



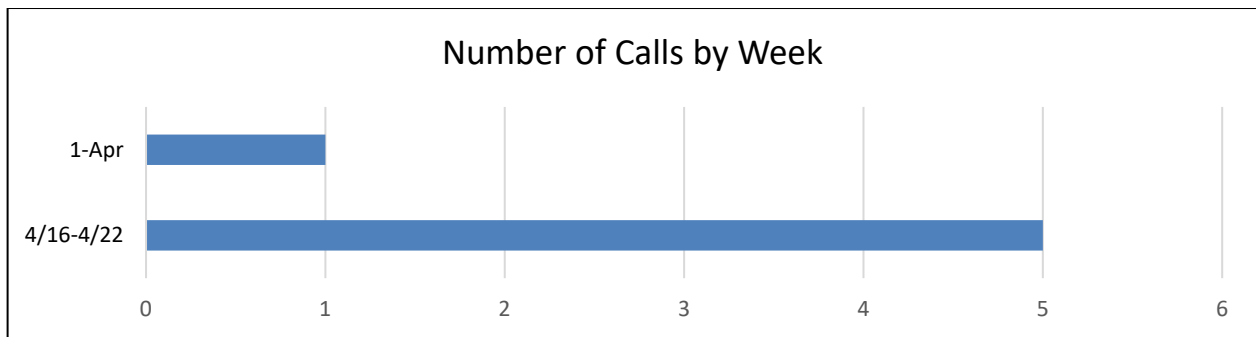
SHORT TERM VACATION RENTAL MONTHLY REPORT

APRIL 1 – 30, 2023

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for April 2023 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

21 complaints were received in April, of which 20 calls were received through the Hotline and 1 through direct call. None of these calls were for permitted STVR properties, and 6 were for suspected unpermitted STVR's. The remaining 15 calls were for non-STVR or STVR-related properties.

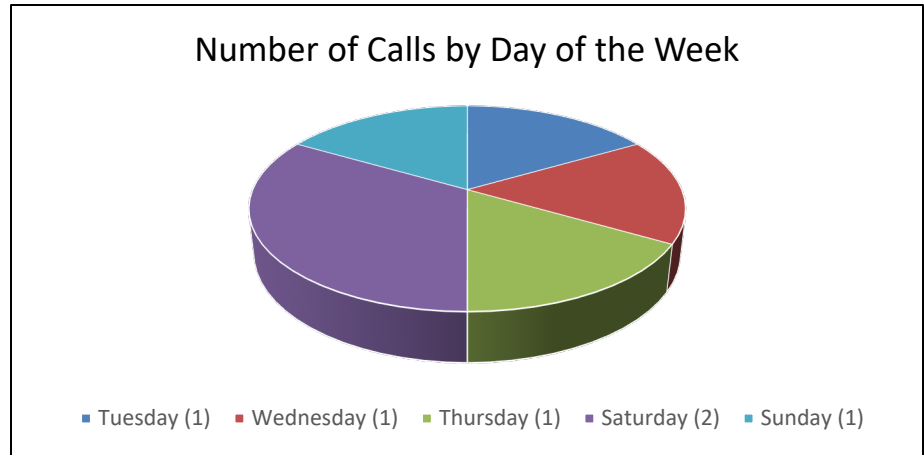
The remainder of this report will report on the 6 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 6 STVR-related calls:



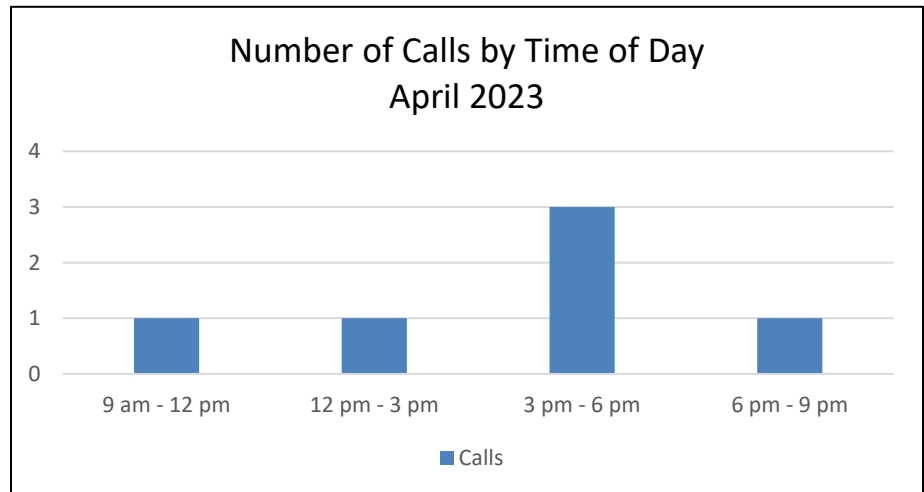
The Table below breaks down the 6 calls by week and type:

