



WELCOME TO YOUR NEW WASTE, RECYCLING & ORGANICS PROGRAM

YOU HAVE RECEIVED YOUR NEW CARTS!

HOW TO USE YOUR NEW PROGRAM

Start using your carts and kitchen pail immediately.

RECYCLING

ORGANICS

TRASH

KITCHEN PAIL TIPS

STAY MESS & ODOR FREE

- Place your kitchen pail bag into the green organics bin frequently
- Clean or wash your kitchen pail regularly
- Sprinkle baking soda and essential oils below bag to eliminate odors

KEEP IT HANDY & EASY

- Store your pail in the kitchen, on the counter, under the sink, or in the garage
- Try freezing your food waste bag and carrying to your bin the next day

LINE THE PAIL

- Use any kind of scrap containment in your pail. Plastic or paper bag, newspaper, liner
- Try reusing store vegetable or grocery bags to line your pail, or purchase new bags

BAG IT & BIN IT!

Collect food scraps in your lined pail, then transport the bag to your organic bin.

DO NOT PLACE YOUR PAIL ON THE CURB

FOOD SCRAPS

BURRTEC
"We'll Take Care Of It"

Need Help? We're Here!
(760) 340-2113 | www.burrtec.com

SCAN FOR MORE INFO

2025 HOLIDAY COLLECTION SCHEDULE



TRASH AND RECYCLING SERVICE IMPACT

NEW YEAR'S DAY

Wednesday, January 1

Service will be delayed
by one day all week

All collections will run from
Thursday through Saturday

MEMORIAL DAY

Monday, May 26

Services will be delayed
by one day all week

All collections will run from
Tuesday through Saturday

INDEPENDENCE DAY

Friday, July 4

Services will be delayed
by one day

All collections will
run on Saturday

LABOR DAY

Monday, September 1

Services will be delayed
by one day all week

All collections will run from
Tuesday through Saturday

THANKSGIVING DAY

Thursday, November 27

Services will be delayed
by one day

All collections will run from
Friday through Saturday

CHRISTMAS DAY

Thursday, December 25

Services will be delayed
by one day all week

All collections will run from
Friday through Saturday

AVOID SERVICE DELAY

Help our drivers and stay
safe with the following tips:



Have carts ready by 6 AM

Place cart's lid
opening toward the
street and wheels
toward your home and
maintain clear and safe
access to your containers



Ensure vehicles
are not blocking
your carts

WHY FOOD WASTE MATTERS

Food waste is one of the largest
components of trash sent to
landfills. However, food waste is
not trash but rather a valuable
resource turned into useful
compost. SB1383 is the law and
requires everyone to participate.

FEED THE BIN WE RECYCLE OUR ORGANICS!

Scan to
learn more!



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If you have any questions, please call our customer
service department at (760) 340-2113 or email us at
customerservice@burrtecdesert.com | www.burrtec.com



CHRISTMAS TREE RECYCLING!

Beginning December 26, 2024 through January 12, 2025, residents with curbside service may place their undecorated tree at the curb on their regular trash day.

Residents may also bring their undecorated trees, free of charge, to the following drop-off locations:

COACHELLA VALLEY COMPOST FACILITY

87011 Landfill Road #A
Coachella, CA 92236

EDOM HILL COMPOST FACILITY

70100 Edom Hill Road
Cathedral City, CA 92234

Curbside Collection:

Please don't put trees in your regular trash container. This program is for Burrtec customers only. Please call to schedule a pickup.

Reminder: Christmas and New Year's Day waste and recycling services will be delayed by one day.



YOUR CART GUIDE: WHAT GOES WHERE?



