



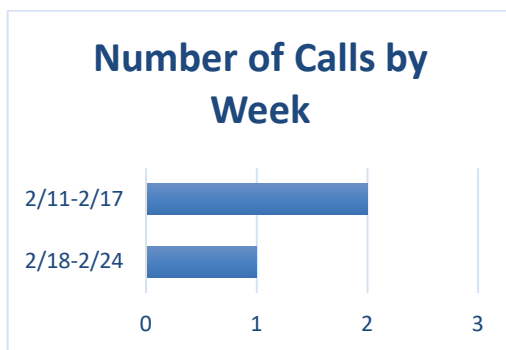
SHORT TERM VACATION RENTAL MONTHLY REPORT

FEBRUARY 1 – 29, 2024

This Short-Term Vacation Rental (STVR) Call Summary covers the reporting period for February 2024 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

10 complaints were received in February, of which 9 calls were received through the Hotline and 1 via email. 1 of these calls was for a permitted STVR property and 2 were for suspected unpermitted STVRs. The remaining 7 calls regarded non-STVR or STVR-related properties.

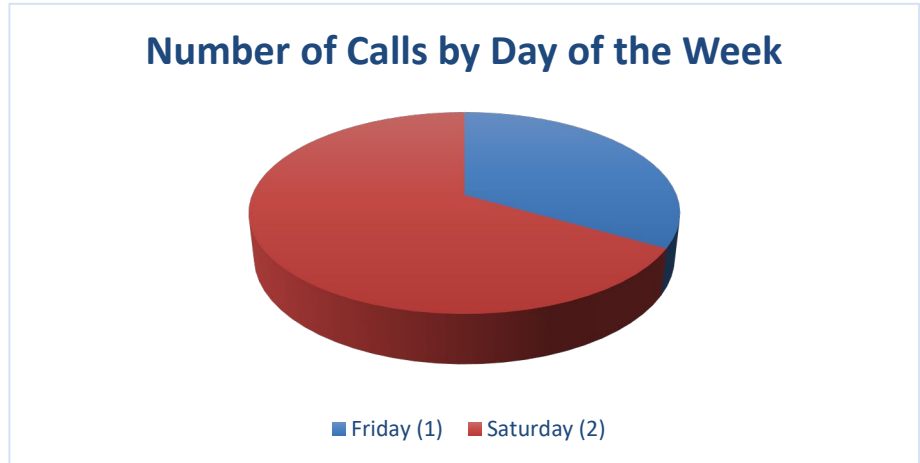
The remainder of this report will report on the 3 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 3 STVR-related calls:



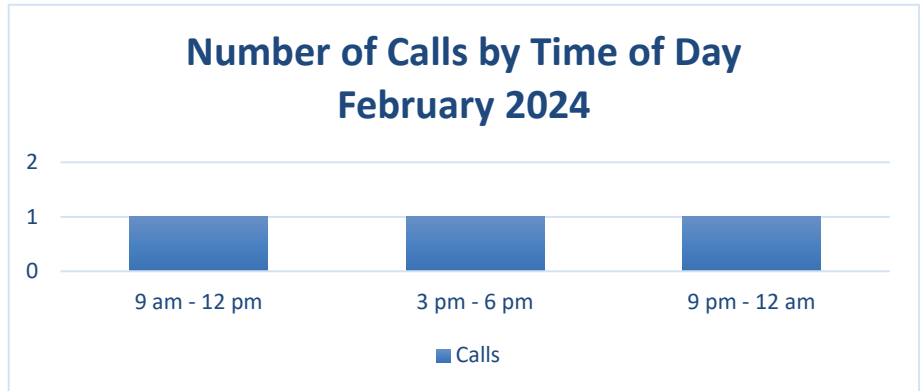
The Table below breaks down the 3 calls by week and type:

| Date | Possible Unpermitted STVR | Advertising | Total |
|-----------|---------------------------|-------------|-------|
| 2/11-2/17 | 2 | 0 | 2 |
| 2/18-2/24 | 0 | 1 | 1 |
| Total | 2 | 1 | 3 |

The pie chart to the right shows the weekday the 3 calls were received:



The graph to the right illustrates the times of day the 3 calls were received, depicted in 3-hour increments:



For the reporting period, one citation was issued as a result of the complaints received.

