



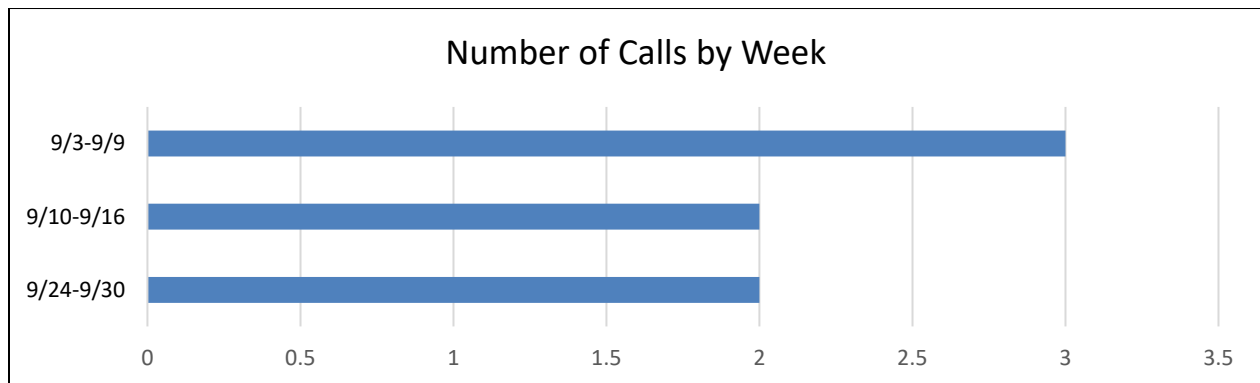
SHORT TERM VACATION RENTAL MONTHLY REPORT

SEPTEMBER 1 – 30, 2023

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for September 2023 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

18 complaints were received in September, of which 17 calls were received through the Hotline and 1 through the MyCathedralCity App. 5 of these calls were for permitted STVR properties, and 2 were for suspected unpermitted STVR's. The remaining 11 calls were for non-STVR or STVR-related properties.

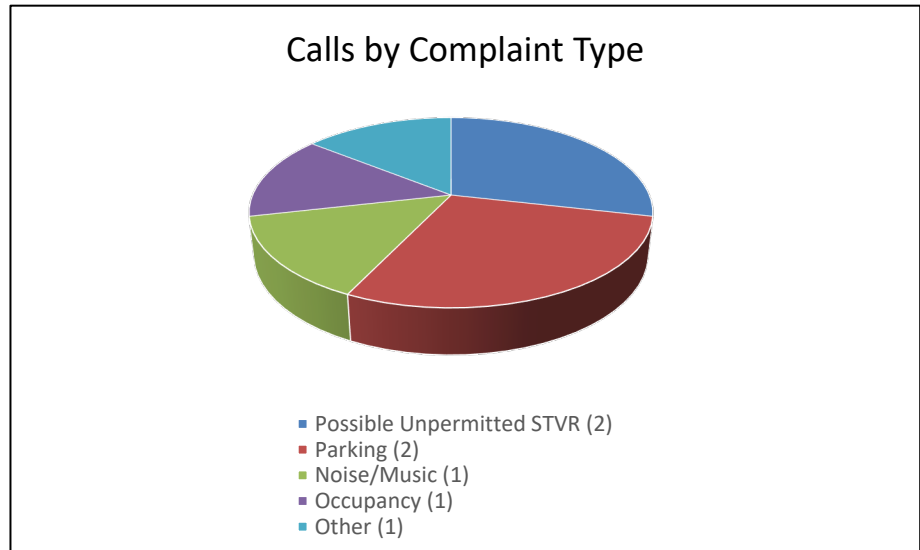
The remainder of this report will report on the 7 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 7 STVR-related calls:



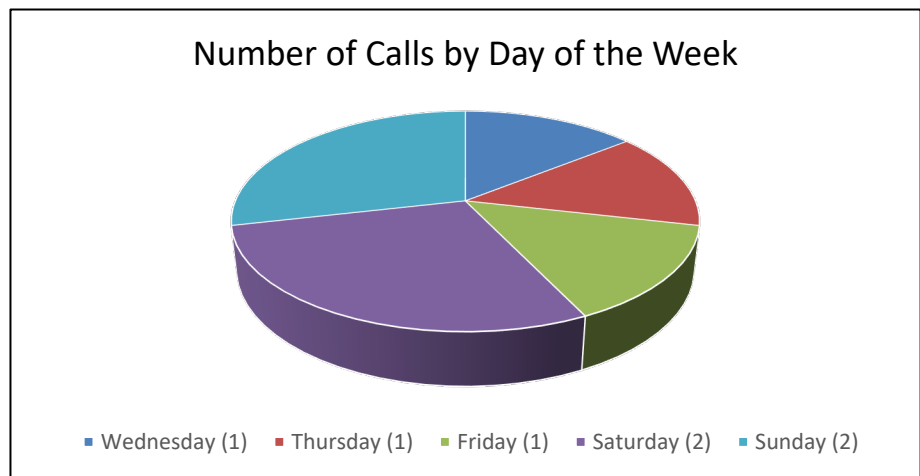
The Table below breaks down the 7 calls by week and type:

Date	Possible Unpermitted STVR	Parking	Noise	Occupancy	Other	Total
9/3-9/9	1	1	0	0	1	3
9/10-9/16	0	1	1	0	0	2
9/24-9/30	1	0	0	1	0	2
Total	2	2	1	1	1	7

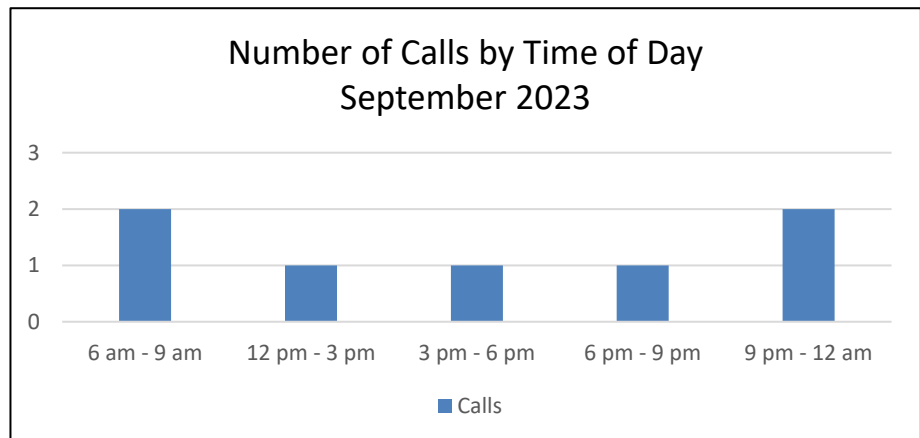
The pie chart to the right depicts the 7 calls by Complaint Type:



The pie chart to the right shows the week day the 7 calls were received:



The graph to the right illustrates the time of day the 7 calls were received, depicted in 3-hour increments:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
9/1/2023	Friday	1:47 PM	68459 Descanso Cir	Non-STVR	Parking/Noise	This House Always Has 3-4 Cars Outside. There Is One That Has Been Sitting For Months And Never Moves. Their Dog Is Outside & He Barks All Day. It Is Always Something With These People. Poor Dog. Is It Legal To Leave Dog Outside Barking All The Time. Can You Reach Out To Animal Control. I Do Not Want Any Repercussions.	CCPD responded and did not hear any dog barking and only observed one vehicle parked in the driveway. No contact was made. Online research did not reveal any STVR advertising.	N	N/A	HL
9/2/2023	Saturday	11:59 PM	32955 Canyon Vista	LT	Music	Loud Music Coming From Out Front Of This Address.	CCPD responded and made contact with the occupants who turned off the music. Online research did not reveal any STVR advertising.	N	N/A	HL
9/6/2023	Wednesday	10:07 PM	35200 Cathedral Dr Unit C27	STVR	Parking	There Is Parking Issues, Rentals Are Parking In Other People's Space	CCPD did not respond as there was no specific information given regarding parking or parking spaces and no additional calls for this complaint.	N	N/A	HL
9/7/2023	Thursday	10:43 PM	68275 Verano Rd	Non-STVR	Noise/Possible Unpermitted STVR	Our Back Neighbors Are Playing Much Very Loud With Lights On & Chatting And Can Hear Through Closed Doors. Im Not Sure The Address Is Part Of The Short Term Rentals Or Not, You Dont Need To Call Or Come. Just Ask Them To Be Quiet If You Can	CCPD responded and did not hear any noise. No contact was made with the occupants. Online research did not reveal any STVR advertising.	N	N/A	HL
9/8/2023	Friday	8:55 AM	35200 Cathedral Canyon Dr Unit C27	STVR	Other	They Are Smoking And Dropping The Cigarette Butts Downstairs Outside Of Doors Of Residents.	CCPD did not respond as this is an HOA issue. There were no additional calls for this type of complaint.	N	N/A	HL
9/9/2023	Saturday	12:00 AM	67255 Peineta Road	Non-STVR	Music	Loud Music Coming From The House Behind Me And To The Right.	See resolution below.	N	N/A	HL
9/9/2023	Saturday	12:25 AM	67255 Peineta Road	Non-STVR	Music	"Concert In Backyard," By The Edison Workers. They Are Working On The Power Lines. They Are Blaring Music Loudly, Apparently.	CCPD responded and did not make contact as the music was barely audible. There were no additional calls for this complaint. Online research did not reveal any advertising for this property.	N	N/A	HL
9/16/2023	Saturday	6:30 AM	67627 Cielo Court	STVR	Noise	Woken Up Several Times Last Night. 10pm 11pm 1am. Finally Security Showed Up @1am. This Is About The Tenth Time I Have Called. In Ten Days Five Different Groups Of People Came And Went In May Constant Flow In And Out. Two Large Dogs Going To Bathroom Outdoors. Children Unsupervised In Pool Yelling	A Code Compliance Officer responded and verified with the Desert Princess Security that there was no record of security responding the night of 9/15/2023. The Officer made contact with the occupants who stated that there were no children present. The occupants were reminded of the noise and outdoor amenties ordinance.	N	N/A	HL
9/16/2023	Saturday	12:50 PM	35200 Catheral Canyon Drive - C27	STVR	Parking	There Is A Lot Of Different People Goingin And Out At All Hours Of The Night. There Is Also A Lot Of Different Cars Parked Everywhere All The Time	CCPD and Code Compliance did not respond as it was not an active complaint. The complaint was submitted anonymously so the reporting party could not be reached for further information.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
9/17/2023	Sunday	12:59 AM	Vaquero St	Non-STVR	Music	Loud Music Between Diahshore And Ramon Rd.	CCPD did not respond as there was no address provided and no additional calls regarding this complaint.	N	N/A	HL
9/17/2023	Sunday	3:29 PM	28675 Avenida Condesa	Non-STVR	Music	The House Next Door Has Loud Music.	CCPD responded and made contact with the occupants who turned down the music. Online research did not reveal any STVR advertising.	N	N/A	HL
9/23/2023	Saturday	12:44 PM	68459 Descanso Circle	Non-STVR	Noise	We Have A Dog That Has Been Barking Since 7am This Morning. This Is Not The First And The Back Yard Is Disgusting. I Want This To Stop Now.	CCPD responded and did not hear any dog barking. There was no contact made. Online research did not reveal any STVR advertising.	N	N/A	HL
9/23/2023	Saturday	10:51 PM	On Street Vaquero Road	Non-STVR	Music	In Between Dinah Shore & Victoria At This Location On The Street There Is A Very Loud Party And Music Needing To Be Silenced Asap.	See resolution below.	N	N/A	HL
9/23/2023	Saturday	11:49 PM	34258 Vaquero Rd	Non-STVR	Noise	Between Dinah Shore And Victoria On Baquero, Excessive Noise, 2nd Complaint,please Resolve.	CCPD responded and observed that the music had already been turned off and that people were vacating the premises. Online research did not reveal any STVR advertising.	N	N/A	HL
9/24/2023	Sunday	10:38 AM	68459 Descanso Circle	Non-STVR	Noise	I Am Calling To Complain Again Regarding The Dog Barking 2 Days Straight Poop All Over The Place. Owners Are Not Home. I Reported Yesterday And Have Not Spoken With Anyone. I Can't Even Have Guest Outside Over Or Even Step Outside	See resolution below.	N	N/A	HL
9/24/2023	Sunday	11:40 AM	68459 Descanso Circle	Non-STVR	Noise	There Is A Dog That Has Been Barkiung Non Stop Since 7:30am This Morning.	CCPD responded and made contact with the property owner who put the dog in the garage. Online research did not reveal any STVR advertising.	N	N/A	HL
9/24/2023	Sunday	3:50 PM	35200 Cathedral Canyon Drive #C27	STVR	Occupancy	A Lot Of Different People Coming In And Out Of The Unit. It's Mostly Men And It's Only Getting Worse. Throughout All Hours Of Day And Not.	A Code Officer responded and tried to make contact with the occupant but was unanswered at the door. The STVR occupant vacated the premises the following day after a Code Compliance Officer followed up with the property owner.	N	N/A	HL
9/24/2023	Sunday	7:30 PM	68135 Valley Vista Dr	Non-STVR	Possible Unpermitted STVR	Short Term vacation rental happening again. not registered at STVR.	A Code Compliance Officer responded and made contact with the property owner. Online research did not reveal any STVR advertising.	N	N/A	MCC #27832