ORGANICS



Bagged food waste, Birds of Paradise, dead plants, expired food, flowers, food soiled paper, grass clippings, leaves, prunings, shrub trimmings, small branches (*under 4'*), twigs, untreated wood, weeds



RECYCLE



Plastics #1-7, empty food cartons, empty glass bottles & jars, empty cans (*aerosol, aluminum, tin*), clean paper (*cardboard, envelopes, junk mail, magazines, newspaper, pizza boxes, wrapping paper*)



LANDFILL



Animal waste, clothing, diapers, dishware, hoses, flower pots, plastic bags, plastic toys, plastic utensils, shrink wrap, straws, window glass, wipes

NO



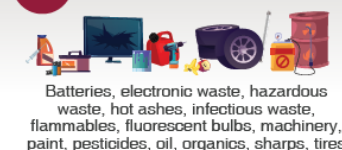
Animal waste, batteries, cactus, concrete, dirt, electronic waste, flammables, glass, hazardous waste, metal, oil, plastic, rocks, sharps

NO



Bubble wrap, batteries, carpet, ceramic dishes, clothing, diapers, electronic waste, fluorescent bulbs, hoses, mirrors, pet food bags, plastic toys, stuffed animals, window glass

NO



Batteries, electronic waste, hazardous waste, hot ashes, infectious waste, flammables, fluorescent bulbs, machinery, paint, pesticides, oil, organics, sharps, tires



MULTI-FAMILY PROPERTY MANAGER/OWNER GUIDE

SB 1383 and Your Property

As of January 1, 2022, California state law Senate Bill (SB) 1383 Short-Lived Climate Pollutant Reduction Strategy, requires all businesses, residents, and multi-family properties to separate organic materials (such as plant debris, food waste, food-soiled papers, untreated wood waste) and recyclable materials from trash, and subscribe to the required collection services, as well as manage all landscaping debris generated at the site.

FAQ for Property Manager/Owner

What do I need to do to comply with SB 1383? Property owners/managers are required to:

- Provide organics collection services for their employees and tenants.
- Supply and allow access to an adequate number, size, and location of containers with the correct labels and container colors.
- Annually educate employees and tenants on properly sorting organic waste into the correct bins.
- Provide information to new tenants within 14 days of occupancy.

MULTIFAMILY PROGRAMS

BULKY ITEM PICKUP*

Property Managers can arrange for tenants to properly dispose of bulky items, such as appliances, E-waste, furniture, and similar large items, for free through Burrtec Waste and Recycling.

HHW PICKUP* (HOUSEHOLD HAZARDOUS WASTE)

Property Managers can arrange for tenants to recycle their electronics and household hazardous waste at no additional charge through Burrtec Waste and Recycling. Battery collection is included. However, batteries must be taped on both ends, or they will not be collected.

**Must be coordinated by Property Manager/Owner.*



RESOURCES

Burrtec has available resources to help you comply and educate your property. Contact our Customer Service Department and request help from one of our recycling coordinators.

Free tenant letter, labels, flyers and training are available!



Are you ready to get your program started?
It is as easy as 1-2-3!

STEP 1

Email or call Burrtec Request: Property Manager Waste Assessment.

STEP 2

Walk your property & identify a central location for pickup.

STEP 3

Collect items for Burrtec bulky item team.

SAFETY CORNER

Avoid service delays, please keep the enclosures clean and free of blocked cars and items.

Overfilled containers will not be serviced.



MULTI-FAMILY FOOD SCRAP COLLECTION

GOT FOOD SCRAPS? WE WANT THEM!



The Organics Program is here. Residents help us divert food waste from our landfills and help the City and the State of California meet its SB 1383 Climate Goals. By recycling your food scraps, you are reducing waste and creating compost - a double win! Recycling food scraps into compost captures nutrients, energy, and returns them to our environment.

WHERE IS MY ORGANICS COLLECTION LOCATED?

Please visit your nearest trash and recycling enclosure.



WHY RECYCLE FOOD SCRAPS?

California's SB 1383 Regulation requires Cities to provide a communitywide organic recycling program. Food waste is one of the largest components of trash sent to landfills. However, food waste is not trash but rather a valuable resource turned into useful compost.



SCAN TO LEARN MORE!

KITCHEN PAIL CORNER

Contact your property manager for details.



TIP! Make gathering your food scraps easy, add your kitchen pail in your collection area or under your sink




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Need Help? We're Here!
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RECYCLE THIS!

¡RECICLAR ESTOS!



✓ PAPER PAPEL

Newspapers, Magazines,
Junk Mail & Office Paper
Flattened Cardboard
Cereal & Cracker Boxes
Milk, Juice & Soup Cartons

✗ NO TISSUES/NAPKINS



✓ PLASTIC PLASTICO

Plastic Bottles & Containers Only
Check the bottom of your container
to ensure it has a recycle symbol.

