



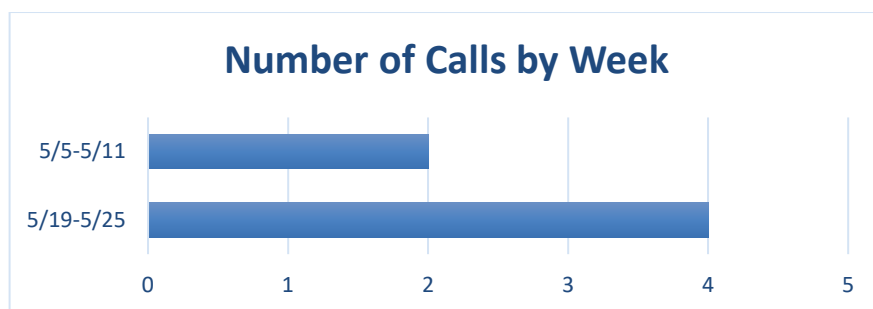
SHORT TERM VACATION RENTAL MONTHLY REPORT

MAY 1 – 31, 2024

This Short-Term Vacation Rental (STVR) Call Summary covers the reporting period for May 2024 and includes STVR calls/complaints to the STVR Hotline, Cathedral City Police Department, Cathedral City Fire Department, and those received via the MyCathedralCity App, email and/or direct call.

10 complaints were received in May, of which 6 calls were received through the Hotline and 4 through the MyCathedralCity App. 1 call was for a permitted STVR property and 5 were for suspected unpermitted STVRs. The remaining 4 calls regarded non-STVR or STVR-related properties.

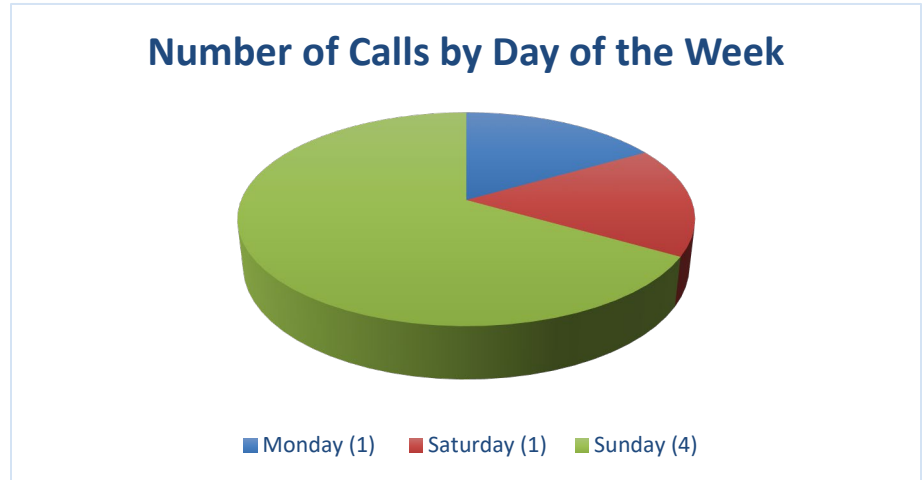
The remainder of this report will report on the 6 STVR-related calls only. The graph below shows the number of calls received for each week of the reporting period for the 6 STVR-related calls:



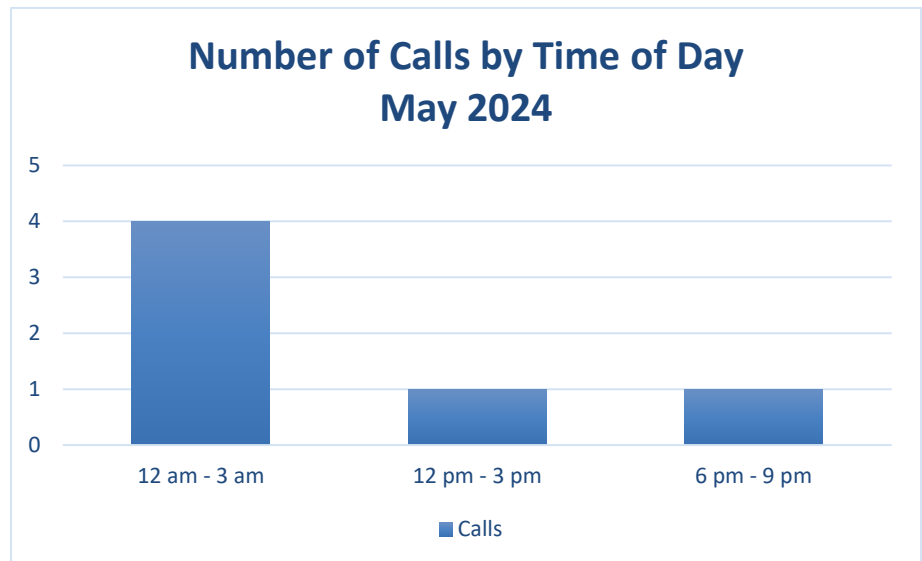
The Table below breaks down the 6 calls by week and type:

