

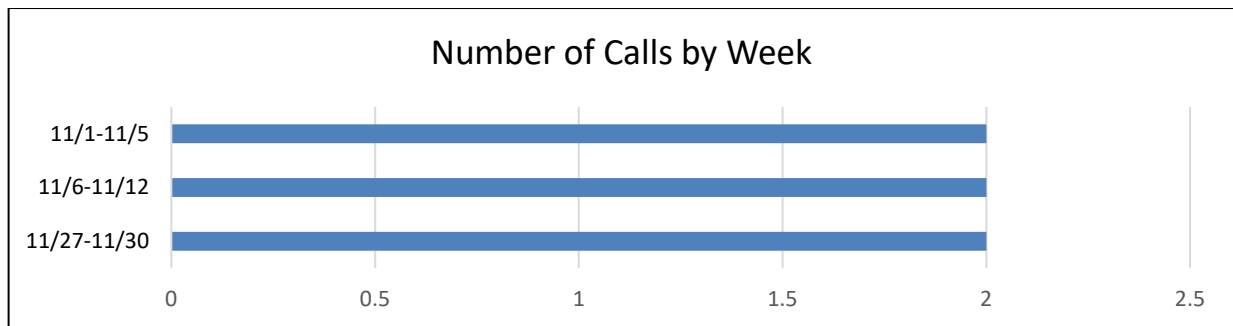


SHORT TERM VACATION RENTAL MONTHLY REPORT NOVEMBER 1 – 30, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for November 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

21 complaints were received in September, of which 19 calls were received through the Hotline, 1 received through the Cathedral City Police Department, and 1 through the MyCathedralCity App. 5 of these calls were for permitted STVR properties, and 1 was for a suspected unpermitted STVR. The remaining 15 calls were for non-STVR or STVR-related properties.

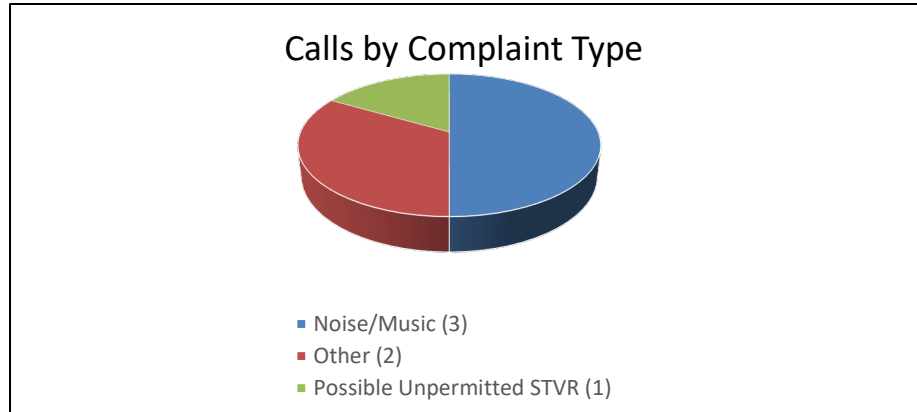
The remainder of this report will report on the 6 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 6 STVR-related calls:



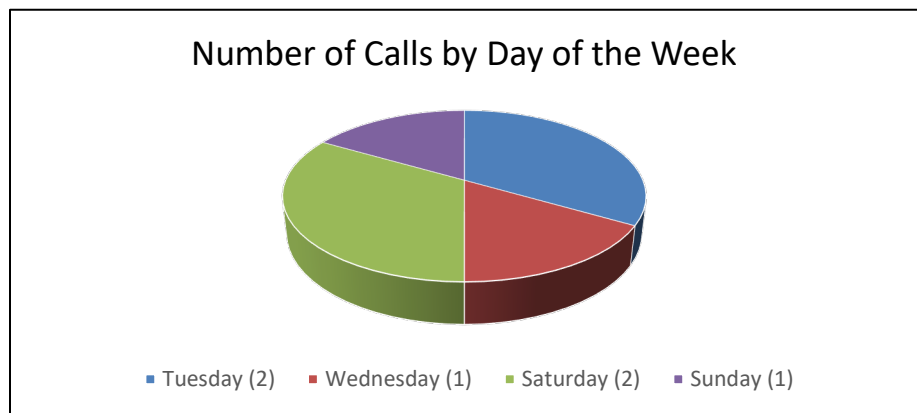
The Table below breaks down the 6 calls by week and type:

Date	Possible Unpermitted STVR	Noise/Music	Other	Total
11/1-11/5	0	1	1	2
11/6-11/12	0	2	0	2
11/27-11/30	1	0	1	2
Total	1	3	2	6

