



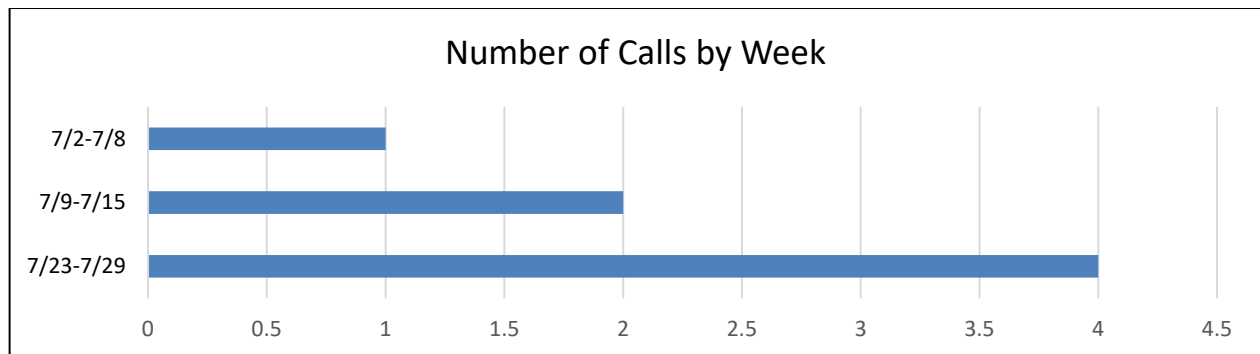
SHORT TERM VACATION RENTAL MONTHLY REPORT

JULY 1 – 31, 2023

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for July 2023 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

21 complaints were received in July, of which 16 calls were received through the Hotline and 5 through the MyCathedralCity App. 1 of these calls was for a permitted STVR Home Share property, and 6 were for suspected unpermitted STVR's. The remaining 14 calls were for non-STVR or STVR-related properties.

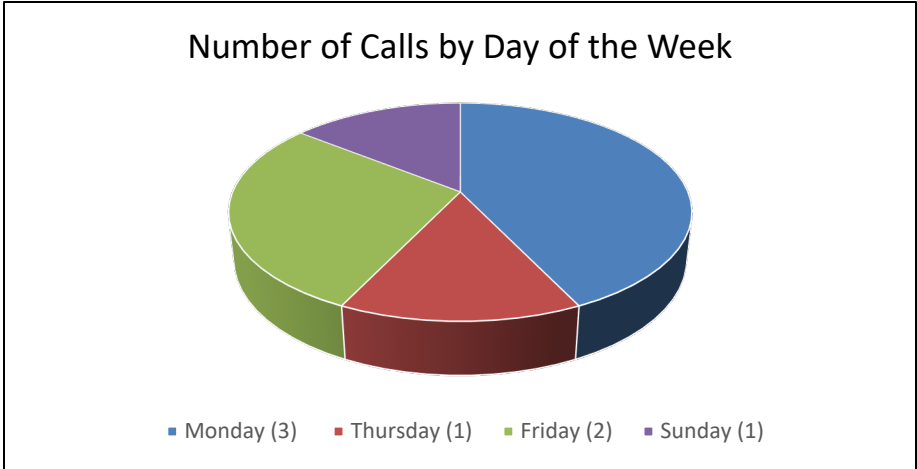
The remainder of this report will report on the 7 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 7 STVR-related calls:



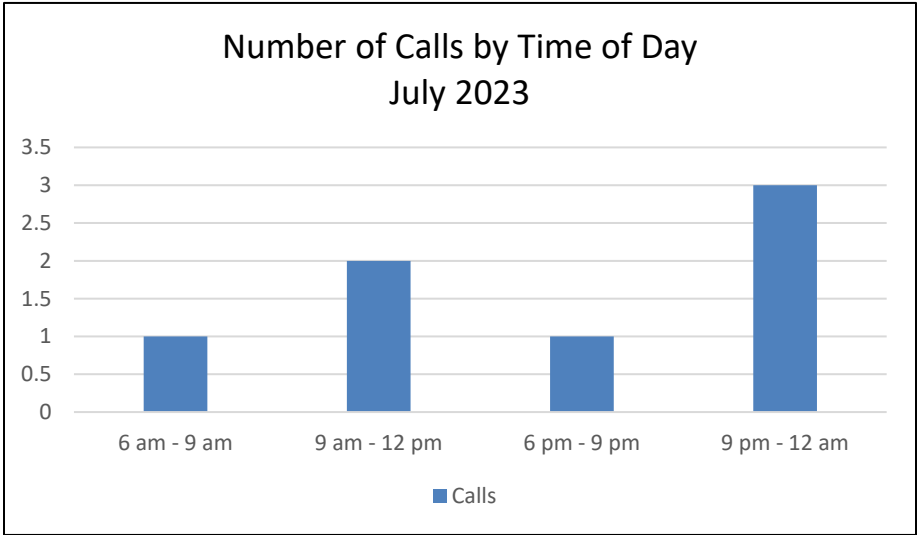
The Table below breaks down the 7 calls by week and type:

