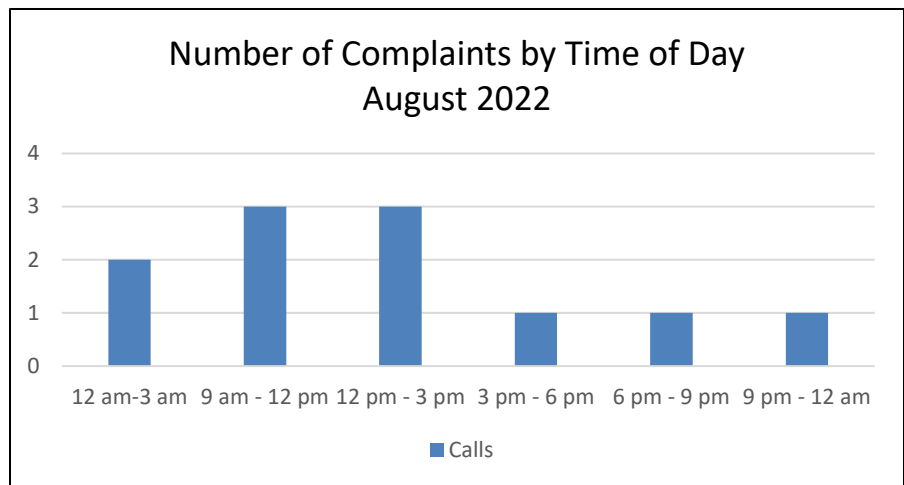
The Table below breaks down the 11 calls by week and type:

Date	Possible Unpermitted STVR	Parking	Landscaping	Noise/Music	Total
8/1-8/6	2	0	1	1	4
8/7-8/13	0	2	0	2	4
8/21-8/27	3	0	0	0	3
Total	5	2	1	3	11

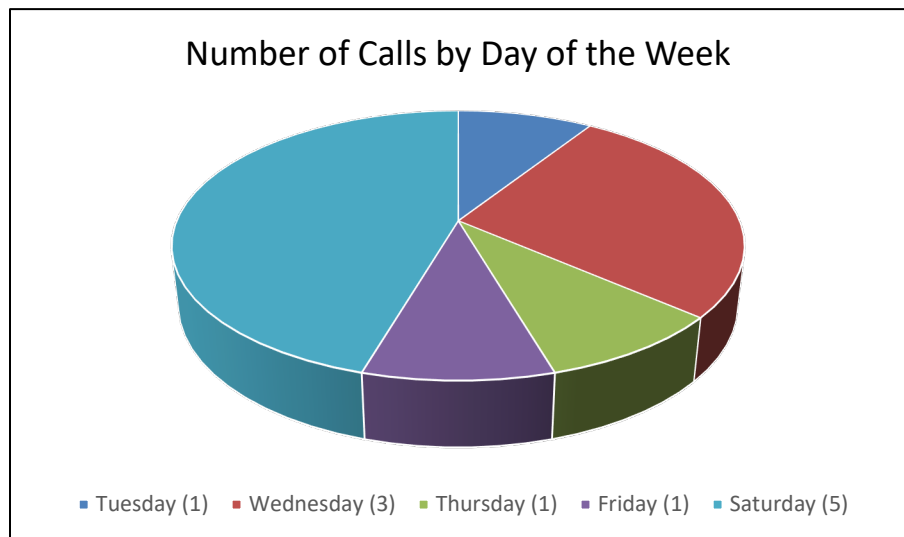
The Pie Chart depicts the 11 calls by Complaint Type for the month of August:



The graph to the right illustrates the time of day the 11 calls were received, depicted in 3-hour increments:



The pie chart to the right shows the week day the 11 calls were received for the month of August:



For the reporting period, **2** citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
8/2/2022	Tuesday	10:04 PM	30478 Winter Dr	Non-STVR	Noise	The Address Provides Is For The People Behind That Are Having A Pool Party And Making Alot Of Noise And I Cant Sleep	CCPD responded to the property and made contact with the occupants who were advised of the noise complaint.	N	N/A	HL
8/3/2022	Wednesday	2:11 PM	67965 Verona	STVR	Landscaping	I Am Calling Regarding The Palm Tree - I Am Willing To Split The Cost Of Getting It Cut, But I Haven't Heard From You - I Seem To Be Unable To Get In Contact With Any Of You.	Code Compliance contacted the reporting party who stated he was trying to contact the STVR owner regarding a palm tree that needed to be trimmed. STVR owner was emailed with the reporting party's contact information.	N	N/A	HL
8/4/2022	Thursday	9:42 PM	69845 Sunny Ln	STVR	Music	There Is Loud Music Playing. I Don't Want Anyone To Enter My Unit.	Code Compliance responded to the property, heard noise, and made contact with the owners of the residence who were advised of the noise complaint.	N	N/A	HL
8/6/2022	Saturday	9:29 AM	68645 Risueno Rd	Non-STVR	Possible Unpermitted STVR	This is a former permitted STVR house that no longer has a permit. The home has been vacant or rarely used since the sale. Over the past several months it appears to be rented mostly on weekends. cars arrive Thursday or Friday and leave on Sunday. cleaning crews show up after occupancy. Neighbors have experienced legal and illegal STVR's on Risueno and know the signs, pattern, and use of illegal STVR's. Please fully investigate this property. This is not the first time this property has been reported. Thank you and I look forward to getting a full update.	Code Compliance did not find any online advertising for the property. The reporting party was advised to submit a complaint when the house is occupied so that Code Compliance can respond and make contact at the property.	N	N/A	MCC #21724
8/6/2022	Saturday	2:30 PM	28451 Avenida La Vista	Non-STVR	Possible Unpermitted STVR/Parking	Dispatched by CCPD on a complaint of possible unpermitted STVR and vehicles parking across the sidewalk.	The Code Compliance Officer responded to the property and observed three vehicles at the property. The Code Officer made contact with the occupants who stated that their cousin owns the property. The occupants provided the property owner's contact information and the Officer contacted the owner who confirmed. The property was not found on advertising platforms and the vehicles were moved.	N	N/A	CCPD
8/6/2022	Saturday	10:42 PM	30295 Brisbane	Non-STVR	Music	There Is A House Across The Street That Is Having A Party And The Music Is Extremely Loud. And It Is Past 10 O Clock.	CCPD responded to the property and did not hear any noise or music.	N	N/A	HL
8/9/2022	Tuesday	10:11 AM	29650 Santa Rosa	LT	Trash	Every Weekend Home Is Rented And The Garbage Cans Are Always Left Out And A Mess Is Being Made.	Code Compliance contacted the property owner who agreed to stop leaving the trash cans out on non-trash days.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
8/10/2022	Wednesday	8:56 PM	68590 Risueno	STVR	Parking	Suspected violation of number of allowable vehicles and possible over occupancy. It's permitted for 5 rooms and there are and have been 6 cars parked in driveway and on street. Please inspect the property, verify that the Information Form is complete and accurate regarding registered guests and registered vehicles. Please provide an update.	Code Compliance responded and observed 6 cars parked at the property. Contact was made with the renters and the responsible person was issued a citation for parking over capacity. Further review determined that the STVR owner did not submit contract information and was issued a citation. Citation 13401 Citation 13371	Y	\$2,000.00	MCC #21774
8/12/2022	Friday	2:13 AM	68320 Concepcion Rd	STVR	Noise	Renter Are In The Pool At 2:00am	CCPD responded and did not hear any outdoor noise. The Officers made contact and advised the occupants on the noise regulations.	N	N/A	HL
8/13/2022	Saturday	2:11 AM	68320 Concepcion Rd	STVR	Noise	The Renters Are Outside In The Pool Making Alot Of Noise	CCPD responded and did not hear any noise.	N	N/A	HL
8/13/2022	Saturday	2:18 PM	68935 Durango Rd	STVR	Parking	This property is licensed for 4 bedrooms. There are 5 cars there today. Please investigate if there are too many cars and if it is over allowable occupancy. Also verify that the required information for registered guests and cars are available for inspection. Thank you.	Code Compliance responded and observed four vehicles at the property. The Code Officer made contact with renters and confirmed that the renters were in compliance with the allowable number of vehicles.	N	N/A	MCC #21817
8/13/2022	Saturday	2:40 PM	67775 Elizabeth Rd	LT	Noise	Noise complaint that they play loud music and are always different people at the house.	Code Compliance responded and made contact with the owner who stated that she was at the property with her family. The Code Officer confirmed ownership of the property.	N	N/A	CCPD
8/13/2022	Saturday	11:37 PM	33232 Navajo Trl	Non-STVR	Noise	I'm Calling To Report A Noise Complaint.	CCPD responded and did not hear any noise coming from the property.	N	N/A	HL
8/23/2022	Tuesday	11:27 AM	67235 Garbino Rd	Non-STVR	Possible Unpermitted STVR	Reporting party states that the property may be operating as an unpermitted STVR. There are different cars in the driveway each weekend and house is vacant during the week. States the past weekend there was a pool party until 12 AM.	Research did not reveal any online advertising for short term vacation rental activity. The reporting party was advised to call the Hotline to report active complaints.	N	N/A	MCC #21924
8/24/2022	Wednesday	4:01 PM	68615 Tachevah Rd	Non-STVR	Possible Unpermitted STVR	Possible STVR	Code Compliance responded to the property and recognized one of the vehicles in the driveway. No contact was made.	N	N/A	MCC #21942