Date	Possible Unpermitted STVR	Total
1-Apr	1	1
4/16-4/22	5	5
Total	6	6

The pie chart to the right shows the week day the 6 calls were received:



The graph to the right illustrates the time of day the 6 calls were received, depicted in 3-hour increments:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
4/1/2023	Saturday	12:18 PM	68210 Marina Road	LT	Possible Unpermitted STVR	I Believe This Property Is A Violation Of The Short Term Rentals Ordinance. There Is A Business License Showing Expired 2018. I Was Showing This House As A Realtor.	A Code Compliance Officer contacted the realtor of the property owner and the property owner who both stated that the property is being used for long-term rentals only. The property holds a long-term rental license and subsequent review of advertising did not reveal STVR activity.	N	N/A	HL
4/5/2023	Wednesday	6:27 PM	67750 East Palm Canyon Dr	Non-STVR	Music	I Live Behind This Target And He Plays His Music And He Doesn't Have To Stop Just Turn The Music Down.	CCPD responded and advised the responsible party of the noise complaint.	N	N/A	HL
4/8/2023	Saturday	3:09 PM	67585 Peineta Rd	Non-STVR	Noise	2nd Time Calling About Complaint. It's The Weekend And Im Trying To Relax. They Got A Cement Mixer Going And It's Been Going On For 5 Hrs Now. I Need To Get Some Rest Because I Work At Night. Last Time They Had A Jackhammer. Someone Already Came Out And They Have Been Warned But They Are Still Being Noisy.	CCPD did not respond as the construction and its noise was permitted/allowed at the time of the complaint.	N	N/A	HL
4/15/2023	Saturday	10:11 PM	68300 Galardo Rd	Non-STVR	Music	Loud Music, Laser Light Show	CCPD responded and made contact with the responsible party who turned down the music.	N	N/A	HL
4/16/2023	Sunday	1:35 AM	68300 Galardo Rd	Non-STVR	Noise	Noise From Party Was Stopped But Now Has Started Up Again And They Are Doing A Laser Show As Well.	CCPD responded again and made contact with the responsible party who turned down the music.	N	N/A	HL
4/16/2023	Sunday	7:53 PM	27445 Hombria	LT	Other	Inquiring About A Visit To My Home Tonight At 6:53pm. I Am The Owner Of This Property And Needing To Know Why My Guests Were Disturbed.	The Code Compliance Analyst spoke with the property owner and explained that the visit occurred because of a complaint received.	N	N/A	HL
4/16/2023	Sunday	6:05 PM	27445 Hombria	LT	Possible Unpermitted STVR	Just Wanted To Report A Short Term Rental That Is Not On The Map There Have Been Different People Staying There For Weeks And They Are Not The People That Said Were The Owners. This Has Been Going For Months.	A Code Compliance Officer made contact with the occupants who stated they were renting long-term. The property also holds a long-term rental license.	N	N/A	HL
4/18/2023	Tuesday	3:15 PM	67485 Lakota	LT	Possible Unpermitted STVR	My Family Has Come To Visit For 3 Years In A Row. My Family Stayed There And Spent Over \$6000. They Were Accused Of Stealing Items From The Home. They Did Not Have Access To The Heated Pool As Promised. The Renters Before My Family Stayed For Two Months. There Were A List Of Items Wrong Listed By The Previous Renters.	The Code Compliance Analyst spoke with the reporting party who stated that her family rented the property for short-term use. Ultimately, the reporting party never provided any sort of evidence so the complaint could not be pursued further. Online research could not corroborate any STVR activity.	N	N/A	HL
4/19/2023	Wednesday	3:57 PM	69473 Camino Bonita	Non-STVR	Possible Unpermitted STVR	Reporting party states that the property may be an unpermitted STVR based off of many cars at the property with out of state license plates.	A Code Compliance Officer responded and made contact with the occupants who showed they were renting long-term for a month.	N	N/A	Phone Call