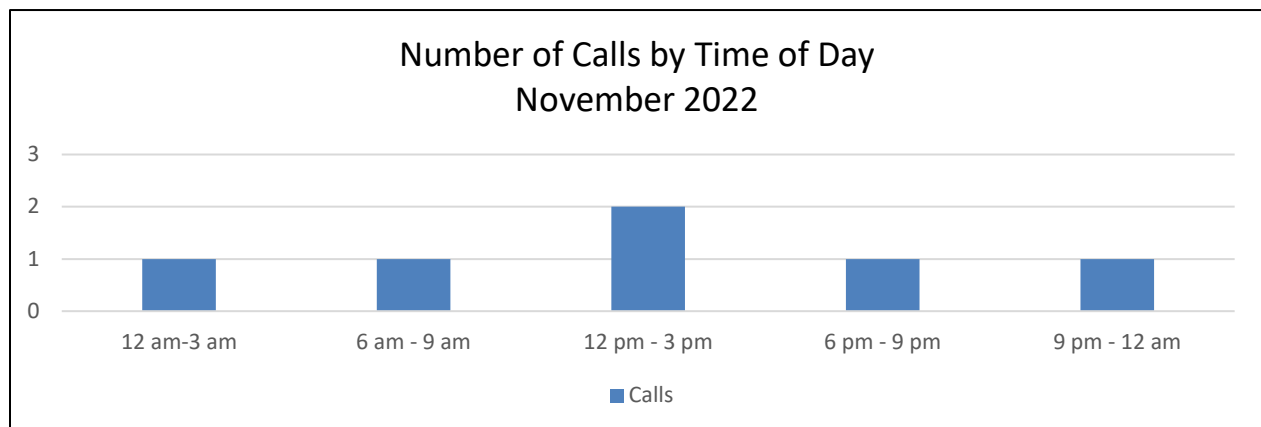
The pie chart to the right depicts the 6 calls by Complaint Type for the month of November:



The pie chart to the right shows the week day the 6 calls were received for the month of November:



The graph below illustrates the time of day the 6 calls were received, depicted in 3-hour increments:



For the reporting period, at no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/1/2022	Tuesday	8:52 AM	67825 Carol I Dr	STVR	Other	I Have A General Question About Cathedral City Not Allowing Vacation Rentals But Yet This Address Seems To Still Be Renting As Such. Please Call	The Code Compliance Analyst advised the reporting party of the phase-out period.	N	N/A	HL
11/5/2022	Saturday	11:42 PM	69643 Willow Ln	STVR	Music	Police Department dispatched Code Compliance Officer to music complaint	Code Compliance responded and did not hear any music. The Code Officer made contact and verified that the occupant was the owner's daughter.	N	N/A	CCPD
11/5/2022	Saturday	10:13 PM	68720 Cedar Rd	Non-STVR	Music	I Live 4 Houses Away From The Above Address, And I Can Hear Them Playing Loud Music, And Dont Stop Until 4 Am Or After. All Information Is Refused. This Happens Every 2 Weeks.	CCPD responded and made contact with the homeowner who then turned down the music.	N	N/A	HL
11/5/2022	Saturday	10:18 PM	68720 Cedar Rd	Non-STVR	Noise	Loud Noise Complaint. Outside Party With Loud Sound System.	See resolution above.	N	N/A	HL
11/5/2022	Saturday	10:31 PM	31200 Avenida Del Yermo	Non-STVR	Music	They Have Been Playing Very Loud Mariachi Music For Hours.	CCPD responded and advised the occupants to turn down the music.	N	N/A	HL
11/6/2022	Sunday	6:17 PM	35200 Cathedral Canyon U162	STVR	Music	Unit Below Us Second Time Having Loud Music	Code Compliance responded and did not hear any music coming from the property.	N	N/A	HL
11/12/2022	Saturday	12:59 AM	68880 Concepcion Road	STVR HS	Noise	Residents Are Very Loud. They Are Loud All Day Long. I Have Not Been Able To Sleep. I Have To Go To Work. I Have A Son With Cancer.	CCPD responded and did not hear any music. Code Compliance followed up with the property owners who stated that they were having a birthday party. The property owner was advised of the noise complaint.	N	N/A	HL
11/12/2022	Saturday	10:06 PM	68530 30th Street	Non-STVR	Music	Past 3 Hours Tenant Has Been Playing Loud Music. Big Flood Lights In Front Of House And A Taco Truck Out Front.	CCPD responded and made contact with the occupant who was advised to turn down the music.	N	N/A	HL
11/12/2022	Saturday	10:18 PM	68075 Empalmo St	Non-STVR	Music	I'm Not Sure If I'm Right On The House Number. But You Won't Miss It. It's Been Going On Since 4pm. It's Very Loud And Some Of Us Have To Sleep To Work The Next Day. They Have A Band, A D.J. & People Screaming. It's Way Too Loud And I Need To Work Tomorrow At 4am.	Code Compliance responded and made contact with the occupants who were advised to turn down the music.	N	N/A	HL
11/12/2022	Saturday	10:52 PM	68530 30th Street	Non-STVR	Music	Loud Music Being Played After 10:00pm, Second Call, Music Has Stopped But Still Want Call Back, Need To Know Something Was Done & Loud Music Will Not Start Again	CCPD responded and made contact with the occupant who was advised to turn down the music.	N	N/A	HL
11/12/2022	Saturday	11:42 PM	Corner Of Peachtree Ct And Saneljay	Non-STVR	Noise	Theres A Huge Party Across The Street Outside And Its Loud. I Have Kids And It Took Us A While To Put Them Down.	CCPD responded and was unable to locate the source of the noise.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/13/2022	Sunday	10:13 AM	67967 Vista Chino	Non-STVR	Music	Last Night There Was Music Started At 3:30 Pm And Went Until 10:45 Pm. It's Started Again At 9:30 Am. It's Just Not Music, It's People Screaming. The Front Desk Manager Name Peter Kicked Me Out.	CCPD responded and handled the noise complaint.	N	N/A	HL
11/13/2022	Sunday	10:53 AM	68125 Molino Court	Non-STVR	Noise	Constant Barking Dog. This Type Of Complaint Has Gone To Court. The Residents Stated That They Returned To The Dog To It's Owner. They Still Have The Dog.	CCPD responded and was unable to locate the dog barking; nothing was heard or seen.	N	N/A	HL
11/18/2022	Friday	4:45 PM	38245 Paradise Way	Non-STVR	Music	They Are Playing Loud Music In The Back. I Can Hear It From The The Back Of Our Yard.	Code Compliance responded and did not hear music.	N	N/A	HL
11/19/2022	Saturday	10:44 PM	34655 Corregidor Drive	Non-STVR	Noise	They Are Having A Live Concert With A Live Band. It Is Very Loud, Could You Please Ask Them To Turn It Down. They Are A Block Away From My Home & It Is Very Loud.	CCPD responded and advised occupants of the noise complaint.	N	N/A	HL
11/20/2022	Sunday	1:59 AM	67395 Medano Rd	Non-STVR	Music	Doesn't Know The Address, But It Is Maybe A Block Or Two Away. Loud Party With Loud Music.	CCPD responded and did not hear music coming from the general location.	N	N/A	HL
11/21/2022	Monday	12:08 AM	67166 San Mateo Dr	Non-STVR	Noise	Noise complaint - loud parties every weekend. unsure exact address. multiple parties	The Code Compliance Officer canvassed the area on the weekend of 12/02/2022 and did not observe any noise indicating a party or an unpermitted STVR.	N	N/A	MCC #23016
11/22/2022	Tuesday	9:20 PM	30275 Avenida Alvera	Non-STVR	Music	Music Is Being Play Outside	CCPD responded and did not hear music coming from the residence.	N	N/A	HL
11/26/2022	Saturday	12:51 AM	34567 Cathedral Canyon Dr	Non-STVR	Music	There Is Music That Has Been Going On For Hours. I Live In Cathedral Canyon Country Club Near West Palm Springs Gate (Closest To Highway 111) Street Before The End Across The Pond From Harwood Circle.	CCPD responded, music seemed to be coming from a live band playing at a local casino. The casino was advised of complaint.	N	N/A	HL
11/29/2022	Tuesday	2:35 PM	67687 Duchess Way Unit 202	STVR HS	Other	Last Year We Voted To Disallow Short Term Rentals. Application Is Fraudulent And Renewal Is A Mistake	The Code Compliance Analyst contacted the reporting party and advised that Home Shares are allowed.	N	N/A	HL
11/30/2022	Wednesday	2:34 PM	67502 S Chimayo	LT	Possible Unpermitted STVR	I Think My Neighbor Is Doing A Short Term Rental Business A Couple Of People Were Looking For A Package On My Property I Saw Them On My Ring Cam And There Have Been Several Different Groups Of People Coming And Going Im Next Door At *****	Code Compliance responded and was unable to make contact with occupants. The property does hold a Long-Term Rental License.	N	N/A	HL