



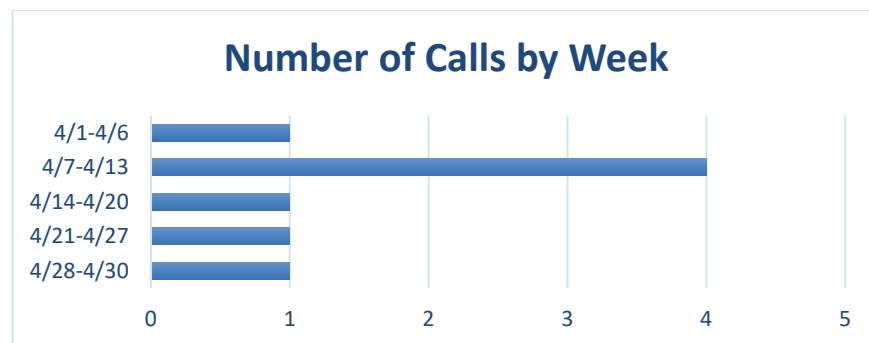
SHORT TERM VACATION RENTAL MONTHLY REPORT

APRIL 1 – 30, 2024

This Short-Term Vacation Rental (STVR) Call Summary covers the reporting period for April 2024 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

15 complaints were received in April, of which 9 calls were received through the Hotline, 5 through the MyCathedralCity App, and 1 through email. 2 calls were for permitted STVR properties and 6 were for suspected unpermitted STVRs. The remaining 7 calls regarded non-STVR or STVR-related properties.

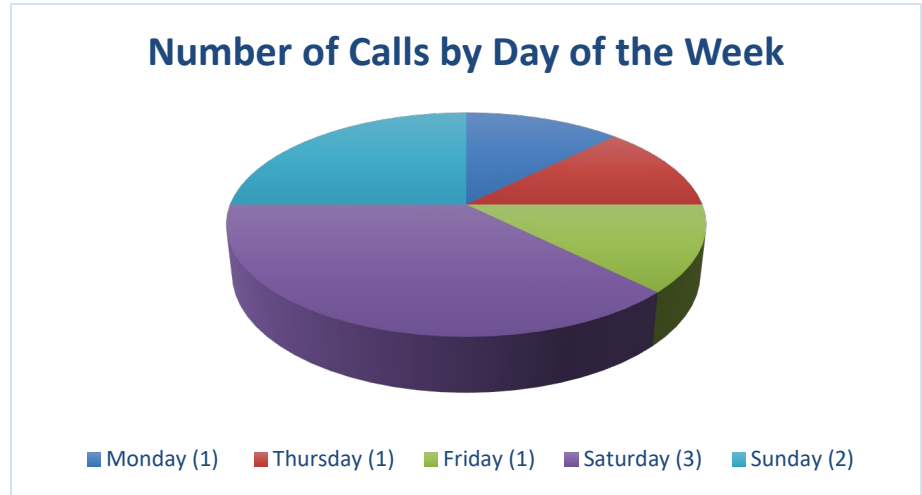
The remainder of this report will report on the 8 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 8 STVR-related calls:



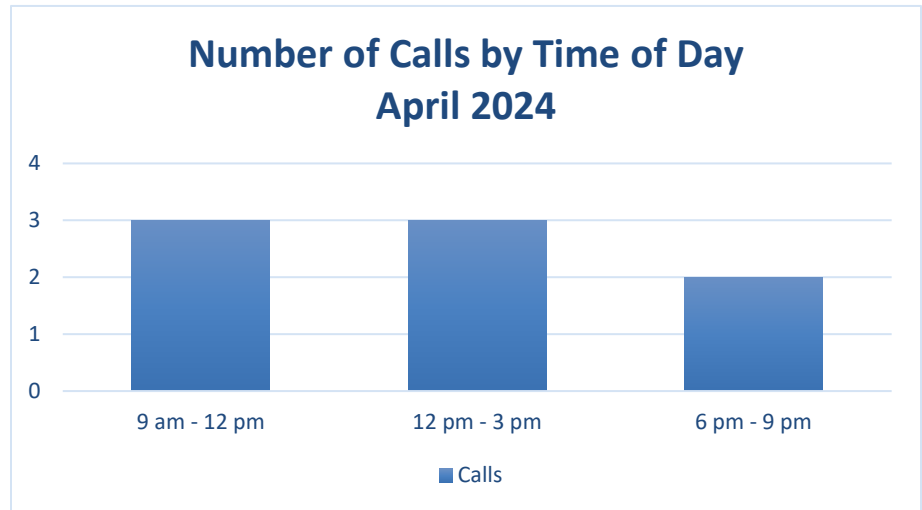
The Table below breaks down the 8 calls by week and type:

Date	Parking	Occupancy	Possible Unpermitted STVR	Total
4/1-4/6	0	0	1	1
4/7-4/13	1	0	3	4
4/14-4/20	0	1	0	1
4/21-4/27	0	0	1	1
4/28-4/30	0	0	1	1
Total	1	1	6	8

The pie chart to the right shows the weekday the 8 calls were received:



The graph to the right illustrates the times of day the 8 calls were received, depicted in 3-hour increments:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
4/2/2024	Tuesday	8:45 PM	33515 Wishing Well	Non-STVR	Music	They Play Loud Music Every Day. The Music Is So Loud The Walls Of Her House Shake.	CCPD responded and did not hear any loud music. No contact was made.	N	N/A	HL
4/3/2024	Wednesday	10:27 PM	33515 Wishing Well	Non-STVR	Music	They Are Playing Music Very Loud At Night For The Past Month. The Walls From In Our House Is Shaking.	CCPD responded and made contact with the occupants, advising them of the music complaint. The music was turned down.	N	N/A	HL
4/6/2024	Saturday	7:44 PM	68520 Risueno Rd	Non-STVR	Possible Unpermitted STVR	weekend renters	There is no known live advertising for this property. The property will be monitored for STVR activity.	N	N/A	MCC #29852
4/7/2024	Sunday	6:23 PM	38250 Chuperosa LN	LT	Possible Unpermitted STVR	Illegal vacation rental I walk by this property every day and noticed they have been renting this house out a lot, as I understand the Cathedral Citys short term ordinance this is no longer allowed as of 2023 This property is listed on Airbnb	The property is a licensed long-term rental. The Airbnb advertising for this property is for long-term rental purposes. The property will be monitored for STVR activity.	N	N/A	MCC #29860
4/11/2024	Thursday	1:50 PM	68805 Panorama Rd	LT	Possible Unpermitted STVR	This Property Is Being Illegally Rented. There Are 3 Vehicles Parked There. Please Document The Vehicles.	Online advertising is for long-term rental purposes. The property will be monitored for STVR activity.	N	N/A	HL
4/12/2024	Friday	1:18 AM	68765 Fortuna Rd.	Non-STVR	Noise	Really Loud Music Getting Louder, Its Been Going On For Past Hour. People Coming In And Out Screaming And Yelling. Theres A Big Pickup Up In Driveway And A White Tesla Parked In Front	CCPD responded and made contact with the occupants, advising them of the music complaint. The music was turned down.	N	N/A	HL
4/12/2024	Friday	10:16 AM	68935 Durango Rd	LT	Possible Unpermitted STVR	house is occupied as vacation rental for Coachella fest. house is listed for sale. there are black SUV's in the drive and on the street which don't belong	There is no known live advertising for this property. The property will be monitored for STVR activity.	N	N/A	MCC #29925
4/13/2024	Saturday	12:04 PM	67627 Cielo Ct	STVR	Parking	Came Home About 12:30am Starting Party, Said Something, Security Came Out, They Had A Full School Bus Blocking My Garage, Its Not Permitted In It, No Truck Or Trailer Parked. Security Told Them To Move, They Just Backed It Up So Not Blocking Me, They Were Written A Violation, I Think Its Going On Again Tonight.	On Friday night, the Desert Princess security responded and issued a citation to the property owner. The property owner and manager were contacted, and the party bus was removed.	N	N/A	HL
4/15/2024	Monday	11:35 AM	29616 W Trancas	STVR	Occupancy	Hi Victor, I hope this finds you well! I have received reports that the tenants at 26161 W Trancas Dr., which is registered as a STVR, is over-occupied and also has too many cars parked at the property. It is a 3-bedroom unit, and reportedly has 8 overnight occupants and 4 vehicles at the property. I was unable to get through on the STVR hotline, so I was wondering if there was another way to have this reported. I appreciate your assistance!	A Code Compliance Officer responded and observed an empty residence; online rental software indicated the booking had already ended by the time the complaint was submitted so the occupancy could not be verified.	N	N/A	Email
4/15/2024	Monday	10:06 PM	33935 Sky Blue Water Trl	LT	Noise	Noise Complaint Having A Party Outside Duplex A. Its Been Going On For Awhile.	CCPD responded and made contact with the occupants, advising them of the music complaint. The music was turned off.	N	N/A	HL

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
4/16/2024	Tuesday	2:53 AM	68615 Hermosillo	Non-STVR	Noise	The House Directly Behind Me. There Are 4 Or 5, Loud And Obnoxious. Asked Them To Be Quiet. Said "No" And Kept On Going. 68590 Risueno Is The Offending Location. Would Like A Call Back With A Resolution.	CCPD responded and was unable to hear any verbal disturbance.	N	N/A	HL
4/19/2024	Friday	10:38 PM	Panorama Rd x Avenida Primavera	Non-STVR	Music	My Address Is 67220 Ovante Rd 92234. They Are Playing Their Music Too Loud. I Can Feel The Vibrations From Sone Of The Music In My House.	CCPD did not respond as a follow-up call stated that the music had been turned off.	N	N/A	HL
4/27/2024	Saturday	12:01 PM	68425 Tachevah Dr	LT	Possible Unpermitted STVR	Photo attached	STVR activity could not be substantiated at this time. The property will be monitored for unpermitted STVR activity.	N	N/A	MCC #30083
4/28/2024	Sunday	11:44 AM	68425 Tachevah Dr	LT	Possible Unpermitted STVR	vacation rental - running business out of this house for past 3 weekends.	STVR activity could not be substantiated at this time. The property will be monitored for unpermitted STVR activity.	N	N/A	MCC #30089
4/29/2024	Monday	10:36 PM	31100 Avenida El Pueblo	Non-STVR	Music	My Neighbors Are Playing Their Music Very Loud And It's Monday, I Am Trying To Get To Sleep.	CCPD responded and observed that the music had been turned off prior to arrival. The occupants were then advised of the noise complaint.	N	N/A	HL