



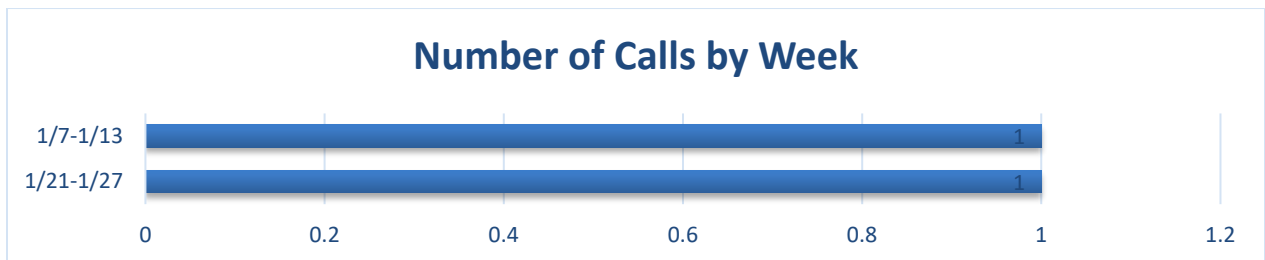
SHORT TERM VACATION RENTAL MONTHLY REPORT

JANUARY 1 – 31, 2024

This Short-Term Vacation Rental (STVR) Call Summary covers the reporting period for January 2024 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

13 complaints were received in January, of which 11 calls were received through the Hotline and 2 through the MyCathedralCity App. None of these calls were for permitted STVR properties, but 2 were for suspected unpermitted STVRs. The remaining 11 calls regarded non-STVR or STVR-related properties.

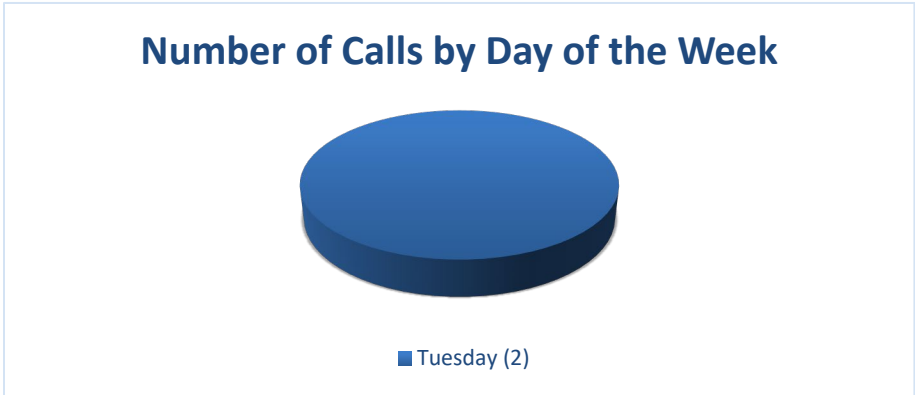
The remainder of this report will report on the 2 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 2 STVR-related calls:



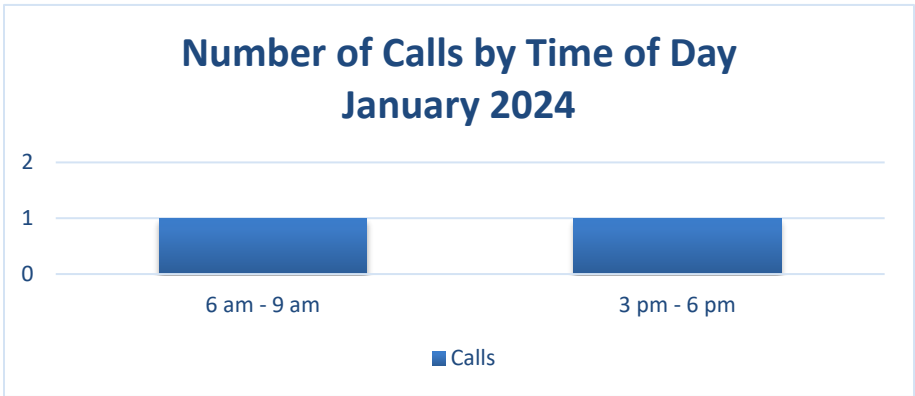
The Table below breaks down the 2 calls by week and type:

Date	Possible Unpermitted STVR	Total
1/7-1/13	1	1
1/21-1/27	1	1
Total	2	2

The pie chart to the right shows the weekday the 2 calls were received:



