



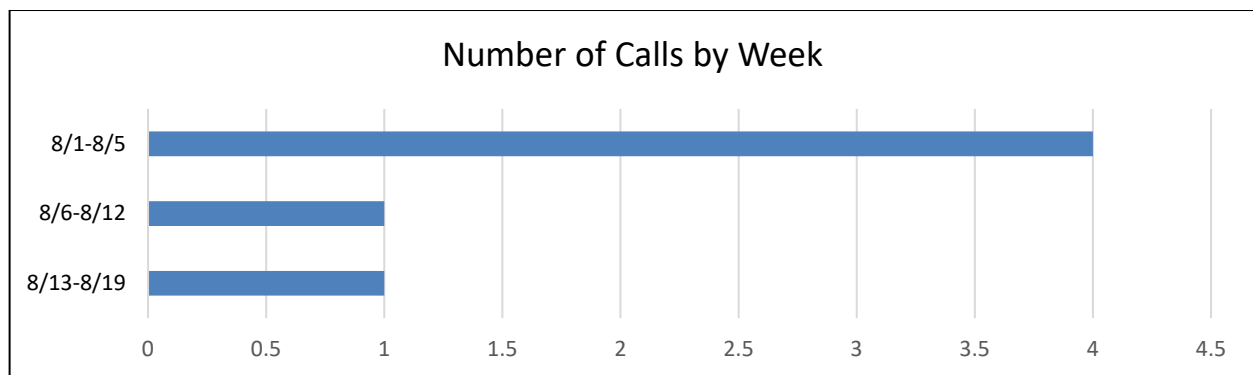
SHORT TERM VACATION RENTAL MONTHLY REPORT

AUGUST 1 – 31, 2023

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for August 2023 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

10 complaints were received in August, of which 5 calls were received through the Hotline, 4 through the MyCathedralCity App, and 1 through email. None of these calls were for permitted STVR properties, and 6 were for suspected unpermitted STVR's. The remaining 4 calls were for non-STVR or STVR-related properties.

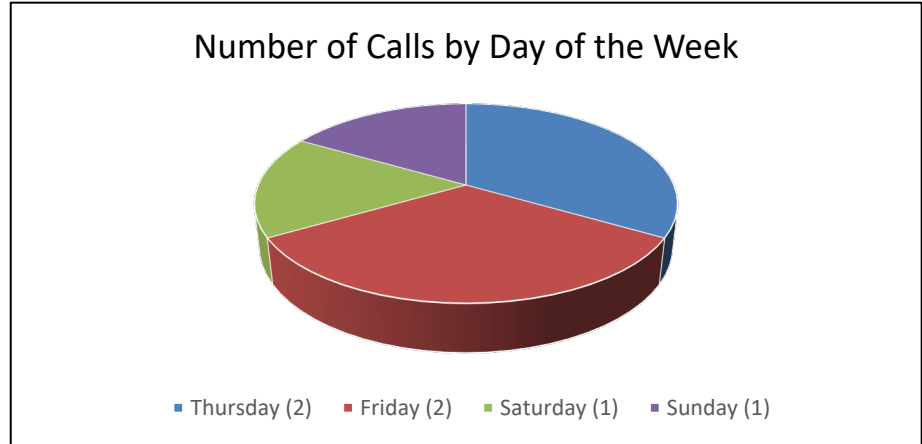
The remainder of this report will report on the 6 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 6 STVR-related calls:



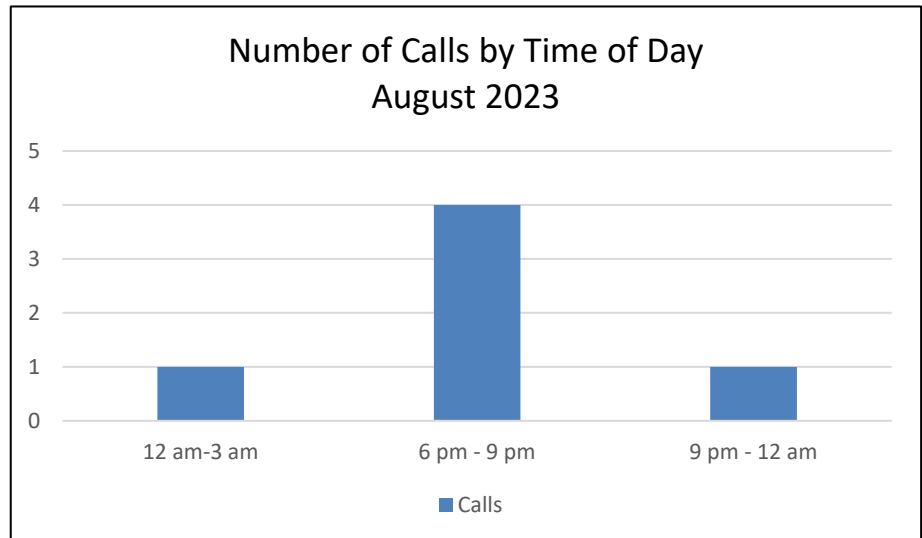
The Table below breaks down the 6 calls by week and type:

Date	Possible Unpermitted STVR	Total
8/1-8/5	4	4
8/6-8/12	1	1
8/13-8/19	1	1
Total	6	6

The pie chart to the right shows the weekday the 6 calls were received:



The graph to the right illustrates the time of day the 6 calls were received, depicted in 3-hour increments:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
8/3/2023	Thursday	7:37 PM	68645 Risueno Rd	Non-STVR	Possible Unpermitted STVR/Parking	Suspected illegal STVR. Different vehicles each week. It's a former permitted STVR. One car is parked on sidewalk. Usual pattern, nobody visits property like owners, maintenance/cleaning crew shows up, then new vehicles arrive. Please investigate. Thank you	The Code Compliance Officer responded and made contact with the occupants who corrected the parking violation. The occupants stated they were friends of the property owner and were given permission to use the property for the weekend. Online research revealed advertising for long-term rental only. Property's online advertising will be monitored for STVR activity.	N	N/A	MCC #27078
8/3/2023	Thursday	7:54 PM	67590 Jones Rd	Non-STVR	Possible Unpermitted STVR	Good evening, Earlier today I went to Villa Mykonos Resort located at 67590 Jones Road Apt. #X, for a vandalism call. While conducting my investigation the reporting party/ property manager told me the property was being rented via Airbnb. I was informed the renter had stayed at the location for 5 days (July 28th to August 2nd). Having previously worked on the STVR detail before, I am aware that STVR's are no longer allowed in the city with the exception of certain areas. Looking on Airbnb there appear to be several listings for the location as of current. The property has 11 units that I can recall from when I was there. From what I was told the Host(s) are a father and son, I was only able to obtain a name for the son. The son's name is XXXXXX, and Airbnb shows the Host name as Will (I assume that is the father). I am unaware if the property has a permit or is allowed to run the location as a short-term rental. I am sending this information over if you wish to investigate further.	Research and confirmation from the Business License Department confirms that this property does have a business license to operate as a hotel/motel. The property is allowed to advertise on Airbnb and is not an unpermitted STVR.	N	N/A	Email
8/4/2023	Friday	6:04 PM	68805 Panorama Rd	LT	Possible Unpermitted STVR	House Has Been Empty For Last 2 To 3 Months. Owner Has Run Illegally For Years As A Short Term Vacation Rental. Today There Are 3 Vehicles In Driveway And 1 On Street. They Are Having A Party In Backyard. Different Vehicles Than Have Been There Before. Would Like Code Compliance Officer Check It Out.	The Code Compliance Officer responded and made contact with the occupants who stated that they were friends of the property owner. Online research revealed advertising for long-term rental only. Property's online advertising will be monitored for STVR activity.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
8/4/2023	Friday	10:19 PM	68645 Risueno Rd	Non-STVR	Possible Unpermitted STVR/Parking	Suspected illegal stvr. The night photo is tonight and the daytime photo was taken yesterday. Cars have been blocking sidewalk both nights. This is a former stvr location and the pattern has started again. New cars each weekend, cleaning crews, nobody lives at home. Please investigate and contact occupants to ensure it is not being illegally rented. Thank you	The Code Compliance Officer responded and made contact with the occupants who corrected the parking violation. The occupants stated they were friends of the property owner and were given permission to use the property for the weekend. Online research revealed advertising for long-term rental only. Property's online advertising will be monitored for STVR activity.	N	N/A	MCC #27104
8/9/2023	Wednesday	10:08 AM	30478 Winter Dr	Non-STVR	Music	I Had To Call Dispatch Last Night 4 Times For Loud Neighbors. They Are Playing Music Very Loud All Night Having A Very Loud Party	CCPD responded multiple times on the night of the complaint and confirmed the occupants were family members of the property owner. The occupants were issued a citation for the noise. Online research did not reveal any STVR activity. The reporting party was encouraged to call the Hotline if they believed future STVR activity was occurring.	N	N/A	HL
8/12/2023	Saturday	6:22 PM	68132 Valley Vista Dr	LT	Possible Unpermitted STVR	house on corner of Valley Vista and Paradise (68132 Valley Vista) is not licensed for STVR. No one lives there. This weekend it's been a non stop party over there, so clearly it has been rented short term. Again. Owner does this on the regular and we haven't reported it.	The Code Compliance Officer responded, observing 3 vehicles parked in the driveway and no movement from inside the property. The Officer attempted to make contact at the door but was unanswered. The property does hold a long-term rental license and online research did not reveal any STVR advertising. Unpermitted STVR activity can not be substantiated at this time.	N	N/A	MCC #27245
8/12/2023	Saturday	9:22 PM	30478 Winter Dr	Non-STVR	Music	They Are Blasting Their Music Outside Again. There Is A Big Party. I Complained On Tues. The Owners Do Not Live There.	CCPD did not respond as they responded four times on 8/9/2023 and issued a citation to the occupants. Code Compliance did not respond as the complaint was not STVR-related. Online research did not reveal any STVR activity.	N	N/A	HL
8/13/2023	Sunday	1:23 AM	69840 Wakefield	Non-STVR	Music/Possible Unpermitted STVR	Neighbor Is Playing Loud Music. They Are In An Abnb House And The Loud Music Woke Me Up.	The Code Analyst called the reporting party on 8/14/2023 to obtain the address of the property. The reporting party clarified that the complaint was for the music and did not believe the property was an Airbnb. Online research did not reveal any advertising for the property.	N	N/A	HL
8/19/2023	Saturday	11:15 PM	El Publo St	Non-STVR	Music	The House On The Corner Is Playing Loud Music. They Do This All The Time. I Am Not Sure Of The Direct Address.	CCPD and Code Compliance could not respond to the complaint as there was no address provided and no additional calls for this complaint.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
8/31/2023	Thursday	9:30 PM	68261 Durango Rd	Non-STVR	Noise	There's another loud party with. Loud music at this location again! Why hasn't this been addressed with the owners and the renters?? It's after 10pm and loud music, yelling, and strong smell of marijuana. Handle this please!!	CCPD did not respond; although the complaint states that "it's after 10pm", the complaint was received at 9:30 PM and it was not yet quiet hours.	N	N/A	MCC #27426