✗ NO PLASTIC BAGS OR WRAP



✓ GLASS VIDRIO

Glass Bottles/Jars
(colored & clear)

✗ NO WINDOWS, CERAMICS,
DISHES OR DRINKING GLASSES



METAL ✓

Tin & Aluminum
Bottles/Cans

✗ NO FOOD COVERED
ALUMINUM FOIL



HOW TO PREPARE YOUR RECYCLABLES:

- Recyclables should be **clean, dry and empty**.
- Include only **listed items**. Unsure? Please contact Burrtec.
- Recyclables should be loose. **Do not bag**.



RECYCLE THIS! ¡RECICLAR ESTOS!



✓ PAPER PAPEL

Newspapers, Magazines,
Junk Mail & Office Paper
Flattened Cardboard
Cereal & Cracker Boxes
Milk, Juice & Soup Cartons



✗ NO TISSUES/NAPKINS

✓ PLASTIC PLASTICO

Plastic Bottles & Containers Only
Check the bottom of your container
to ensure it has a recycle symbol.



✗ NO PLASTIC BAGS OR WRAP

✓ GLASS VIDRIO

Glass Bottles/Jars
(colored & clear)



✗ NO WINDOWS, CERAMICS,
DISHES OR DRINKING GLASSES

METAL ✓

Tin & Aluminum
Bottles/Cans

NO FOOD COVERED
ALUMINUM FOIL ✗



HOW TO PREPARE YOUR RECYCLABLES:

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- Include only **listed items**. Unsure? Please contact Burrtec.
- Recyclables should be loose. **Do not bag**.



CALIFORNIA RECYCLING LAWS

Short-Lived Climate Pollutant Reduction Strategy (SLCP)

In 2016, Governor Edmund Brown Jr. set methane emissions reduction targets for California (SB 1383 Lara, Chapter 395, Statutes of 2016) in a statewide effort to reduce short-lived climate pollutants (SLCP) emissions. Effective 2022, all jurisdictions must provide organic waste collection services to all residents and businesses.

SB 1383 Requires:

- Businesses, including public entities, to label, recycle, and periodically inspect containers for contamination. (AB 827)
- Businesses to educate employees on proper recycling.



CA STATE LAW AB 341

Mandatory Commercial Recycling (MCR)

The law requires businesses and other public entities to recycle as much of the waste they generate as possible. AB 341 requires that businesses and multifamily residential dwellings must now arrange for recycling services.



CA STATE LAW AB 1826

Mandatory Commercial Organics Recycling (MORE)

About half of California’s waste stream is organic material like yard trimmings, food waste, and lumber. Organic material can be diverted from landfills into composting facilities, where it is transformed into rich soil amendments. AB 1826 requires commercial businesses to arrange for organic waste recycling services if they generate two cubic yards of solid waste per week.

Help your Patrons
Keep it Separated



STATE LAW AB 827

Front-of-House Waste Collection

Effective 2020, MCR and MORE covered businesses must provide organics and recycling containers at front-of-house to collect waste generated from products purchased and consumed on the premises.

This law impacts businesses that sell products meant for immediate consumption, full-service restaurants do not have to provide containers for patrons.



Burrtec is Here to Help!

A Burrtec District Environmental Coordinator can assist you with:

- Posters, labels and resources
- Staff training
- Business assessments

Call Today! (760) 340-2113

For State Resources visit
CalRecycle.ca.gov



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To learn more about these laws, scan, call or visit:

(760) 340-2113 | burrtec.com



GOT FOOD WASTE? WE WANT YOUR FOODSCRAPS, IT'S EASY!



1
Collect all your food scraps and food waste, and bag them.



2
Place your bagged food waste into your green waste cart.



3
Wave to your Organics Recycling Driver.

RECYCLE THIS



Paper & Cardboard



Glass Bottles & Jars



Plastic Bottles & Containers



Aluminum & Tin Cans

REDUCE ORGANIC WASTE



Plan Your Meals | Shop Smart -
Make a List Only Buy What You'll Eat



SB 1383 California Recycling Law

Residents must participate in their organics curbside collection service and properly sort their organic and recycling into the correct containers.



