



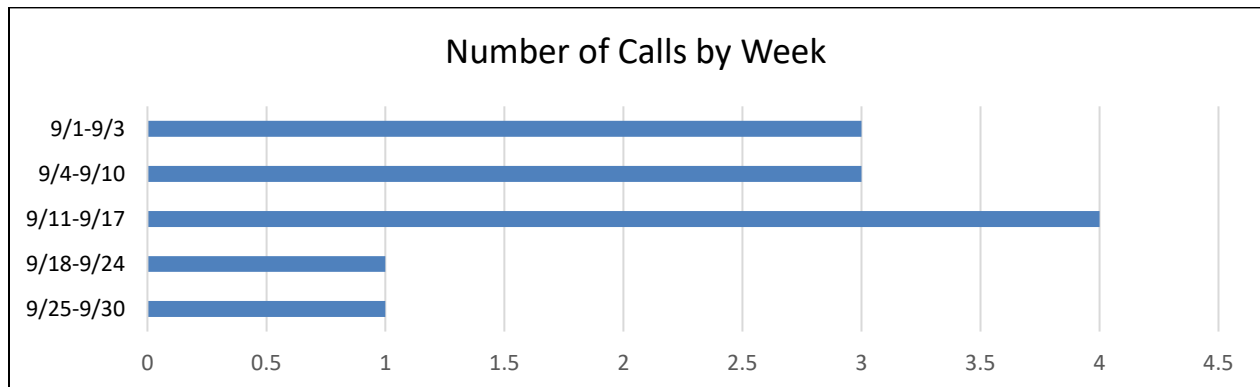
## SHORT TERM VACATION RENTAL MONTHLY REPORT

### SEPTEMBER 1 – 30, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for September 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

16 complaints were received in September, of which 10 calls were received through the Hotline, 1 received through the Cathedral City Police Department, and 5 through the MyCathedralCity App. 6 of these calls were for permitted STVR properties, and 6 were for suspected unpermitted STVR's. The remaining 4 calls were for non-STVR or STVR-related properties.

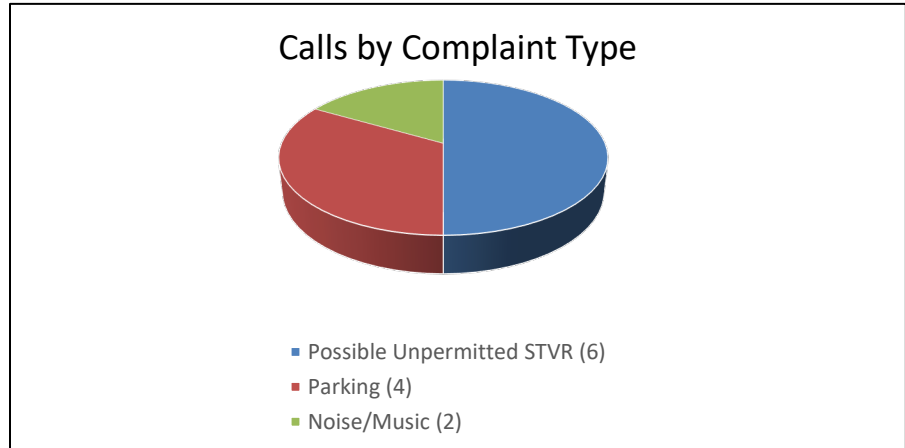
The remainder of this report will report on the 12 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 12 STVR-related calls:



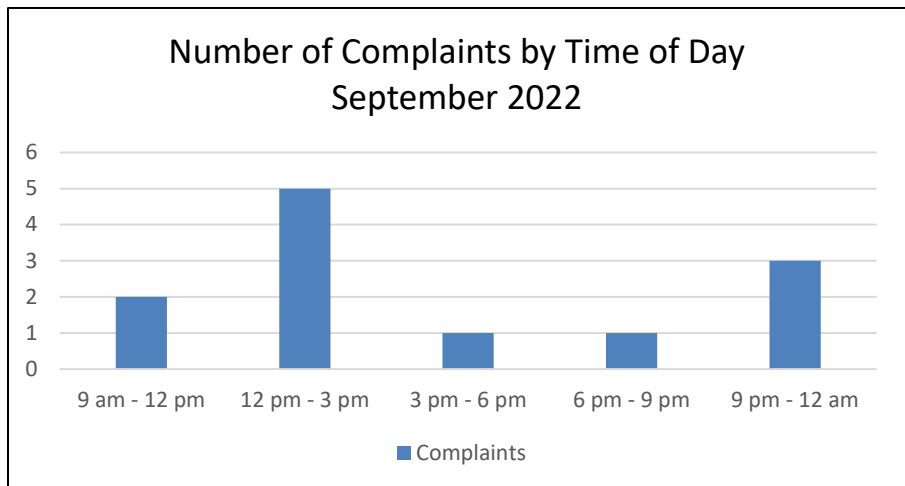
The Table below breaks down the 12 calls by week and type:

Date	Possible Unpermitted STVR	Parking	Noise/Music	Total
9/1-9/3	2	0	1	3
9/4-9/10	2	0	1	3
9/11-9/17	1	3	0	4
9/18-9/24	0	1	0	1
9/25-9/30	1	0	0	1
Total	6	4	2	12

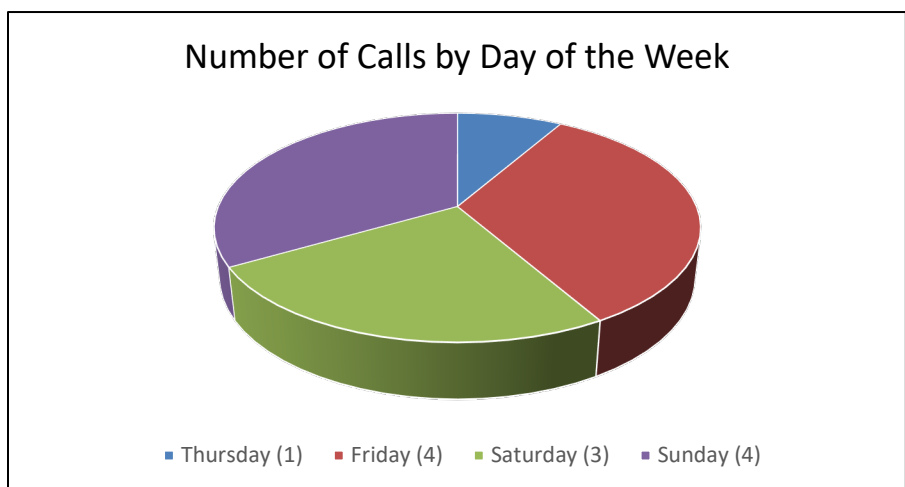
The Pie Chart depicts the 12 calls by Complaint Type for the month of September:



The graph to the right illustrates the time of day the 12 calls were received, depicted in 3-hour increments:



The pie chart to the right shows the week day the 12 calls were received for the month of September:



For the reporting period, **2** citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
9/1/2022	Thursday	11:03 PM	69437 Muirfield Way	STVR	Noise	They Are Screaming, Yelling, Partying. Sent A Text To The Owner Regarding The Noise, Owner Has Not Called Me Back, Not Sure If He Contacted The Party Making The Noise.	Code Compliance responded to the property and heard no noise. Contact was made with the occupant who stated that they were inside and aware of the noise regulations.	N	N/A	HL
9/2/2022	Friday	10:21 PM	68820 30th St	LT	Possible Unpermitted STVR	I Believe It Is An Illegal Short Term Vacation Rental. Party Starts On The Weekend And Continues Until Sunday. There Are Different Cars And Different People Each Time. They Party Until Late Mornings. It Is Causing A Disturbance In Our Area. The Sound (Music, People) Is So Loud Its Stopping Us From Sleeping.	Code Compliance responded to the property and made contact with the occupants who stated that they had a two year rental contract and invite their friends and family over to enjoy the pool.	N	N/A	HL
9/2/2022	Friday	11:24 PM	68820 30th St	LT	Possible Unpermitted STVR	Need To Speak To Compliance Officer.	The Code Compliance Officer contacted the reporting party and updated them of the complaint resolution.	N	N/A	HL
9/4/2022	Sunday	1:48 PM	68750 Los Gatos Rd	Non-STVR	Possible Unpermitted STVR	This House Has Always Been Empty But Over This Weekend There Are More Than Ten Cars Parked Out Front Having A Party.	Code Compliance responded and made contact with the occupant who stated that his friend was letting him stay at the property and that he did not pay for his stay there. The Officer advised him of the noise ordinance and documented the vehicles at the property.	N	N/A	HL
9/4/2022	Sunday	6:44 PM	68745 Tachevah Dr	STVR	Music	Music That Has Been Playing All Day. I Live 3 Houses Down And Can Hear It. This Is A Violation Of Code.	Code Compliance responded to the property and heard music. The occupants were advised of the complaint and the restriction on outdoor music. The occupants did not have the Guest Acknowledgement Form. Subsequent review showed that the STVR contract was not submitted as required. The property owner was cited for violations related to noise, missing Guest Acknowledgement Form, and missing contract submittal. <b>Citation 13434</b>	Y	\$3,000.00	HL
9/9/2022	Friday	4:45 PM	67775 Quijo Rd	Non-STVR	Possible Unpermitted STVR	tan shorts no shirt urinating in front yard and it's only Friday!	Code Compliance responded to the property and did not observe any violations. The Code Officer made contact with the occupants and advised them of the complaint.	N	N/A	MCC #22095
9/10/2022	Saturday	6:08 PM	68615 Tachevah	Non-STVR	Parking	Appears more renters. also Jeep is blocking sidewalk preventing wheelchairs to pass.	Code Compliance responded and did not observe a parking violation. The Offier made contact with an individual who stated that she was not a renter and was visiting her cousin.	N	N/A	MCC #22109
9/11/2022	Sunday	11:24 AM	68305 Tortuga	Non-STVR	Possible Unpermitted STVR/Parking	There Is A House A Rental And Pack Full Of People You Can Not Walk In The Side Walk The Car Has Been There For The Whole Night	Code Compliance responded and was unable to make contact with the occupants. CCPD issued a parking citation.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
9/17/2022	Saturday	12:16 PM	68355 Tachevah	STVR	Parking	The Tenants Are Violating The City Ordinance Because They Have 7 Vehicles Parked For A 6 Bedroom Unit. Their Permit Expired On 5/28/22 Per The City Website. Please Confirm If They Are Staying Their Illegally.	Code Compliance responded to the property and observed more vehicles than were permitted. The renters did not have a Guest Acknowledgement Form. The Code Officer called the local contact who advised that they were no longer the contact. The property owner was then attempted to be contacted and did not respond within the allotted 30 minutes.  Subsequent review showed that the URLs had not been updated and contracts were not submitted. A citation was issued for parking, URL's, having no local contact, failing to respond in 30 minutes, lack of Guest Acknowledgement Form, and failure to upload contracts.  <b>Citation 13436</b>	Y	\$6,000.00	HL
9/17/2022	Saturday	12:46 PM	68355 Tachevah	STVR	Parking	There are seven vehicles parked at this STVR. The permit says it has 6 bedrooms so it's in violation of the code which allows a maximum of one vehicle per bedroom. Also according to the information on the city website the permit expiration date was May 28, 2022.	See resolution above.	N	N/A	MCC #22155
9/17/2022	Saturday	12:54 PM	68355 Tachevah	STVR	Parking	There are too many cars at this stvr. only 6 are allowed per the ordinance and there are 7. also please check the permit. the online information says the expiration date is May 28 2022. this is a duplicate request because I wanted to include pictures	See resolution above.	N	N/A	MCC #22156
9/18/2022	Sunday	9:32 AM	68355 Tachevach	STVR	Parking	There are still seven cars parked at this STVR, only six are allowed. This was reported yesterday and the code enforcement officer contacted me to inform me that the occupants have been notified and the owner would be cited. It appears the occupants are ignoring the city. I also would suggest that code enforcement check the number of occupants as well as the permit expiration. Online it shows the date to be May of this year. Thank you for your help	See resolution above. Additionally, the STVR Permit was valid at the time of the complaint.	N	N/A	MCC #22163

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
9/25/2022	Sunday	12:22 AM	30th Street And Avenida La Vista	Non-STVR	Noise	At The Corner House. They Are Having A Party And It Is Past 12:00pm. They Are Loud And The Music Is Really Loud	The complaint was closed as there was no exact address provided and and there were no addiitonal calls.	N	N/A	HL
9/27/2022	Friday	8:30 AM	69359 Sawgrass	Non-STVR	Noise	Construction noise complaint.	Code Compliance responded and did not observe any construction activities or hear noise.	N	N/A	CCPD
9/30/2022	Friday	2:30 PM	29886 Whispering Palms Trail	LT	Possible Unpermitted STVR/Parking	They Are Operating A Vacation Rental Without A Permit. Every Weekend There Is New Cars There. Right Now, Music Is Super Loud And A Car Is Parked On The Sidewalk Since No Room In The Driveway.	Code Compliance responded and made contact with the occupants who stated they were relatives of the owner. The occupants provided the owner's name which matched property records. There was a vehicle parked over the sidewalk and it was issued a parking citation.	N	N/A	HL
9/30/2022	Friday	11:06 PM	67698 Carey Road	Non-STVR	Noise	They Are Having An Event With Live Music. Music Is Supposed To Stop At 10pm. Its Very Loud After 11pm.	CCPD responded and did not hear loud music upon arrival.	N	N/A	HL