Date	Possible Unpermitted STVR	Total
7/2-7/8	1	1
7/9-7/15	2	2
7/23-7/29	4	4
Total	7	7

The pie chart to the right shows the week day the 7 calls were received:



The graph to the right illustrates the time of day the 7 calls were received, depicted in 3-hour increments:



For the reporting period, **two** citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/3/2023	Monday	5:43 AM	68605 Tachevah	Non-STVR	Parking	Photo attached (Photo depicts two vehicles parked on the street halfway over the curb, with their right tires being parked directly on the sidewalk)	CCPD responded and issued two parking citations. There is no known online STVR advertising for this property.	Y	\$65.00 x 2	MCC #26527
7/3/2023	Monday	9:09 PM	28675 Avenida Condesa	Non-STVR	Music	They're Playing Really Loud Music In Their House But The Bass Is So Loud That Its Thumping Through My Apartment. I Tried Giving Them The Benefit Of The Doubt But After 6 Hours, Its Time To Turn It Off.	CCPD responded and made contact with the occupants who turned off the music.	N	N/A	HL
7/6/2023	Thursday	8:23 AM	68275 Perlita Rd	STVR HS	Possible Unpermitted STVR	Got A Letter In Mail, Next Door Neighbor Renting Out His Home. He Is Renting It Out Under False Pre Tenses. I Believe They Got A Short Term Rental, They Do Not Live There But They Are Renting It Out. We Have New Neighbors Every Week Now. He Pretends He Is There By Answering Doorbell On His Phone.	A Code Compliance Officer attempted to make contact two times throughout the day but did not observe any vehicles or movement at the property. The Reporting Party was encouraged to call the Hotline when alleged active renters are present.	N	N/A	HL
7/9/2023	Sunday	8:10 PM	30478 Winter Dr	Non-STVR	Music/Possible Unpermitted STVR	Blasting Loud Music Since 5pm In The Backyard Every Weekend There Is A Different Set Of Cars And The Owner Do Not Live There Anymore	CCPD responded and made contact with the occupants who turned off the music. Online research did not reveal any STVR activity. The reporting party was encouraged to call the Hotline again when it is suspected that there are active STVR occupants.	N	N/A	HL
7/10/2023	Monday	10:34 PM	68415 Hermosillo Rd	Non-STVR	Music/Possible Unpermitted STVR	7/10/2023 playing loud music during week days while renting	Reasearch did not reveal any online STVR advertising. The complaint was submitted anonymously so the reporting party could not be contacted for further information.	N	N/A	MCC #26658
7/14/2023	Friday	5:08 AM	68765 Minerva Rd	Non-STVR	Noise	The House Next To Us, At 5 In The Morning Were Talking Really Loud. All Night They Were Talking Loudly. They All Hang Out Outside & Are Really Loud. Is This Something We Can Complain About?	CCPD responded and was unable to hear any noise.	N	N/A	HL
7/14/2023	Friday	11:53 PM	68765 Minerva Rd	Non-STVR	Noise	Speaker Cut Off Time Is 10pm, But Everybody Next Door Is Playing Loud Music And Making Loud Noise Outside With No Sign Of Stopping. Does Speaker Cut Off Time Also Mean All Noise	There is no record of event for this particular complaint. The property was followed up on half an hour later as evidenced in the resolution below.	N	N/A	HL
7/15/2023	Saturday	12:32 AM	68765 Minerva Rd	Non-STVR	Music	Following Up On Call I Placed About 40mins Ago Regarding My Neighbors Bumping Loud Music.	CCPD responded and was barely able to hear music from inside of the residence. The occupants were still advised of the noise complaint and lowered the music.	N	N/A	HL
7/16/2023	Sunday	1:02 AM	31241 Avenida Ximino	LT	Noise	Noise Complaint. They Have Speakers Out In The Front Yard. It Is Hard To Sleep I Can Hear The Speakers Across On The House.	CCPD responded and made contact with the occupants who turned off the music.	N	N/A	HL
7/16/2023	Sunday	7:36 AM	67965 Verona Rd	LT	Landscaping	Spoke With Owner A Year Ago After Going Through You. She Was Nice About It But I've Misplaced Her Number. Their Palm Tree Needs Cutting As Seeds Are Going Into My Yard. You Can Pass Along My Contact Number To Her.	The reporting party was called by a Code Compliance Officer and was told that this was a civil matter. The reporting party stated that there was no STVR activity and would be working with the subject property on palm tree trimming.	N	N/A	HL