| DATE | DAY | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|-----------|----------|----------|--------------------------|---------------|---------------------------------|--|---|-------------------------|----------------|--------|
| 2/3/2024 | Saturday | 5:51 PM | 67538 N Natoma | Non-STVR | Other | There Is Was A Golden Retriever That Is Not Being Leashed. It Lunged At The Screendoor Chasing My Cat Casing It To Rattle. I Don't Want To Confront The Neighbour. Please Call Back To Discuss Further. I Want To Have My Screen Door Open & Other People Also Have There Screen Door Open. There Is A Dog Leash Policy. | The reporting party was contacted by a Code Compliance Officer and provided with the phone number for animal control. | N | N/A | HL |
| 2/8/2024 | Thursday | 2:39 PM | 67538 N Natoma | Non-STVR | Other | Ticket #2402031731276662. Followup To This Ticket. The Renter Came Up To The Private Property Again. She Was Snooping Around The Area Again. She Had A Dog Without A Leash On Again. The Dog Was Trying To Attack My Cats Inside Of My House. The Screen Door Is The Only Thing That Saved My Cats. This Needs To Stop! | The reporting party was contacted by the Code Compliance Analyst and provided with the phone number for animal control. | N | N/A | HL |
| 2/11/2024 | Sunday | 11:15 PM | 68590 Risueno Rd | Non-STVR | Music | They Have Really Loud Music Blaring Back There Right Now. We Have All Of The Dors Closed An We Can Still Hear It. We Asked Them To Keep It Down O No Avail. They Turned It Up Louder. | CCPD responded and did not hear any noise coming from the property. There is no known live online advertising for this property. | N | N/A | HL |
| 2/17/2024 | Saturday | 11:25 AM | 68805 Panorama Road | LT | Noise/Possible Unpermitted STVR | Kids In Pool Area Since 6:30am This Morning Running Around Screaming. The House Is Being Run As An Illegal B And B. I Have Multiple Photos Of Cars Parked There. All Visitors Claiming To Be Family Members. Has Been A Problem For A Few Years Now. | A Code Officer responded to the property and met with the occupants who claimed to be family members of the property owner. Online research did not reveal any STVR activity. | N | N/A | HL |
| 2/17/2024 | Saturday | 4:09 PM | 68545 Risueno Road | LT | Possible Unpermitted STVR | Appears That The Property Is Being Rented Out On A Short Term Basis | A Code Officer responded to the property and met with an occupant who stated she is staying at the property for 6 weeks. Online research did not reveal any STVR activity. | N | N/A | HL |
| 2/17/2024 | Saturday | 6:46 PM | 28675 Avenida Condesa | Non-STVR | Noise | Urgent! I Have To Go To Work In 3 Hours.Right Now, Their Music Is Very Loud. They Are Yelling And Chanting. They're Popping Balloons. Other Neighbors Have Called You About This. I Need To Sleep. | CCPD responded and made contact with the occupants who lowered the noise volume. There is no known live online advertising for this property. | N | N/A | HL |
| 2/17/2024 | Saturday | 10:22 PM | 68750 Concepcion Rd | Non-STVR | Noise | The Neighbor Keeps Making Noise So Much It's Radiating | CCPD responded and made contact with the occupants who lowered the noise volume. There is no known live online advertising for this property. | N | N/A | HL |
| 2/19/2024 | Monday | 10:09 PM | 33515 Wishing Well Trail | Non-STVR | Music | They Are Playing Very Loud Music. The Windows Of My Wall Are Shaking. | CCPD responded and made contact with the occupants who lowered the music. There is no known live online advertising for this property. | N | N/A | HL |

| DATE | DAY | TIME | PROPERTY ADDRESS | PROPERTY TYPE | COMPLAINT TYPE | COMPLAINT | RESOLUTION | CITATION ISSUED: Y/N | FINE AMOUNT | SOURCE |
|-----------|--------|---------|---------------------|---------------|----------------|--|---|-------------------------|----------------|--------|
| 2/23/2024 | Friday | 9:12 PM | 29686 Sandy Ct | STVR | Advertising | Hi XXXXX, This listings description is not in line with the requirement layout. https://gcc02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fabnb.me%2FTJyLC9LtrHb&data=05%7C02%7CVGomez%40cat hedralcity.gov%7Cb98cae3bf72a4c2f165c08dc36dd511a%7C9676 29b934a7400b9b65a84cf79cc4a3%7C0%7C0%7C63844557141731 3006%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLC JQlloiV2luMzliLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C% 7C&sdata=GdKUSDNG97Vmy4nwmvVFggVUOphbK3y7CNbvLY1tcJ g%3D&reserved=0 Sent from my iPhone | The property owner was cited for failure to include the advertising requirements in their advertising. | Y | \$1,000.00 | Email |
| 2/26/2024 | Monday | 3:43 PM | 32469 Navajo Trails | Non-STVR | Other | Urgent:5 Guys Living Here And Living Conditions Are Horrific. Pastor Runs Facility. Not Allowed To Leave The Home Like We Are Prisoners. Working For Free And Their Taking All The Money And Pocketing It. Food Is Expired. There Is Toxic Mold That Causes Asthma Attacks. Spider Bite Caused Infection & Guy's Leg Amputated. | CCPD responded to conduct a welfare check and were unanswered at the door; no one appeared to be home. | N | N/A | HL |