Date	Music/Occupancy	Possible Unpermitted STVR	Total
5/5-5/11	1	1	2
5/19-5/25	0	4	4
Total	1	5	6

The pie chart to the right shows the weekday the 6 calls were received:



The graph to the right illustrates the times of day the 6 calls were received, depicted in 3-hour increments:



For the reporting period, no citations were issued as a result of the complaints received.

DATE	DAY	TIME	PROPERTY ADDRESS	PROPERTY TYPE	COMPLAINT TYPE	COMPLAINT	RESOLUTION	CITATION ISSUED: Y/N	FINE AMOUNT	SOURCE
5/5/2024	Sunday	3:51 AM	69822 Wakefield Dr	Non-STVR	Music	***** Nottingham Drive Is My, Do Not Enter My Property Or Knock On The Door. Please Call Me. The Music Is Comming From Around The Area	CCPD responded and was able to locate the source of the music. The occupants were advised of the noise complaint and then turned off the music.	N	N/A	HL
5/6/2024	Monday	1:49 PM	29709 W Laguna	STVR	Music/Occupancy	On Sat, The Vacation Renters Were Shooting Golf Balls On From The Backyard Onto The Golf Course During A Tournament. They Only Stayed For 2 Days When It Should Be 3. They Had Loud Music, Backflipping Into Pools And Were Heckling Golfers.	Regarding occupancy, online rental software reflects a 3-night minimum stay for this weekend. As this complaint was made on Monday after the fact, the other violations could not be substantiated.	N	N/A	HL
5/9/2024	Thursday	10:05 PM	31100 Avenida El Pueblo	Non-STVR	Music	Next Door, Music Very Loud, Too Loud	CCPD responded and was able to locate the source of the music. The occupants were advised of the noise complaint and then turned off the music.	N	N/A	HL
5/11/2024	Saturday	7:46 PM	68645 Risueno Rd	Non-STVR	Possible Unpermitted STVR	Saturday night and loaded up with new cars. Suspected STVR. Please investigate and respond. Thank for your hard work.	Online rental software did not reveal any STVR activity. The property will be monitored for STVR activity.	N	N/A	MCC #30250
5/14/2024	Tuesday	7:05 PM	36230 Calle Tomas	Non-STVR	Noise	The People Are Really Loud And This Is The 3rd Time This Has Happened And This Is Not The Resident That Is There	CCPD responded and contacted the occupants who lowered the noise.	N	N/A	HL
5/19/2024	Sunday	12:35 AM	68415 Hermosillo Rd	Non-STVR	Possible Unpermitted STVR/Noise	This is a rental property and have load music and people screaming	CCPD responded and did not hear any music or noise. There was no online advertising discovered for this property.	N	N/A	MCC #30316
5/19/2024	Sunday	12:36 AM	68415 Hermosillo Rd	Non-STVR	Possible Unpermitted STVR/Noise	Rental property having load party after hours neighbors need some sleep	CCPD responded and did not hear any music or noise. There was no online advertising discovered for this property.	N	N/A	MCC #30317
5/19/2024	Sunday	12:38 AM	68415 Hermosillo Rd	Non-STVR	Possible Unpermitted STVR/Noise	Rental property short term load music	CCPD responded and did not hear any music or noise. There was no online advertising discovered for this property.	N	N/A	MCC #30318
5/19/2024	Sunday	12:44 AM	68415 Hermosillo Rd	Non-STVR	Possible Unpermitted STVR/Noise	The People At The Rental House Are Playing Loud Music Outside. They Are Having A Pool Party Right Now. I Need To Be Able To Sleep.	CCPD responded and did not hear any music or noise. There was no online advertising discovered for this property.	N	N/A	HL
5/26/2024	Sunday	5:41 PM	68351 Descanso Cir	Non-STVR	Parking	There Is About 50 Cars Outside	CCPD responded and observed a parking violation which was then corrected.	N	N/A	HL