The graph to the right illustrates the times of day the 2 calls were received, depicted in 3-hour increments:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
1/1/2024	Monday	12:15 AM	Unknown	Non-STVR	Noise	It Is Across From 68190 Enpalmo. They Are Blowing Up Fireworks And Playing Loud Music	CCPD did not respond as there was no address given and no additional calls regarding this complaint.	N	N/A	HL
1/1/2024	Monday	1:01 AM	28675 Avenida Condesa	Non-STVR	Noise	Loud Music, Bass, Screaming And Yelling, Please Resolve No Call Back.	Online research did not reveal any advertising for this property. CCPD responded and was unable to locate the source of the noise.	N	N/A	HL
1/1/2024	Monday	2:11 AM	30026 Avenida Juarez	LT	Noise	Noise Complaint: Excessive Noise From Music, Please Resolve.	Online research did not reveal any advertising for this property. CCPD responded and made contact with the occupants who then turned down the music.	N	N/A	HL
1/4/2024	Thursday	2:59 PM	31455 Avenida Valdez	Non-STVR	Noise	There Is One Or Two Dogs That Are Always Barking Any Time Of The Day & Especially At Night.	CCPD responded and was unable to locate the source of the barking. There was no online advertising found for this property.	N	N/A	HL
1/6/2024	Saturday	11:39 PM	68351 Descanso Circle	Non-STVR	Noise	15 Cars Out In Front Of The House And There Are Kids Out Partying In The Back Of The House. They Have Dj Set Up In The Back Of Their Yard	CCPD responded and made contact with the occupants who lowered the noise. There was no online advertising found for this property.	N	N/A	HL
1/9/2024	Tuesday	7:54 AM	27445 Hombria	Non-STVR	Possible Unpermitted STVR	don't forget! checkout is noon ...	Online research did not reveal any STVR advertising. The reporting party was encouraged to call the Hotline for a more timely response.	N	N/A	MCC #28891
1/14/2024	Sunday	10:08 PM	35880 Ottawa Street	Non-STVR	Noise	Noise Complaint After 10pm Pool Parting All The Children Are Screaming And Jumping In The Pool And We Can't Sleep.	CCPD responded and advised the responsible party of the noise complaint. There was no online advertising found for this property.	N	N/A	HL
1/23/2024	Tuesday	5:36 PM	27445 Hombria	LT	Possible Unpermitted STVR	check in is noon ...	Online research did not reveal any STVR advertising. The reporting party was encouraged to call the Hotline for a more timely response.	N	N/A	MCC #29024
1/28/2024	Sunday	9:31 AM	35200 Cathedral Canyon Drive #191	Non-STVR	Noise	There Are 2 Barking Dogs In Unit 192. They Bark Non Stop. This Occurs Daily.	A Code Officer called the reporting party to inform them to call animal control and the police non-emergency line regarding barking dogs.	N	N/A	HL
1/28/2024	Sunday	10:16 AM	35200 Cathedral Canyon Dr Unit 191	Non-STVR	Noise	I Called Regarding A Barking Dog 30 Mins Ago. I Think The Noise Is Next To Me Not At The Address I Provided Previously. The Unit Is Not Covered By The Short Term Ordinance. Its A Log Term Rental Property. The Address To The Long Term Rental Is 35200 Catheral Canyon Unit 191. So I Need To Cancel My Call	A Code Officer called the reporting party to inform them to call animal control and the police non-emergency line regarding barking dogs.	N	N/A	HL
1/28/2024	Sunday	10:11 PM	69716 Pleasant Road	Non-STVR	Music	I'm Trying To Sleep The Neibors Staying Behind Are Playing Loud Music. Seems To Be Where The Music Is Coming From There.	CCPD responded and was unable to locate the source of the music. There was no online advertising found for this property.	N	N/A	HL
1/29/2024	Monday	3:41 AM	Not Sure Exact Address	Non-STVR	Noise	Noise Nuisance Going On Every Day In Cathedral City. Not Sure Which House But Someone Is Using A Leaf Blower Every Morning Starting At 3am. It Is Near My Address At 421 Butterfield In Royal Palms Community.	CCPD did not respond as there was no address given and no additional calls regarding this complaint.	N	N/A	HL
1/29/2024	Monday	11:11 AM	35200 Cathedral Canyon Dr	Non-STVR	Noise	The Renters Have A Dog That Barks Nonstop. They Left At 830 This Morning And The Dog Has Barked Non Stop Since They Left. This Has Been Going On Everyday For The Past 5 Days Everytime They Leave.	A Code Officer called the reporting party to inform them to call animal control and the police non-emergency line regarding barking dogs.	N	N/A	HL