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
8/26/2022	Friday	11:28 PM	68744 Ortega Rd	Non-STVR	Music	I Can Only Hear Loud Music	Code Compliance responded and made contact with the occupants. The occupants were advised of the noise ordinance and the music was turned down.	N	N/A	HL
8/26/2022	Friday	11:41 PM	68744 Ortega Rd	Non-STVR	Music	Unit 1 Has Loud Music And Are Disturbing My Son's Sleep. Loud Music. Lots Of Noise. I Just Need For Them To Stop The Noise.	Code Compliance responded to the propety and made contact with the occupants who stated they were the property owners. The Owners were advised of the noise complaint and they shut the music off.	N	N/A	HL
8/27/2022	Saturday	9:35 AM	68545 Risueno Rd	LT	Possible Unpermitted STVR	<p>The property in the link below may be trying to get around the STVR ordinance. There are several blocks of days not available and are less than 31 days. If you try to book it online it says only available for 31 days or longer. Please calendar the days that are blocked out and check if there are vehicles/occupants during these times. If cars are not there for 31 plus days it is possibly an illegal STVR. The ad allows you to contact the host and the host could take a prospective short term renter off line to book for short term.</p> <p>This house was a licensed STVR and it sold and the new owner could not get a new permit. The house is rarely occupied and when it is most of the time the cars are different. The new owner had a Instagram post calling the property Risueno Oasis. Similar to other Instagram post for suspected illegal STVRs.</p>	Code Compliance Officer reviewed the link provided and it is for a Long Term Rental. The Instagram page could not be found as the reporting party stated it was up about a year ago. A subsequent patrol check was conducted and there were no vehicles observed at the property.	N	N/A	Email
8/27/2022	Saturday	11:21 PM	67780 Vista Chino	Non-STVR	Music	I Am Calling About A Noise Complaint Next Door. It's Very Loud Music And I Can Hear It Inside My Home. My Daughters Keep On Waking Up.	Code Compliance responded to the property and made contact with the owners who were having a party. They were advised of the noise complaint.	N	N/A	HL