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TOP 5 CONTAMINANTS

Contamination occurs when non-recyclables are placed in your recycle container. Keep the following top contaminants out of your recycle container.



FREE BULKY ITEM PICK-UP

To dispose of large, bulky items that do not fit in your regular trash container, residents can call 48 business hours before your collection day to schedule a pick-up.

Four-item limit per week



HOLIDAY SCHEDULE

New Year's Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

When the holiday falls on a weekday, collection for the remainder of the week will be delayed by one day.



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IMPORTANT!

We recently observed contamination in your container checked below.



WE FOUND THE FOLLOWING CONTAMINATION:



1. TRASH

Such as animal waste, plastic bags, wrappers, diapers
GRAY BARREL ONLY



2. RECYCLABLES

Rigid plastics, glass, metal, paper & cardboard
BLUE BARREL ONLY



3. FOOD WASTE

Includes food soiled paper
GREEN BARREL ONLY, BAGGED SEPARATELY



4. GREEN WASTE

Must be unbagged
GREEN BARREL ONLY



5. ELECTRONICS OR HAZARDOUS WASTE

Batteries, paint, electronics
NOT ALLOWED IN ANY BARREL

Future contamination may lead to the container not being serviced and/or extra fees on your account. Please call our office if you have any questions.


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 (760) 340-2113

ADDRESS: _____
 1 2 3 4 5 ☐ GRAY ☐ BLUE ☐ GREEN

YOUR WASTE GUIDE

WHAT GOES WHERE?

✓ YES

✗ NO



- | | |
|--------------------|---------------------|
| ✓ Clothing | ✗ Batteries |
| ✓ Diapers | ✗ Electronic waste |
| ✓ Dishware | ✗ Hazardous waste |
| ✓ Flower pots | ✗ Hot ashes |
| ✓ Hoses | ✗ Infectious waste |
| ✓ Plastic bags | ✗ Flammables |
| ✓ Pet waste | ✗ Fluorescent bulbs |
| ✓ Plastic toys | ✗ Machinery |
| ✓ Plastic utensils | ✗ Paint |
| ✓ Shrink wrap | ✗ Pesticides |
| ✓ Straws | ✗ Oil |
| ✓ Window glass | ✗ Sharps |
| ✓ Wipes | ✗ Tires |



- | | |
|------------------------|-----------------------|
| ✓ Aerosol cans | ✗ Bubble wrap |
| ✓ Aluminum cans | ✗ Carpet |
| ✓ Cardboard | ✗ Ceramic dishes |
| ✓ Catalogs | ✗ Clothing |
| ✓ Envelopes | ✗ Diapers |
| ✓ Glass bottles & jars | ✗ Electronic waste |
| ✓ Junk mail | ✗ Hoses |
| ✓ Newspaper | ✗ Mirrors |
| ✓ Paper | ✗ Pet food bags |
| ✓ #1 - #7 Plastics | ✗ Pizza boxes, soiled |
| ✓ Tin cans | ✗ Plastic toys |
| ✓ Tissue boxes | ✗ Used paper products |
| ✓ Wrapping paper | ✗ Window glass |



- | | |
|---------------------|--------------------|
| ✓ Bagged food waste | ✗ Animal waste |
| ✓ Birds-of-paradise | ✗ Batteries |
| ✓ Dead plants | ✗ Cactus |
| ✓ Flowers | ✗ Concrete |
| ✓ Food soiled paper | ✗ Dirt |
| ✓ Grass clippings | ✗ Electronic waste |
| ✓ Leaves | ✗ Flammables |
| ✓ Prunings | ✗ Glass |
| ✓ Shrub trimmings | ✗ Hazardous waste |
| ✓ Small branches | ✗ Liquids |
| ✓ Twigs | ✗ Metal |
| ✓ Untreated wood | ✗ Plastic |
| ✓ Weeds | ✗ Rocks |


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 burrtec.com


BURRTEC
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For office use only.
 Residential Contamination
 Red Tag Notice

IMPORTANT!

We recently observed contamination in your container checked below.