July 2023

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/16/2023	Sunday	8:27 AM	67965 Verona Rd	LT	Landscaping	Spoke With Owner A Year Ago After Going Through You. She Was Nice About It But I've Misplaced Her Number. Their Palm Tree Needs Cutting As Seeds Are Going Into My Yard. You Can Pass Along My Contact Number To Her.	See resolution above.	N	N/A	HL
7/17/2023	Monday	3:10 PM	68459 Descanso Cir	Non-STVR	Trash	There Is Trash On The Side Of The House, They Have Tables, Vacuum Cleaners, Water Tank, T.V. Screen, Garbage Bins. They Are Renters And Don't Seem To Care. I Do Not Want Them Knowing It Is Me Calling.	A Code case was created for the visual blight issues and the owner was sent a notice to correct. Online research did not reveal any STVR activity.	N	N/A	HL
7/23/2023	Sunday	4:50 PM	67385 Zuni Ct	LT	Noise	I Am A Homeowner Calling To Complain About A Barking Dog Outside On The Patio At The Rental Property. It Has Been Barking For About 30 Mins. It Is Disturbing Us As We Are At The Poolside Across The Street	CCPD responded and did not observe a barking dog. The property owner was still advised of the noise complaint. This is a licensed long-term rental property.	N	N/A	HL
7/23/2023	Sunday	5:26 PM	67385 Zuni Ct	LT	Noise	There Is A Dog Barking And The Person In The Pool Is Agging The Dog On. I Am A Local Homeowner Here At The Pool. The Barking With The Dog Is None Stop. The Compliance Officer Has To Go To The Guard Shack To Get Into The Pool Area.	See resolution above.	N	N/A	HL
7/23/2023	Sunday	5:55 PM	67385 Zuni Ct	LT	Noise	I Am A Homeowner Calling To Complain About A Barking Dog Outside On The Patio At The Rental Property. It Has Been Barking For About 30 Mins. It Is Disturbing Us As We Are At The Poolside Across The Street	CCPD and Code Compliance did not respond as the complaint was already resolved.	N	N/A	HL
7/24/2023	Monday	10:00 AM	67650 Rio Arapaho	Non-STVR	Possible Unpermitted STVR	unlicensed vacation rental	Online research did not reveal any STVR activity. The reporting party was encouraged to call the STVR Hotline in the future if they suspect there are active STVR occupants.	N	N/A	MCC #26896
7/24/2023	Monday	10:35 AM	67650 Rio Arapaho	Non-STVR	Possible Unpermitted STVR/Parking	Home Is Being Used As An Air Bnb. There Is A Vehicle Blocking The Fire Lane In The Alley Vehicle Is A Red Honda Accord	A Code Compliance Officer responded and did not observe a vehicle violation as the vehicle had been moved. Online research did not reveal any STVR activity. The reporting party was encouraged to call the STVR Hotline in the future if they suspect there are active STVR occupants.	N	N/A	HL
7/28/2023	Friday	9:39 PM	68261 Durango Rd	Non-STVR	Noise/Possible Unpermitted STVR	This vacation renters are very loud, music is blasting and screaming and very disrespectful to our neighborhood and neighbors. Please handle this!!	A Code Compliance Officer responded and did not observe any type of noise/disturbance. The Officer attempted to make contact at the door but was not answered. Research did not reveal any online STVR advertising.	N	N/A	MCC #26956
7/28/2023	Friday	10:01 PM	28675 Avenida Condesa	Non-STVR	Music	The Music Is Too Loud And So Are They. I Don't Need A Call Back.	CCPD responded and made contact with the occupants who turned off the music.	N	N/A	HL
7/28/2023	Friday	10:09 PM	68415 Hermosillo Rd	Non-STVR	Noise/Possible Unpermitted STVR	Loud music after 10pm every rental weekend	A Code Compliance Officer responded and made contact with the occupants who then turned down the music. The occupants verified that they were long-term renters with their IDs. Research did not reveal any online STVR advertising.	N	N/A	MCC #26958

8/23/2023

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
7/28/2023	Friday	10:17 PM	68415 Hermosillo Rd	Non-STVR	Music	Every Weekend They Have Loud Music. Sometimes During The Week Also Depending On The Rental. My Husband Mother Just Passed Away And We Not Able To Sleep. They Have Had Party Monday And Tuesday This Week. We Cannot Take It Anymore.	See resolution above.	N	N/A	HL