



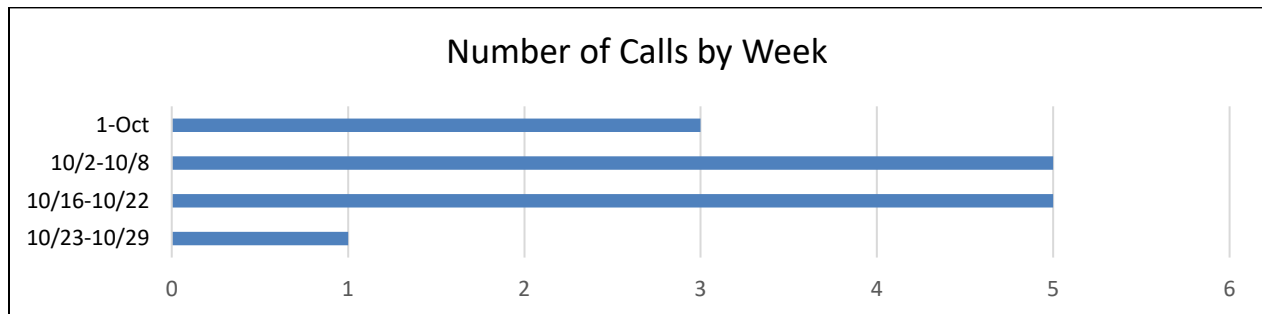
## SHORT TERM VACATION RENTAL MONTHLY REPORT

### OCTOBER 1 – 31, 2022

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for October 2022 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

21 complaints were received in October, of which 13 calls were received through the Hotline and 8 through the MyCathedralCity App. 11 of these calls were for permitted STVR properties, and 3 were for suspected unpermitted STVR's. The remaining 7 calls were for non-STVR or STVR-related properties.

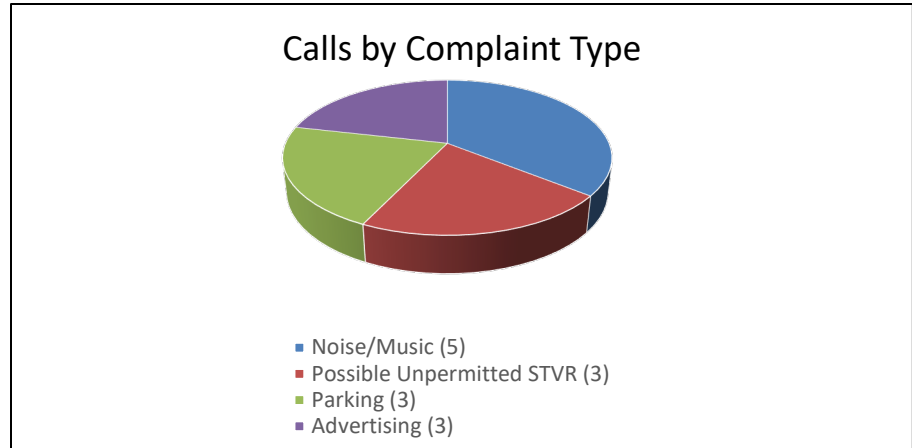
The remainder of this report will report on the 14 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 14 STVR-related calls:



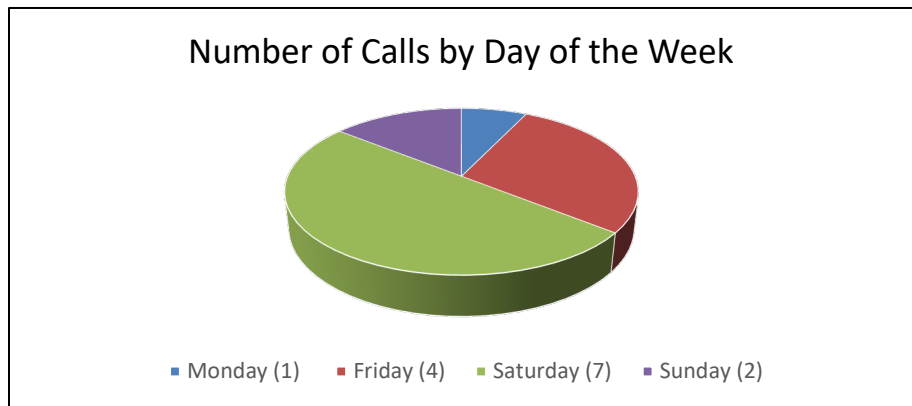
The Table below breaks down the 14 calls by week and type:

Date	Possible Unpermitted STVR	Advertising	Parking	Noise/Music	Total
1-Oct	1	0	0	2	3
10/2-10/8	1	0	2	2	5
10/16-10/22	1	2	1	1	5
10/23-10/29	0	1	0	0	1
<b>Total</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>5</b>	<b>14</b>

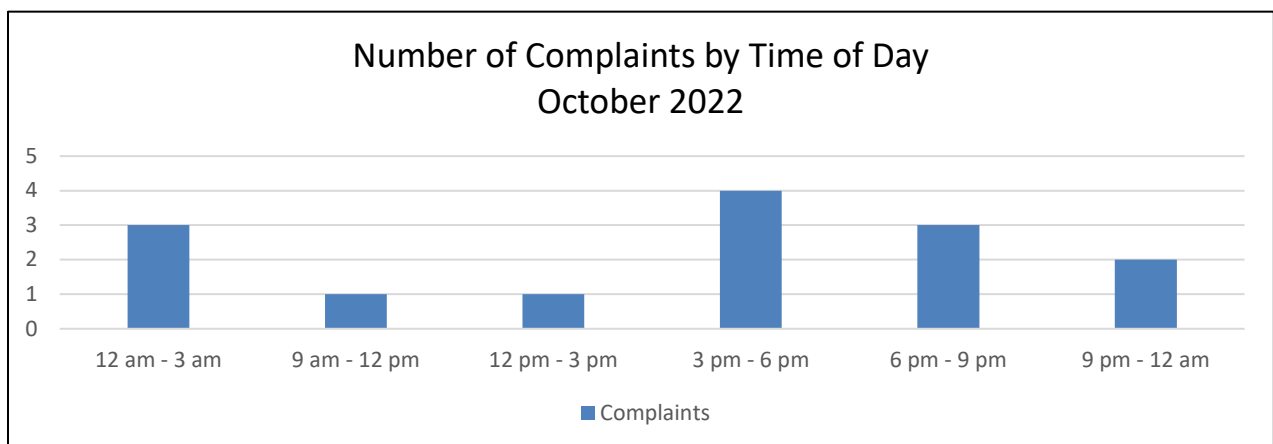
The pie chart to the right depicts the 14 calls by Complaint Type for the month of October:



The pie chart to the right shows the week day the 14 calls were received for the month of October:



The graph below illustrates the time of day the 14 calls were received, depicted in 3-hour increments:



For the reporting period, **6** citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
10/1/2022	Saturday	2:08 AM	68880 Concepcion Rd	STVR	Noise	Loud Music And Screaming From The Pool Area.	CCPD responded and did not hear any music or screaming.	N	N/A	HL
10/1/2022	Saturday	3:10 PM	68615 Tachevah Dr	Non-STVR	Possible Unpermitted STVR	68615 Tachevah is the address. Possible STVR activity. 3 new cars	Code Compliance responded to the property and contacted the property owner who confirmed the occupants were family members and were not renting the property.	N	N/A	MCC #22308
10/1/2022	Saturday	6:56 PM	67335 Ovante Rd	STVR HS	Noise	There Is A Party Going On In The Backyard That Is So Loud We Can't Hear Our On Television. This Goes On All The Time.	Code Compliance responded and heard music and laughing. Contact was made with the occupants who confirmed the property owner was not there. A citation was issued to the occupants for noise and to the property owner for the second offense of operating an unpermitted STVR while having a Home Share permit. <b>Citation 12363</b> <b>Citation 12364</b>	Y	\$1,000.00 and \$10,000.00	HL
10/1/2022	Saturday	10:20 PM	68445 Walker St	LT	Noise	Loud Music	CCPD responded and did not hear any music.	N	N/A	HL
10/2/2022	Sunday	12:33 AM	68880 Concepcion Rd	STVR	Noise	They Are Very Loud And Fighting. They Have Been Arguing For 9 Hours.	CCPD responded and determined music came from a different address.	N	N/A	HL
10/2/2022	Sunday	1:00 AM	68880 Concepcion Rd	STVR	Noise/Music	I Called Earlier Tonight And Yesterday. And Now They're Still Arguing And The Music Is Loud. There Is A Girl Screaming.	See resolution above.	N	N/A	HL
10/8/2022	Saturday	9:59 AM	68615 Tachevah	Non-STVR	Possible Unpermitted STVR	Possible illegal STVR	Code Compliance responded and did not hear noise or music from the home.	N	N/A	MCC #22414
10/8/2022	Saturday	5:44 PM	68590 Risueno	STVR	Parking	Too many cars. 7 plus cars. Please check total occupancy, number of cars, and proper registration. Thank you	Code Compliance responded and did not observe seven cars at the property. Code Compliance verified that the cars parked matched the cars registered on the rental agreement. Occupants were advised about parking and quiet hours.	N	N/A	MCC #22417
10/8/2022	Saturday	6:05 PM	68590 Risueno	STVR	Parking	An additional car just showed up. The black Toyota. plus they just moved silver Lexus across the street. Three cars in driveway plus 3 on the street.	See resolution above.	N	N/A	MCC #22418
10/15/2022	Saturday	9:37 PM	33400 Cathedral Canyon Dr	Non-STVR	Music	Loud Music, Do Not Give Out My Name Or Phone Number	CCPD responded and made contact with the homeowner who turned off the music.	N	N/A	HL
10/16/2022	Sunday	12:02 AM	33400 Cathedral Canyon Dr	Non-STVR	Music	Loud Music Last Night An Tonight.	See resolution above.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
10/21/2022	Friday	5:33 PM	67367 Zuni Ct	STVR	Advertising	These two properties list as Cathedral City (Desert Princess). They do not appear to follow the advertising standards	Code Compliance Officer reviewed the advertising and found it to be in violation. <b>Citation CO01420</b>	Y	\$1,000.00	MCC #22714
10/21/2022	Friday	5:33 PM	67657 Cielo Ct	STVR	Advertising	These two properties list as Cathedral City (Desert Princess). They do not appear to follow the advertising standards	Code Compliance Officer reviewed the advertising and found it to be in violation. <b>Citation 13481</b>	Y	\$1,000.00	MCC #22714
10/21/2022	Friday	6:39 PM	69980 Pomegranate Ln	STVR	Parking	Very Large Party, 25 Cars Parked Up And Down The Block. With More Cars Coming In. There Are At Least 50 Cars And 15 People Standing In The Middle Of The Street Conversing.	Code Compliance Officers responded and made contact with the occupants. The property owner was cited for parking, occupancy, non-compliance with check-in regulations, and failure to respond in 30 minutes. <b>Citation 01419</b>	Y	\$4,000.00	HL
10/21/2022	Friday	9:52 PM	69911 Willow Ln	Non-STVR	Possible Unpermitted STVR	Found this property on Airbnb. It also is on Rentalscape as a recent listing of an unpermitted STVR. Property recently was purchased. Owner's name on RealQuest matches the host's name. Please review Rentalscape, assemble documentation and cite.	Code Compliance reviewed the advertising and a citation was issued for operation of an unpermitted STVR. <b>Citation 13223</b>	Y	\$5,000.00	MCC #22717
10/22/2022	Saturday	10:34 PM	67105 Garbino Rd	STVR	Noise	Noise Complaint. Big Party.	Code Compliance investigated and confirmed with the homeowner that the property was not rented. This was corroborated by the lack of bookings on rental site.	N	N/A	HL
10/22/2022	Saturday	5:53 AM	68735 Risueno Rd	Non-STVR	Noise	It's The House Next To It, I Am Not Sure What Side The Noise Is Coming. There Is A Party In The Back Yard. It's Been Going On Before Midnight.	CCPD responded and did not hear any noise coming from the property.	N	N/A	HL
10/23/2022	Sunday	3:19 PM	68175 Tachevah Dr	Non-STVR	Music	Want To Report An Illegal Vacation Home, They Have Been Playing Loud Music With The Bass Up Since Last Night.	Code Compliance Officer responded and made contact with the occupants. The occupants stated they were not renting and were family of the property owners.	N	N/A	HL
10/24/2022	Monday	12:09 PM	Multiple Addresses	STVR	Advertising	The following web listings appear to be non-compliant:	Code Compliance was provided with a list of URL's for properties that may be unpermitted STVR's or have advertising violations. Code Compliance investigated these properties and cited those properties in violation.	Y	Varies	MCC #22751
10/29/2022	Saturday	11:42 PM	34445 Corregidor Dr	Non-STVR	Noise	At The Building Across The Street Is Having A Huge Outdoor Concert. Extremely Loud.	CCPD responded and advised the responsible party of the noise.	N	N/A	HL
10/30/2022	Sunday	9:59 AM	38925 Bel Air Rd	Non-STVR	Noise	I'm Calling Regarding A Noise Complaint, The House Behind Me Is Playing Loud Music And Construction	CCPD responded and made contact with the construction crew at the property who turned down the music.	N	N/A	HL