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
4/20/2023	Thursday	12:27 AM		Non-STVR	Music	Loud Music From Raposa Rd Please Investigate Not Sure From Where Exactly	CCPD did not respond as there was no address provided and no additional calls regarding this complaint.	N	N/A	HL
4/20/2023	Thursday	5:01 PM	69437 Muirfield Way	Non-STVR	Possible Unpermitted STVR	2 Kids Showed Up Right Now To The House Next To Me & Pulled In The Garage, Usually The Owner (My Neighbor) Wouldn't Allow That To Happen. I Have A Feeling They Are Not Here For A 30 Day Rental, But I Want To Clarify. Please Call Me Back	A Code Compliance Officer responded and attempted to make contact at the door but no one answered. Online research could not corroborate any STVR activity.	N	N/A	HL
4/21/2023	Friday	10:03 AM	38670 Charlesworth Street	Non-STVR	Music	In Cathedral Cove. The Residents At This Address Are Blasting Country Music Non Stop. I'm Calling On Behalf Of A Bunch Of Neighbors. When People Tell Them To Turn It Down, They Turn It Up. He's Very Combative. We Are Nervous Of This Guy.	CCPD responded and did not hear any music. The responsible party was still advised of the noise complaint.	N	N/A	HL
4/21/2023	Friday	1:17 PM	68035 Enpalmo	Non-STVR	Noise	Since 9am Their Has Been Loud Screaming And Noise That Is Very Disturbing And I'm Working	CCPD responded and did not hear any noise.	N	N/A	HL
4/22/2023	Saturday	11:12 AM	31325 Avenida Juarez	LT	Parking/Possible Unpermitted STVR	White Automobile Parked In Street Up Over Sidewalk And Into Part Of Yard In Vacation Rental That Is Blocking Sidewalk	Code Compliance responded to the property and did not witness a parking violation. The Code Compliance Analyst later called the reporting party (RP) to obtain more information. The RP was encouraged to call the Hotline again if they believed STVR activity was actively occurring. Online research on the property has not substantiated unpermitted STVR activity.	N	N/A	HL
4/23/2023	Sunday	11:14 PM	68347 Decanso Circle	Non-STVR	Music	They Have Really Loud Music. Its Sounds Like It Is In Our House.	CCPD responded and did not hear any music.	N	N/A	HL
4/27/2023	Thursday	10:25 PM	***** Avenida Alvera	Non-STVR	Music	My Neighbors Are Playing Very Loud Music. Not Sure Of The House Number But If Standing In Front Of My House (*****), They Are On My Left Side.	CCPD responded and did not hear any music.	N	N/A	HL
4/28/2023	Friday	1:49 AM	68567 Iroquois	LT	Music	Music Is Too Loud	CCPD responded and heard music from the backyard which was turned down.	N	N/A	HL
4/29/2023	Saturday	8:32 PM	On 2 Or 3 Streets Down	Non-STVR	Noise	The Noise Is So Loud That I Can Hear The Noise 2-3 Blocks Away. I Am Unsure What Street The Noise Is Coming From But It' Very Loud. I'm Caring For My Father And He Want's To Know Why The Noise Is So Loud.	CCPD and Code Compliance could not respond as there was no address provided and no additional calls for noise.	N	N/A	HL
4/29/2023	Saturday	10:03 PM	34445 Corregidor Apt ***	Non-STVR	Noise	That Is My Address They Are The Complex Right Across The Street From Me - They Are Very Loud And Having A Party At The Pool - Can You Please Stop Them Or Have Them Turn The Music Down.	CCPD responded and heard music coming from the pool at the reported complex. The music was turned down.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
4/29/2023	Saturday	10:45 PM	68280 Glardo Road	Non-STVR	Music	Very Loud Music	CCPD responded and made contact with the property owner who turned down the music.	N	N/A	HL
4/29/2023	Saturday	10:48 PM	H Street x Cathedral Canyon Dr	Non-STVR	Music	2nd Call. Loud Music, There Is A Band Playing.	CCPD responded and advised the responsible party of the music complaint. The music was turned down.	N	N/A	HL