



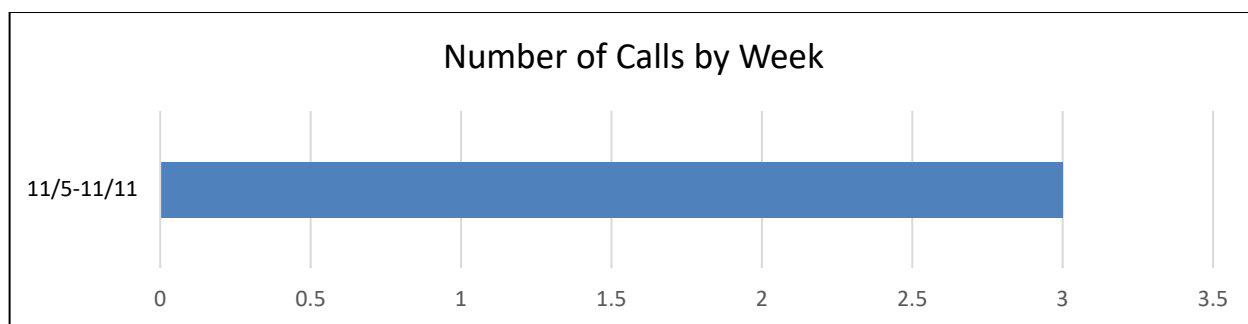
SHORT TERM VACATION RENTAL MONTHLY REPORT

NOVEMBER 1 – 30, 2023

This Short-Term Vacation Rental Call Summary (Summary) covers the reporting period for November 2023 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

10 complaints were received in November, of which 9 calls were received through the Hotline and 1 through the MyCathedralCity App. 1 of these calls was for a permitted STVR property, and 2 were for suspected unpermitted STVRs. The remaining 7 calls were for non-STVR or STVR-related properties.

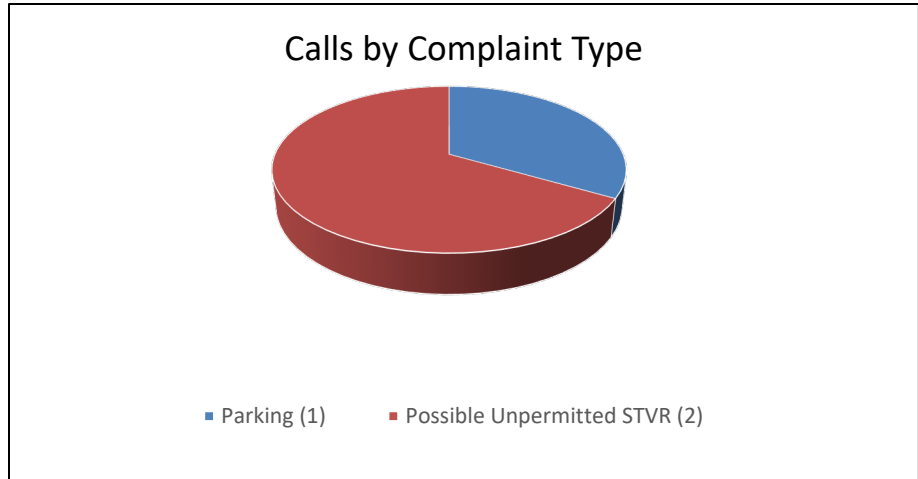
The remainder of this report will report on the 3 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 3 STVR-related calls:



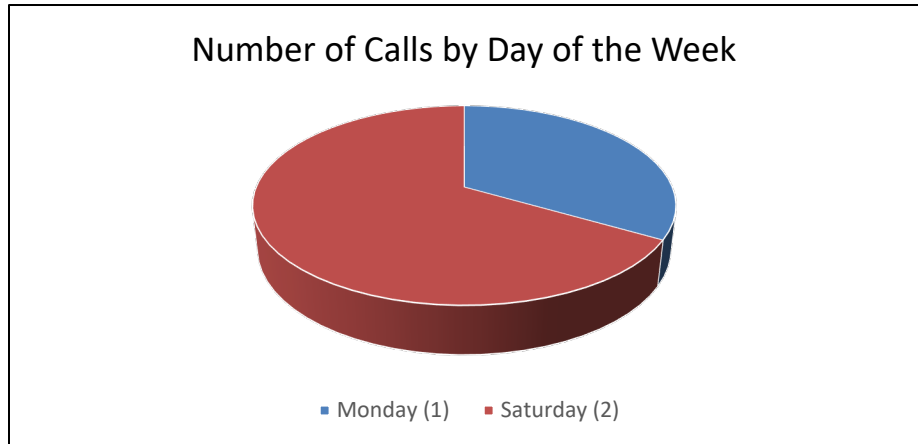
The Table below breaks down the 3 calls by week and type:

Date	Possible Unpermitted STVR	Parking	Total
11/5-11/11	2	1	3
Total	2	1	3

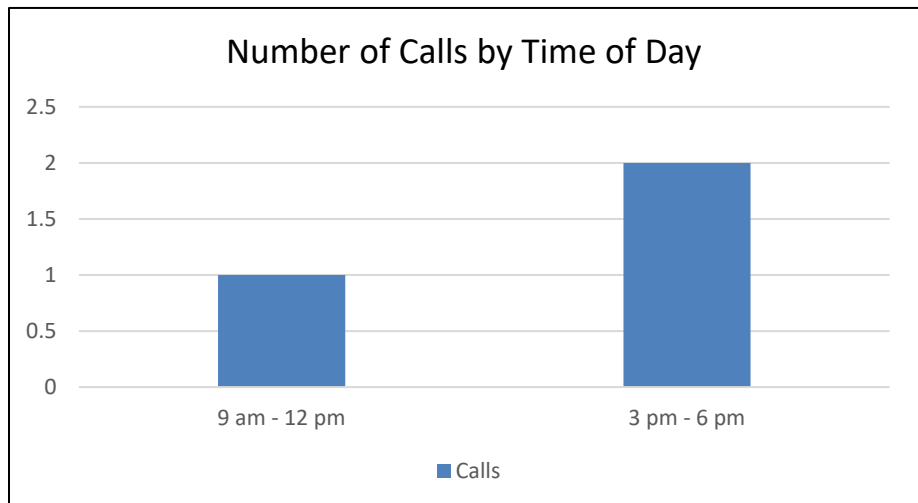
The pie chart to the right depicts the 3 calls by Complaint Type:



The pie chart to the right shows the week day the 3 calls were received:



The graph to the right illustrates the time of day the 3 calls were received, depicted in 3-hour increments:



For the reporting period, there were 2 citations issued for operation of unpermitted STVRs.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
11/4/2023	Saturday	10:19 PM	31100 Avenida El Pueblo	Non-STVR	Noise	Noise Complaint, Loud Music After 10:00pm	CCPD responded and made contact with the occupants who then turned down the music. Research did not reveal any online advertising for this property.	N	N/A	HL
11/6/2023	Monday	4:34 PM	29709 W Laguna	STVR	Parking	There Is A Very Large Motor Coach Parked Outside Of This Residence For 3 Full Days With No Activity. We Have Parking Regulations That We Have To Adhere To.	The Code Analyst notified the Desert Princess HOA about the parking violation, who stated that they would address the parking complaint.	N	N/A	HL
11/11/2023	Saturday	9:48 AM	68645 Risueno Rd	Non-STVR	Possible Unpermitted STVR	please investigate this property for suspected unpermitted stvr.	Online research did not reveal any STVR advertising. Contact was not made as there were no active violations. The property will be monitored for STVR activity.	N	N/A	MCC #28394
11/11/2023	Saturday	4:35 PM	68805 Panorama Rd	LT	Possible Unpermitted STVR	This Property Is Being Rented Out For Out Source Of Other Income. I Dont Understand How This Has Been On For A Number Of Years. There Is No Complaint Of Noise. It Is Disturbing To The Area, This Is Not Fair. Feel The City Should Do Something .	This property does hold a Long-Term Rental Business License. A Code Officer responded to the property and did not observe any violations. No contact was made as no violations were reported or observed. Online research did not reveal any STVR activity. The property will be monitored for STVR activity.	N	N/A	HL
11/11/2023	Saturday	10:42 PM	68302 30th Ave	Non-STVR	Noise	I Thought The Noise Level Was Supposed To Go Down After 10pm. The Music Is So Loud Plus The Screaming . Can You Please Ask Them To Turn It Down.	CCPD responded and made contact with the occupants who then turned down the music. Research did not reveal any online advertising for this property.	N	N/A	HL
11/11/2023	Saturday	11:24 PM	68302 30th Ave	Non-STVR	Noise	Noise Complaint, Very Loud. People Are Outside, Being Very Disruptive. Saying They Called In Previously. Can't Provide The Exact Address.	CCPD responded and made contact with the occupants who then turned down the music. Research did not reveal any online advertising for this property.	N	N/A	HL
11/17/2023	Friday	10:32 PM	67740 Vista Chino	Non-STVR	Noise	They Are Making A Lot Of Noise They Have Brought Out A Karaoke Machine. We Cant Sleep Our Windows Are Shacking.	CCPD responded and ensured that the noise was turned down. Research did not reveal any online advertising.	N	N/A	HL
11/19/2023	Sunday	1:07 AM	33450 Shifting Sands Trail	Non-STVR	Noise	The Neighbors Are Having A Party. It Is Relly Loud And It Is 1 Am And I Am Trying To Sleep. I Do Not Want Anyone To Come Into My Apartment.	CCPD responded and ensured that the noise was turned down. Research did not reveal any online advertising.	N	N/A	HL
11/19/2023	Sunday	6:44 PM	35880 Ottawa St	Non-STVR	Noise	I Want To Make A Noise Complaint. For Three Days Every Afternoon And Evening There Is Loud Noise, Yelling, Screaming, People Having A Fun Time. But They're Yelling And It Disturbs People.	CCPD responded and ensured that the noise was turned down. Research did not reveal any online advertising.	N	N/A	HL
11/23/2023	Thursday	10:08 PM	33400 Cathedral Canyon	Non-STVR	Noise	Noise Have Music Loud.	CCPD responded and did not hear any loud noise. Online research did not reveal any advertising for this property.	N	N/A	HL