WE FOUND THE FOLLOWING CONTAMINATION:

- 
1. TRASH
 Such as animal waste, plastic bags, wrappers, diapers
GRAY CONTAINER ONLY
- 
2. RECYCLABLES
 Rigid plastics, glass, metal, paper & cardboard
BLUE CONTAINER ONLY
- 
3. FOOD WASTE
 Includes food soiled paper
GREEN CONTAINER ONLY
- 
4. GREEN WASTE
 Yard waste
GREEN CONTAINER ONLY
- 
5. ELECTRONICS OR HAZARDOUS WASTE
 Batteries, paint, electronics
NOT ALLOWED IN ANY BARREL

Future contamination may lead to the container not being serviced and/or extra fees on your account. Please call our office if you have any questions.



burrtec.com
(760) 340-2113

ADDRESS: _____
 1 2 3 4 5 ☐ GRAY ☐ BLUE ☐ GREEN

YOUR WASTE GUIDE WHAT GOES WHERE?



- ✓ Clothing
- ✓ Diapers
- ✓ Dishware
- ✓ Flower pots
- ✓ Hoses
- ✓ Plastic bags
- ✓ Pet waste
- ✓ Plastic toys
- ✓ Plastic utensils
- ✓ Shrink wrap
- ✓ Straws
- ✓ Window glass
- ✓ Wipes



- ✓ Aerosol cans
- ✓ Aluminum cans
- ✓ Cardboard
- ✓ Catalogs
- ✓ Envelopes
- ✓ Glass bottles & jars
- ✓ Junk mail
- ✓ Newspaper
- ✓ Paper
- ✓ #1 - #7 Plastics
- ✓ Tin cans
- ✓ Tissue boxes
- ✓ Wrapping paper



- ✓ Bagged food waste
- ✓ Birds-of-paradise
- ✓ Dead plants
- ✓ Flowers
- ✓ Food soiled paper
- ✓ Grass clippings
- ✓ Leaves
- ✓ Prunings
- ✓ Shrub trimmings
- ✓ Small branches
- ✓ Twigs
- ✓ Untreated wood
- ✓ Weeds



Learn more at
burrtec.com



For office use only.
Commercial Contamination
Red Tag Notice

IMPORTANT!

PLEASE HELP US!



1. Address not on file/service on hold. Please contact our office.



2. Extra containers not on file. Please contact our office to correct your account.



3. Please place containers in the street with wheels next to the curb/property line. Containers must be placed three feet from parked vehicles or other obstructions.



4. Discarded materials must be placed in the appropriate container. Trimmings may be bundled but no longer than 48 inches and a diameter of less than 24 inches.



5. Excess material. Do not stack on top of these containers. Call for an extra pickup in the future.



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(760) 340-2113

ADDRESS: _____

DRIVER: _____

1 2 3 4 5 6 7 8 9 10 11

IMPORTANT!

PLEASE HELP US!



6. Bulky, large, or special item collection is required. Please contact our office.



7. Container too heavy to lift.



8. Unpermitted waste such as household hazardous waste, chemicals, batteries, electronics, paint, or fluorescent light tubes were placed in the container. Contact your local office.



9. Please contact our office.



10. Containers not out on time. Must be curbside by 6 AM.

11. Other _____



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For office use only.
Contamination
Red Tag Notice

Bill Insert Messages 2024**Quarter 1 – January billing Date (February Invoice)**

SB 1383 requires your business to subscribe to and participate in their jurisdiction's organics collection. Employees, contractors, tenants, and customers must properly sort organic materials into the correct containers at business establishments.

Quarter 2- March billing Date (April Invoice)

Mandatory organic waste recycling is the next step toward achieving California's aggressive recycling goals. California disposes approximately 30 million tons of waste in landfills yearly, of which more than 30 percent could be used for compost or mulch.

Quarter 3- August billing Date (September invoice)

SB 1383 requires covered AB 827 generators to have collection containers at the front of the house to be visible, easily accessible, and clearly marked. This law targets businesses that sell products meant for immediate consumption. Contact Burrtec for your free labels.

Quarter 4- October billing Date (November invoice)

To reduce contamination, businesses must educate employees, contractors, tenants, and customers on sorting material into the correct containers. Businesses must periodically Inspect, Instruct, and Inform employees about contamination.

END